

# e.on

# E.ON UK Press Releases - 2017

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## E.ON named one of the Top 50 Inclusive UK Employers

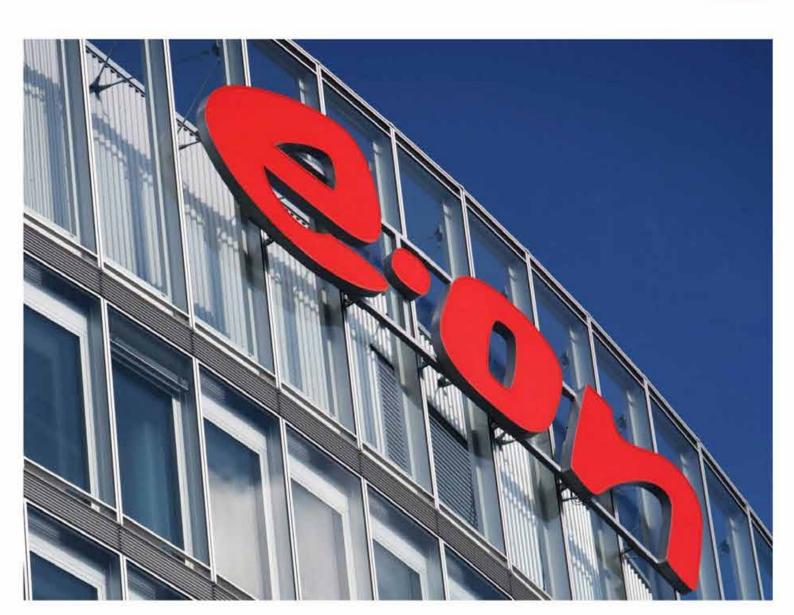
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We're extremely proud that E.ON UK is the only energy company to reach the Inclusive Top 50 UK Employers list. At E.ON we're committed to integrating diversity and inclusion into everything we do and recognise that it's vital for us to be able to offer the best service to our diverse customer base.

Dave Newborough, E.ON UK HR Director





E.ON has been named as one of the Top 50 Inclusive UK Employers. This definitive list of UK based organisations recognises those that promote inclusion across all areas of diversity- including age, disability, gender, LGBT, race, faith and religion- throughout each level of employment within the company.

Paul Sesay from the Inclusive Top 50 team explains that; "The List recognises the outstanding efforts of employers that are on a journey to reinforce their commitment to attracting and retaining a truly diverse workforce, achieving equality, diversity and inclusion at its purest form."

Dave Newborough, E.ON UK's HR Director said: "We're extremely proud that E.ON UK is the only energy company to reach the Inclusive Top 50 UK Employers list. At E.ON we're committed to integrating diversity and inclusion into everything we do and recognise that it's vital for us to be able to offer the best service to our diverse customer base and so it's fantastic to get recognition for our commitment in this area."

E.ON is a member of The Energy & Utility Skills Partnership which is a collaboration of 29 sector employers working together to address current and future skills and workforce issues.

This Partnership brings together sector employers and has published the first-ever strategic workforce and skills strategy for the whole sector. A priority of the Skills Strategy is to 'Take an inclusive approach, ensuring our sector can appeal to all communities, abilities, generations and genders, including extending opportunities to hard-to-reach talent pools in order to attract and retain diverse talent.'

Chief Executive of the Energy & Utility Skills Group, Nick Ellins, commented: "Congratulations to E.ON. This is a fantastic achievement and well-deserved. The energy and utilities sector needs to recruit 221,000 people over the next 10 years, with 20% of its workforce retiring over that same period. Raising awareness of the sector and attracting candidates from the broadest range of skills and abilities possible, irrespective of gender, ethnic background or sexuality is vital to correct to imbalances that exist in the sector."

To find out about career opportunities at E.ON visit <u>eon-uk-careers.com</u>

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#### Boilerplate

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# E.ON supports Caerphilly Council with Christmas appeal

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E.ON is currently working with Caerphilly County Borough Council to carry out energy efficiency works as part of the authority's E220 million Welsh Housing Quality Standard programme and so it's great to be able to support the council with this year's Christmas appeal, which will have significant benefits for the community's most vulnerable households.

Phil Dawson, Business Development and Account Manager at E.ON





E.ON has helped to make this years Christmas appeal run by Caerphilly County Borough Council a record breaking one by donating shopping vouchers to support the appeal.

The vouchers were used to buy essential items and Christmas treats which were donated to young people within the county borough, as well as families and individuals known to Social Services and Floating Support teams.

Phil Dawson, Business Development and Account Manager at E.ON said: "E.ON is currently working with Caerphilly County Borough Council to carry out energy efficiency works as part of the authority's £220 million Welsh Housing Quality Standard programme which will see all council-owned homes in the borough brought up to a specific set of standards by 2020.

"Hundreds of council and also private homes on the Lansbury Park estate will get an external facelift as they're fitted with new external cladding that will help insulate homes and save energy and so it's great to be able to support the council with this year's Christmas appeal, which will have significant benefits for the community's most vulnerable households."

Cllr Lisa Phipps, the council's Cabinet Member for Homes and Places, said "The council's Caerphilly Homes team has been co-ordinating the annual Fashion for Food initiative for several years and it has grown from strength to strength. We were overwhelmed by the donations received this year, both from council staff and businesses, and it was fantastic to be able to support so many worthy causes. On behalf of the council, I'd like to thank everyone who donated and to the Caerphilly Homes team for co-ordinating the appeal."

To find out more about E.ON's activities within local communities visit eon.com

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#### Boilerplate





## Community radio station expects a brighter future thanks to E.ON's Energising Communities Fund

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We were impressed by how well established Cross Rhythms is in the community that it serves, with its broadcast programme and its practical support for young people seeking employment. With the LED lighting now all in place and resulting lower energy bills we're proud to have played our part in strengthening this charity's future.

Billie-Jean Poole, Senior Community Relations Officer at E.ON



#### Applications open for £2,000 grant funding for charities and community groups

A charity which broadcasts over the airways to a population of 350,000 people in Stoke-on-Trent and Newcastle-under-Lyme is benefiting from brighter and more energy efficient lighting after receiving £2,000 funding from E.ON to cover the cost of replacement LED lighting at its studio and office space.

The money was awarded through E.ON's Energising Communities Fund following an application from Cross Rhythms City Radio, based in Hanley and which had been investigating ways to reduce its monthly energy bills. The new LED lighting is expected to save the charity more than £500 a year in running costs.

Cross Rhythms was the first community radio station to start broadcasting in the UK, in 2002, and since then it has grown with the help of 130 volunteers over a year promoting local events and news and profiling community organisations.



Rob Thompson, Business Relations Manager at Cross Rhythms, said: "We believe we give an important voice to the people of Stoke and Newcastle and we also work to help young people who might be struggling getting into employment. We provide accredited training and work experience at the station, providing an invaluable start to several careers each year.

"As a registered charity, we're very fortunate in having 350 members of the public who donate to our cause annually but our running costs are high and we're keen to drive these down where possible. The new LED lighting, fully funded for us by E.ON, will see us spending less on energy, leaving more to spend on our core activities which bring benefit to local people including our listeners."

Billie-Jean Poole, Senior Community Relations Officer at E.ON, said: "Our business is about bringing tailored solutions to our customers, helping them to use only the energy they really need. And that's what we're trying to do too through our Energising Communities Fund, supporting charities which know what they need to do to boost their energy efficiency but lack the means to do it.

"We were impressed by how well established Cross Rhythms is in the community that it serves, with its broadcast programme and its practical support for young people seeking employment. With the LED lighting now all in place and resulting lower energy bills we're proud to have played our part in strengthening this charity's future."

E.ON's Energising Communities Fund is currently accepting applications for funding until Monday, 29<sup>th</sup> January 2018 from charities and not-for-profit community groups. To be considered for up to £2,000 of funding, applications must detail activities that help bring about a reduction in energy use, help generate energy from a renewable source, or provide energy efficiency advice for local people. Visit <a href="mailto:eonenergy.com/community">eonenergy.com/community</a> for full Terms and Conditions and details of how to apply.

Since 2013, E.ON's community funds have distributed more than £140,000 to over 80 community groups nationwide to fund energy-related projects, including £1,900 which was awarded in 2015 to Chesterton Community Forum to host a regular energy advice drop-in service. E.ON is also currently active across Staffordshire fitting smart meters into its customers' homes and businesses.

E.ON customers can visit <u>eonenergy.com/smart</u> for more information about E.ON's self-reading smart meters and to see if they are able to get one installed. If eligible today, they can also book an appointment online.

#### Ends

#### Photo:

Photo shows staff and volunteers at Cross Rhythms City Radio under the new LED lighting. Rob Thompson (quoted), is fourth from left.

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# It's insulation time for Ashfield Community Enterprise, thanks to E.ON

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We're really pleased to be able to award Ashfield Community Enterprise the grant for £2,000. It's really encouraging to hear that the community enterprise is hoping to use the insulation as a way of educating the wider community about energy efficiency and the simple ways everyone can become more efficient and reduce heating costs.

Suzanne Doxey, Community Relations Manager at E.ON

77 Tweet



#### E.ON Energising Communities Fund now open for new applicants to apply for funding of up to £2,000 each

Ashfield Community Enterprise in Llandrindod Wells, Powys has been awarded a grant of £2,000 from E.ON's Energising Communities Fund to enable it to carry out much needed energy efficiency improvements.

The grant has been used to upgrade insulation in the community enterprise's training suite, pottery and office which will all be used increasingly over the next months as the community enterprise embarks on a new three year pilot project called "Seed to Saucepan".

The pilot aims to establish a community based learning facility for people of all ages and abilities to develop skills around growing and preserving food, healthy eating and reducing food waste.

Mag Richards, Secretary to Ashfield Community Enterprise, said: "As a social enterprise we rely heavily on volunteers and charitable grants

"Most of our buildings are in desperate need of renovation, and we'll be using them more as we begin our new project. We're also aware that our heating costs are going to increase as a result of using the buildings more and so it's vital we do whatever we can at this stage to ensure we become more energy efficient.

"We hope the increased levels of insulation will not only help to keep us warmer and reduce our heating costs, but will also act as a learning experience for students, volunteers and enterprise members so they can understand the importance of energy consumption and sustainability."

Suzanne Doxey, Community Relations Manager at E.ON said: "We're really pleased to be able to award Ashfield Community Enterprise the grant for £2,000. The fund was set up to help ensure community groups and charities such as this one could become as energy efficient as possible and for us to be able to give something back to our local communities and this is a great example of how this is being achieved.

"It's also really encouraging to hear that the community enterprise is hoping to use the insulation as a way of educating the wider community about energy efficiency and the simple ways everyone can become more efficient and reduce heating costs."

E.ON's Energising Communities Fund was launched in 2013 and since then E.ON has given away almost £140,000 to 84 community groups and charities in England, Scotland and Wales through the fund.

### E.ON Energising Communities Fund now open for new applicants to apply

to be a success so it's fantastic to be awarded £2,000 from E.ON.

The next round of E.ON's Energising Communities fund is open for applications and charities and community groups are invited to apply for up to £2,000. To be eligible for funding organisations must submit a request which supports activities that help bring about a reduction in their own energy use, help generate energy from a renewable source, or provide energy efficiency advice for local people.

Applicants are encouraged to get their funding requests in now, ahead of the application deadline of **Monday 29th January 2018**. Groups can apply for funding of up to £2,000 which may cover the full or partial cost of energy-related improvements and activities.

For full Terms and Conditions for the E.ON Energising Communities Fund and to access the application form, please visit eonenergy.com/community

The E.ON Energising Communities Fund is one of the ways E.ON is supporting homeowners, residents and the wider community to become more energy efficient and to save money on their heating bills. To find out more about how E.ON could support, visit <u>eonenergy.com</u>

To help people better understand their energy use and where saving can be made, E.ON is installing smart meters for customers across Britain. Customers can visit eonenergy.com/smart for more information about E.ON's self-reading smart meters and to see if they are able to get one installed. If eligible today, they can also book an appointment online.

Ends

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### Boilerplate

# Ogwen residents swap and save thanks to grant from E.ON

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We're really pleased to award Ynni Ogwen funding through our Energising Communities Fund. It's great that the community group is proactively engaging the wider community to think about energy efficiency and encouraging residents to visit the centre to find out more about how they can save energy.

Suzanne Doxey, Community Relations Manager at E.ON

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#### E.ON Energising Communities Fund now open for new applicants to apply for funding of up to £2,000 each

Residents and community groups in Ogwen Valley in Bangor are benefitting from free LED light bulbs thanks to a £500 grant from E.ON's Energising Communities Fund.

Local community group Ynni Ogwen, which aims to support and develop a healthy, thriving and sustainable community, received the funding to set up the 'LED Light Swapping Project', offering local residents free LED light bulbs in exchange for old tungsten bulbs. The project also offers residents who visit the centre to exchange their bulbs a free energy tariff check to help ensure they're not paying more than they need to on energy this winter.

The community group hopes the project will encourage local residents to think about energy efficiency in their homes more and aims to combat some common misconceptions associated with LED lighting around costs and the savings they can bring.

As part of the project, Ynni Ogwen also offers community centres across the local area personalised energy audits to provide them with recommendations on the improvements they can make and the actions they can take to improve their energy efficiency. This includes the offer of free LED lighting and low energy light bulbs to enable the centres to begin their energy efficiency journeys.

Beca Roberts from Ynni Ogwen, said: "We're thrilled to have been awarded the £500 from E.ON's Energising Communities Fund, meaning we can now begin to roll out our LED Light Swapping Project.

"Our main aim with the project is to engage the wider community in how to lower their energy use and educate them about how we can all become more energy efficient at home. We know that many of our local residents struggle to afford their energy bills and so projects like

"Our community centres are a hub for the local community and by offering them support to improve their energy efficiency and reduce energy costs we hope they can continue to operate as centres and cut running costs."

Suzanne Doxey, Community Relations Manager at E.ON, said: "We're really pleased to award Ynni Ogwen funding through our Energising Communities Fund. It's great that the community group is proactively engaging the wider community to think about energy efficiency and

"The fund was originally launched to benefit the whole community and so it's great to see that through this project the community centres will be able to access the energy audits and free LED lighting, which in turn will benefit the whole community who use the centres."

E.ON's Energising Communities Fund was launched in 2013 and since then E.ON has given away almost £140,000 to 84 community groups and charities in England, Scotland and Wales through the fund.

### E.ON Energising Communities Fund now open for new applicants to apply

this are vital to ensure our community continues to receive the support it needs.

encouraging residents to visit the centre to find out more about how they can save energy.

The next round of E.ON's Energising Communities fund is open for applications and charities and community groups are invited to apply for up to £2,000. To be eligible for funding organisations must submit a request which supports activities that help bring about a reduction in their own energy use, help generate energy from a renewable source, or provide energy efficiency advice for local people.

Applicants are encouraged to get their funding requests in now, ahead of the application deadline of **Monday 29th January 2018**. Groups can apply for funding of up to £2,000 which may cover the full or partial cost of energy-related improvements and activities.

For full Terms and Conditions for the E.ON Energising Communities Fund and to access the application form, please visit <a href="mailto:eonengy.com/community">eonengy.com/community</a>

The E.ON Energising Communities Fund is one of the ways E.ON is supporting homeowners, residents and the wider community to become

To help people better understand their energy use and where saving can be made, E.ON is installing smart meters for customers across Britain. Customers can visit <u>eonenergy.com/smart</u> for more information about E.ON's self-reading smart meters and to see if they are able to get one installed. If eligible today, they can also book an appointment online.

more energy efficient and to save money on their heating bills. To find out more about how E.ON could support, visit eonenergy.com

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# Cardiff pupils go bananas for energy during E.ON's Creative Conductors workshops

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We're really pleased to bring the Creative Conductor tour to Cardiff. The workshops allow the children to discover for themselves the amazing conducting properties of everyday items and to learn how to complete a circuit and then use that power to create different sounds and ultimately make music.

Billie-Jean Poole, Senior Community Relations Executive at E.ON





Pupils at primary schools across Cardiff have made sweet music during interactive workshops which saw them use anything from bananas to plasticine and high-fives to make circuits that enabled them to create instruments and play music via their computers.

The innovative 'Creative Conductors' workshops are designed to help improve pupils' understanding of electricity, conduction and circuits, and conclude with students performing their musical creations for their classmates.

During the workshops, pupils rolled up their sleeves and experimented with a range of foods, plants and everyday objects which they clipped to circuit boards in order to demonstrate how the items could help conduct electricity.

Billie-Jean Poole, who works in E.ON's Community Relations team said: "We're really pleased to bring the Creative Conductor tour to Cardiff. The workshops allow the children to discover for themselves the amazing conducting properties of everyday items and to learn how to complete a circuit and then use that power to create different sounds and ultimately make music.

"We hope that through engaging with the local community and bringing our energy education workshops to local schools in Cardiff we can continue to develop a strong relationships and offer more support to our local communities."

Carol Fry, Year 3 Teacher at Lansdowne Primary School in Canton, said: "The children always respond well to external visitors, and this was something new for them to get involved with. They enjoyed the hands-on, practical approach as they investigated electrical circuits and

Creative Conductors forms part of E.ON's broader educational activities, developed to help teach children about where energy comes from and how it is used in our everyday lives.

E.ON offers educational workshops through its Energise Anything programme, which also includes online parent-led as well as classroom-based activities. These support the national curriculum and have been designed to help pupils aged 5-16 understand all stages of energy production, distribution and consumption. Full details and resources can be found at <a href="mailto:energy.com/energiseanything.">energy.com/energiseanything.</a>

E.ON customers can visit <u>eonenergy.com/smart</u> for more information about E.ON's self-reading smart meters and to see if they are able to get one installed. If eligible today, they can also book an appointment online.

#### Ends

#### Notes to editors:

Cardiff primary schools taking part in a Creative Conductors workshop were: Lansdowne Primary School, Grangetown Primary School, Pentrebane Primary, Llandaff City Church in Wales Primary School, St John Lloyd RC Primary School, Glyncoed Primary School, Llanedeyrn Primary School, Allensbank Primary School, Stacey Primary School and Mount Stuart Primary School.

#### For more information contact:

powered a mix of sounds."

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#### Boilerplate

## Hiber-nation: Winter leaves a quarter of Brits feeling like they just want to stay at home



With the winter solstice taking place a week today, new research from **E.ON**<sup>1</sup> reveals that a quarter (26%) of Brits don't want to leave the house during winter.

Many people report suffering from the winter blues with one in five (18%) saying winter makes them feel tired and one in seven (14%) feeling down time of year. Just one in ten (9%) actually feel happier in winter than they do in summer and just 8% wish it was winter all year round.

According to respondents, the worst things about winter are the cold/wet weather (63%), getting colds and flu (55%), and shorter days and longer nights (54%).

But the good news is that we're quite easy to cheer up with most people listing cosy nights in as their favourite way to lift the winter gloom (60%), followed by a warming cup of tea or coffee (51%) and eating comfort food (50%). More than a third of us enjoy seeing friends and family during winter (35%) and winter classics such as log fires (34%) and snow (34%) also ranked high among things we like most about winter.

With almost everyone (98%) saying they want to feel cosy this winter, E.ON is sharing tips to help make homes feel comfy and warm this winter.

#### E.ON's Winter Tips:

gas bill by 5% 8.

•Keep the warmth: Homes can lose a third of their heat through uninsulated walls<sup>2</sup> and up to a quarter through the roof<sup>3</sup> so insulation is key to keeping your home cosy and lowering winter energy bills. For a limited time, E.ON is offering free cavity wall and loft insulation to households, regardless of their energy supplier<sup>4</sup>, which could save a typical family £285<sup>5</sup> a year.

·Mind the gap: Also, make sure you plug any gaps in windows, doors, pipework, loft hatches, and ceiling-to-wall joints as this can save you up to £25 a year 6.

·Watch your water: Heating water accounts for up to 15% of an average energy bill for a gas-heated household, so if you have a hot water tank lower the temperature to 60°C to save energy and money. In addition, fitting an insulating jacket to your hot water tank could cut your

·Light up dark nights: You could save up to £6 a year by replacing traditional bulbs with LED bulbs of the same brightness<sup>9</sup>, and make sure you fit them in the rooms that you use the most to maximise your savings.

·See and save for free: Use free tools like E.ON See to keep track of your energy use and see where savings can be made through

Get smart about heating: Investing in smart heating solutions like our tado Smart Thermostat will help you control your home

personalised advice and tips. You can also ask your energy supplier about installing a smart meter to ensure you can effectively monitor your energy use. E.ON customers can visit eonenergy.com/smart for information about smart meters and to see if they're able to get one installed. If eligible, they can also book an appointment online.

temperature whether you're at home or away through your mobile phone. With most people (71%) finding it difficult to get out of bed on chilly winter mornings, smart thermostats can also help you pop the heating on from under your duvet! •Think about your tariff: Make sure you're on the right tariff for you to ensure you're not spending more than you need to this winter.

And with the research showing that 60% of us feel happier in summer than winter and nearly a quarter (23%) saying that planning a

summer holiday trip cheers us up during winter, E.ON is offering customers the chance to win one of two £5,000 summer holidays this winter. For more details on how to enter the competition and the terms and conditions please visit <a href="https://www.eonenergy.com/for-your-">https://www.eonenergy.com/for-your-</a> home/winter-warmers. To find out more about E.ON's winter tips and smarter customer solutions, visit eonenergy.com.

Ends Notes to editors

## 1. Based on research conducted by OnePoll in October 2017 among 2,000 British adults.

Source: <a href="http://www.energysavingtrust.org.uk/home-insulation/cavity-wall">http://www.energysavingtrust.org.uk/home-insulation/cavity-wall</a> 3. Source: http://www.energysavingtrust.org.uk/home-insulation/roof-and-loft

to acceptance and instruction by the contractor prior to commencement of works.

- 4. About the offer:
- Offer subject to applicants agreeing to eligibility check this information is needed to help manage the scheme and applicants' data and will not affect whether they are eligible for the measures described in the offer. The scheme is administered by E.ON Energy

Installation Services Limited which reserves the right to withdraw this offer at any time. E.ON will provide notice to customers on eoninstall.com if offer is withdrawn or amended. If applicants have a survey booked in during the offer window the offer will be honoured. This offer is available in mainland Great Britain and excludes housing association

or council tenants, flats and maisonettes. All applications are subject to a home survey by the appointed installer (or company acting on their behalf). Full Terms and Conditions will be set out in the contract with the appointed installer. Cavity wall Insulation: Cavity wall insulation will only be installed on properties with unfilled cavity walls. No costs will be incurred unless stipulated at or during home survey/risk assessment of property. E.ON shall supply a quotation detailing additional costs prior

Loft insulation: Loft insulation will only be installed in conjunction with a cavity wall being filled and only where there is either less than or equal to 100mm pre-existing insulation (full loft). Lofts will be insulated to a total thickness of 270mm. Loft insulation will not be undertaken unless there is sufficient ventilation to allow air movement both before and after the work.

5. Source: energysavingtrust.org.uk/home-insulation/cavity-wall and energysavingtrust.org.uk/home-insulation/roof-and-loft, Figures based on semi-detached gas heated home and are based on fuel prices as of April 2017. 6. £25 figure source: Energy Saving Trust

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- 7. 15% figure source: Energy Saving Trust 8. Source: <a href="https://www.uswitch.com/energy-saving/guides/hot-water/#step6">https://www.uswitch.com/energy-saving/guides/hot-water/#step6</a>
- 9. £3-£6 figure source: Energy Saving Trust
- For more information contact:

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# Rugby club in Workington receives lighting upgrade thanks to grant from E.ON

It's great to see that the Club are not only committed to providing a high-quality service to their members and teams but also to offering excellent facilities for the wider community to use.

Suzanne Doxey, Community Relations Manager at E.ON

Tweet



The Seaton Rangers ARLFC in Seaton, Workington is celebrating after receiving a grant of £300 from E.ON's Energising Communities Fund to help with the cost of fitting new energy-efficient lighting in its clubhouse.

The rugby club has been dedicated to increasing its energy efficiency and hopes that the new LED light fittings, installed in the bar and lounge area, will deliver significant savings on its energy costs.

Geoff Lamb, Club Secretary at Seaton Rangers ARLFC said: "Having been an E.ON customer for many years we're over the moon to have received a £300 grant from E.ON to help us switch to more energy-efficient LED light fittings. The clubhouse has small windows for security reasons, which means we constantly have to have the lights on so we've wanted to upgrade to energy-efficient lighting for a while to help reduce our energy consumption and cost.

"Having good local amenities is essential to a village like Seaton as public transport to and from the closest town stops at 7pm. As a result we expect that our local community will also benefit from our new energy-efficient lighting. The improved lighting will allow them to take full advantage of our licensed bar and lounge area and provide a great place for socialising in the village."

Suzanne Doxey, Community Relations Manager at E.ON, said: "Seaton Rangers ARLFC is a fantastic beneficiary of E.ON's Energising Communities Fund and we're happy to be able to help them become more energy-efficient.

"Installing the energy-efficient LED light fittings will not only increase the energy-efficiency of the club but it will also allow them to dedicate more money to their teams and the general maintenance of the facilities.

"It's also great to see that the Club are not only committed to providing a high-quality service to their members and teams but also to offering excellent facilities for the wider community to use."

E.ON's Energising Communities Fund was launched in 2013 and since then E.ON has given away almost £140,000 to 84 community groups and charities in England, Scotland and Wales through the fund.

To read more about E.ON's community activities visit eonenergy.com/About-eon/Community.

E.ON is installing smart meters for customers across Britain to help them better understand their energy use. Customers can visit <a href="mailto:eonenergy.com/smart">eonenergy.com/smart</a> for more information about E.ON's self-reading smart meters and to see if they are able to get one installed. If eligible today, they can also book an appointment online.

Ends

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#### Boilerplate



## Pupils learn about the power of advertising with help from E.ON

Through our media workshops we hope to inspire pupils about STEM subjects and hope that by taking part in the fun and exciting sessions, they'll learn about how important these subjects could be to their future career prospects.

Billie-Jean Poole, Senior Community Relations Executive at E.ON





Pupils from ten schools across the UK have had the opportunity to learn about how to create a fun and engaging advert as part of a workshop organised by E.ON.

The pupils, aged 9-11 spent the workshop learning all about what makes a successful television advert and understanding how to produce a unique advert, before being given the chance to write and record their very own energy-related advert using specialist filming equipment to enter into E.ON's nationwide 'Get Smart' competition.

During the workshop the youngsters were encouraged to think about the topic of energy and how new technology such as smart meters can bring benefits to consumers and help them use less energy and save money on their energy bills.

The workshops have been organised as part of E.ON's nationwide 'Get Smart!' competition, launched in conjunction with Collaborate Digital.

The nationwide competition encourages primary and secondary school pupils to think about smart meters in a fun and engaging way by

asking them to write, produce and record a 60-second film all about the new technology. The winning entries will feature on E.ON's social media channels, including Facebook and YouTube, and may be used as part of E.ON's future

Billie-Jean Poole, Senior Community Relations Executive at E.ON, said: "Our workshops offer an exciting, unique experience for pupils to really understand how to create a winning film by learning from people who have experience of working in the industry, whilst at the same time developing an understanding of key energy topics.

"Through our media workshops we hope to inspire pupils about STEM subjects and hope that by taking part in the fun and exciting sessions, they'll learn about how important these subjects could be to their future career prospects."

Deborah Bunn, Head Teacher at Walkeringham Primary School, one of the schools taking part in the workshop, said: "The pupils thoroughly enjoyed taking part in the workshop and there was a real buzz of excitement in the classroom during the session.

smart meter technology plays a key role in the future of our energy needs." Mark Matthews, Director at Collaborate Digital, said: "It's been great working with E.ON to deliver these workshops in the schools and to

"Not only did the pupils learn all about creating a winning television advert, they came away with an understanding of energy and how

engage the primary school pupils with the subject of energy in a fun, hands-on way. "The pupils really enjoyed creating their own unique film about the smart meters and the benefits they bring and then being able to actually

"I'm very much looking forward to seeing the final films and other entries as part of the competition."

use the filming equipment to bring their scripts to life was a great experience for them.

communications activities around smart metering.

Pupils can either enter the competition themselves or teachers can enter on behalf of their school as follows: Individual entries: Pupils and parents should visit collaboratedigital.com to register to enter the competition. Once registered they

. School entries: Interested teachers should visit collaboratedigital.com to register or call 0151 924 1189 for more information and for

will gain access to all the relevant resources and information, including a full brief, terms and conditions and guidance of how to enter.

- full Terms and Conditions. The films can be recorded using any mobile device, a tablet or a computer and should be submitted at collaboratedigital.com.
- The competition is free to enter and the closing date for entries is 5pm on Tuesday 12<sup>th</sup> December 2017.

E.ON has created some helpful videos to provide further information about the competition and how to enter. Click here for Key Stage 2 (7-

11 years) and here for Key Stage 3 (11-14 years). 'Get Smart!' forms part of E.ON's broader activities aimed at inspiring young people to get involved in STEM and to consider STEM subjects

as possible career options. E.ON offers a range of educational workshops through its Energise Anything programme, which also includes

online parent and classroom based activities. The activities support the national curriculum and have been designed to help pupils aged 5-16 understand all stages of energy production, distribution and consumption. Full details and resources can be found at eonuk.com/energiseanything. E.ON was one of the first suppliers to start installing smart meters for its customers and so far has installed around a million smart meters in customers' properties. For more information on E.ON's smart meter installation programme please visit the website at

eonenergy.com/smart. Ends

### Clarborough Primary School in Retford, Walkeringham Primary School in Doncaster, Richard Bonnington Primary School in Arnold, Killisick

Notes to editor

Primary School in Arnold, Shirestone Primary School in Birmingham, Our Lady's Catholic Primary School in Birmingham, Ark Tindal Primary School in Birmingham, St Mary's C of E Primary School in Wigston, St Michael & All Angels Church of England Primary School in Brookside

Schools who took part in the workshops are:

Rearsby and Buckminster Primary in Grantham. For more information contact: Naomi Troy, 02476 180523, Naomi.troy@eon-uk.com

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29 November 2017





# E.ON launches fixed two year smart thermostat tariff





We're committed to offering smarter, innovative solutions and by working with tado<sup>o</sup>, this tariff not only offers customers technology to help them manage their heating and hot water more conveniently whether they're at home or not, helping them save energy and money, but also provides peace of mind that their prices will be fixed for 24 months.

Chris Lovatt, Managing Director of E.ON's Residential business





After joining forces with tado°, the European market leader in intelligent home climate control solutions, last month, E.ON has today (WED) launched a two year fixed tariff with a tado° Smart Thermostat fully installed.

**E.ON Fixed 2 Year tado<sup>o</sup>** is priced at £1,223 a year based on national average dual fuel consumption<sup>(1)</sup> and comes with a tado<sup>o</sup> Smart Thermostat, worth £249 when fully installed. The tado<sup>o</sup> Smart Thermostat offers people a smarter way to heat their homes with the use of a state-of-the-art smart thermostat. The tariff is available to dual fuel customers only at <u>eonenergy.com/for-your-home/products-and-</u>

With heating accounting for around  $60\%^{(2)}$  of a typical household's energy use, the tado° Smart Thermostat offers a number of advanced benefits to help people manage their heating more efficiently, save money on their energy bills and make their homes more comfortable. It also helps people control their heating and hot water, whether they're at home or away.

Chris Lovatt, Managing Director of E.ON's Residential business, said: "We're committed to offering smarter, innovative solutions and by working with tado<sup>o</sup>, this tariff not only offers customers technology to help them manage their heating and hot water more conveniently whether they're at home or not, helping them save energy and money, but also provides peace of mind that their prices will be fixed for 24 months."

The tado° Smart Thermostat uses and learns from information such as a home's layout, heat capacity and even the local weather to maintain a warm and energy efficient home. It includes a geo-fencing feature linked to mobile phones, which ensures that the heating is automatically turned down when the last person leaves home and that it is already comfortably warm when the first person is returning.

In addition, the tado° Smart Thermostat provides a monthly Energy Savings Report outlining the percentage of energy saved when compared to the previous month's usage. The report also details the savings provided by individual features, such as the number of times an open window was detected or the number of hours recorded when users were away from home.

#### Ends

#### Notes to editors

- 1. Based on average consumption across all regions at 12,000 kWh for gas and 3,100 kWh for unrestricted electricity, when taking paperless bills.
- 2. Source: energysavingtrust.org.uk/home-energy-efficiency/boiler-replacement.

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#### Boilerplate





## Major milestone reached as first power is generated at Rampion

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We're especially proud to have reached this milestone as the first power is generated at Rampion. Over the coming weeks and months the turbines will one-by-one begin to be turned on and generate power as they are brought online. This process will take us into 2018 to complete.

Matthew Swanwick, Project Director for the Rampion Offshore Wind Farm





This week marks the first generation of power at Rampion as the first turbine was brought online.

Work began offshore in autumn 2015 to prepare the seabed for the turbine foundations, the first of which was installed in early 2016, with all 116 completed by November 2016. Turbine installation began in March 2017 and was completed ahead of schedule in just over six months in September.

Matthew Swanwick, Project Director for the Rampion Offshore Wind Farm said: "We're especially proud to have reached this milestone as the first power is generated at Rampion. Over the last two years the construction team has worked tirelessly in all weather conditions to complete this remarkable engineering feat.

"Over the coming weeks and months the turbines will one-by-one begin to be turned on and generate power as they are brought online. This process will take us into 2018 to complete."

Earlier this month the project announced a £4 million Community Fund with the largest element, the £3.1 million Rampion Fund, earmarked for community projects. This fund is being managed by Sussex Community Foundation who are already experiencing a high level of local interest

The 400MW project being built 13km off the Sussex coast by E.ON, UK Green Investment Rampion Ltd and Canadian energy infrastructure company Enbridge, will, when complete provide enough electricity to supply almost 347,000 homes <sup>(1)</sup> a year, equivalent to around half the homes in Sussex. The project is due to be completed and fully operational in 2018.

More details about the Rampion Offshore Wind Farm including key facts and news updates, plus a photo and a video gallery can be found at rampionoffshore.com.

For more information about the Rampion Fund at Sussex Community Foundation please visit sussexgiving.org.uk/rampion.

#### Ends

#### Notes to editors

1= Based on an average annual domestic household electricity consumption of 3,938 kWh (BEIS).

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#### Boilerplate



# Million meter milestone: E.ON installs one million self-reading smart meters for its customers

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Self-reading smart meters are a fantastic step forward and this is a hugely important milestone for E.ON and our customers. Tomorrow is all about helping customers engage and we're already delivering changes to make this a reality.

Michael Lewis, CEO of E.ON UK





• E.ON UK CEO says: "Smart meters bring energy supply into the modern age and represent an investment in thousands of skilled jobs."

As part of its commitment to offering smarter solutions for its customers and to rolling out smart meters to all of its customers, E.ON has announced it has installed one million self-reading smart meters in properties across Britain.

Michael Lewis, Chief Executive of E.ON UK, said: "Self-reading smart meters are a fantastic step forward and this is a hugely important milestone for E.ON and our customers. Tomorrow is all about helping customers engage and we're already delivering changes to make this a reality. From our plans to scrap the Standard Variable Tariff and introduce innovative new tariffs right through to our efforts to provide customers with the smart meters which give them the information they need to take control of how and where they use energy, helping them to lower their energy use and the amount they spend, customers can see and feel that we're on it.

"We're also really proud that as well as an investment that will help our customers, our smart meter programme is also providing skills jobs to thousands. We currently have more than 1,300 expert technicians installing smart meters in our customers' properties with another 600 Smart Meter Technician and support positions available next year."

Smart meters are being introduced as part of a government-led upgrade of the nation's energy infrastructure and will help make estimated energy bills and the need to submit meter readings a thing of the past.

With the help of a 'smart in-home display', customers with smart meters can gain much greater visibility of how much energy they're using in their homes and how much it's costing them in near-real time. They can also set budgets and alerts so they know if they're spending more on energy than they've budgeted for.

- Customers should visit <u>eonenergy.com/smart</u> for more information about E.ON's self-reading smart meters and to see if they're able to get one installed. If eligible today, they can also book an appointment online.
- In 2017, E.ON has recruited around 500 Smart Meter Technicians. In 2018, there will be 500 similar roles available as well as
  additional support positions including Field Team Leaders, Technical Specialists, Field Service Managers and Auditor roles. Further
  information about the roles will be made available later this year at <a href="mailto:eon-uk-careers.com">eon-uk-careers.com</a>.

Ends

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#### Boilerplate

## E.ON teams up with Warm Wales to offer £300 off a new gas central heating system

We understand that many households struggle to find the available finances to consider upgrading their homes to become more energy efficient. Through working with Warm Wales to offer the discounts for the central heating system alongside E.ON's finance offer we hope we can encourage more homeowners to consider upgrading their properties and ensure they can reduce energy costs and become more energy efficient. Nigel Dewbery, Head of Energy Efficiency at E.ON





gas central heating system when they connect to the main gas network through Wales and West Utilities Ltd<sup>1</sup>. The offer is available to all homeowners across Wales and South West England who chose to switch to a gas central heating system and is

available regardless of whether their energy is supplied by  $\mathsf{E.ON}^2$ . Customers already supplied by E.ON are eligible to an additional £100 off the cost, meaning they could benefit from up to £400 off the cost

The offer gives people more choice when it comes to upgrading to a gas central heating system and is one of the ways E.ON is ensuring homeowners have the support they need to become more energy efficient and to save money on their heating bills.

In addition to the discount, homeowners can also benefit from E.ON's interest free finance offer for new full central heating system. Homeowners are able to spread the cost with an interest free loan and a choice of payment terms over two, three or four years to suit their personal circumstances<sup>4</sup>. E.ON Energy Installation Services Limited acts as the credit broker and not the lender<sup>5</sup>.

insulation installed for free by E.ON, regardless of whether E.ON is their energy supplier 6. The cavity wall and loft insulation, which would usually cost around £7757, is being offered for free to all homeowners, landlords and private

To further support homeowners to become energy efficient, for a limited time households across Britain can have cavity wall and loft

tenants who have their landlord's permission and could save a typical family up to £285<sup>8</sup> a year on their heating bills. Nigel Dewbery, Head of Energy Efficiency at E.ON, said: "We understand that many households struggle to find the available finances to consider upgrading their homes to become more energy efficient but they don't realise that relying on other forms of heating such as

storage heaters can be inefficient and costly. "E.ON offers a range of solutions to support homeowners, particularly those who are struggling with their energy costs. Through working

with Warm Wales to offer the discounts for the central heating system alongside E.ON's finance offer we hope we can encourage more

homeowners to consider upgrading their properties and ensure they can reduce energy costs and become more energy efficient."

"For many homes, a switch to a gas central heating system can improve the energy efficiency of the home and reduce energy bills

Jonathan Cosson, Projects Director at Warm Wales, said: "Warm Wales was established to support those struggling with their energy costs and provides funding options for energy efficiency improvements in homes.

significantly. Most of the time it is only people receiving certain benefits who can take advantage of the funding, but working with E.ON we are able to offer discounts to all homeowners and we hope this will encourage them to consider this as a viable option for their homes." E.ON customers may also be eligible for a smart meter to ensure they can accurately manage their energy use. Customers can visit

eonenergy.com/smart for information about E.ON's smart meters, to see if they're able to get one installed and to book an appointment

Homeowners based in Wales should contact Warm Wales by calling 01656 747 622 or visit warmwales.org.uk

Homeowners based in the south west should contact Integrated Energy Services by calling 01656 747 623 or visit ieservices.org.uk<sup>9</sup>

Ends

on customer circumstances some customers on low income may be eligible for free gas connection. Customers may qualify for full or

Notes to editors 1. Wales and West Utilities Ltd provide new gas connections services to the whole of Wales and the south west of England. Depending

from the date of their full no obligation quotation.

To find out more about E.ON's boiler and free insulation offers visit eoninstall.com

of a newly installed gas central heating system3.

part payment towards the cost of connecting their home to the gas supply if they meet any one of the following criteria:

## income (if you live in England). The Government sets these definitions.

You live in an area designated for support by the energy regulator. The £300 off offer applies to a new full gas central heating installation from E.ON Energy Installation Services Limited and is subject to survey. Although this promotion may be withdrawn at any time, once the customer has a survey booked this offer will be honoured for 30 days following from the date of their completed no obligation quotation.

3. The additional £100 offer applies to customers currently supplied by E.ON applying to get a full Gas central heating installed from E.ON Energy Installation Services. The total value of this offer for E.ON customers is £400 and is subject to survey. Although this promotion may be withdrawn at any time, once the customer has a survey booked this offer will be honoured for 30 days following

out more about our finance options at https://eoninstall.com/waystopay/ 5. E.ON Energy Installation Services Limited is regulated and authorised by the Financial Conduct Authority in relation to its credit broking services under firm number 750410 on the financial services register. We act as a credit broker and not a lender meaning we can introduce you to our chosen finance lender, Barclays Partner Finance who act as the lender. Barclays Partner Finance is a trading

name of Clydesdale Financial Services Limited a wholly owned subsidiary of Barclays Bank PLC. Clydesdale Financial Services Limited

4. Credit is subject to application and status and you must be a UK resident aged 18 or over to apply. Terms and conditions apply. Find

- is authorised and regulated by the Financial Conduct Authority (Financial Services Register number 311753) Registered in England. Registered No 2901725. Registered office: 1 Churchill Place, London. E14 5HP 6. About the offer: Offer subject to applicants agreeing to eligibility check – this information is needed to help manage the scheme and applicants' data and will not affect whether they are eligible for the measures described in the offer.
- E.ON will provide notice to customers on <u>eoninstall.com</u> if offer is withdrawn or amended.
- If applicants have a survey booked in during the offer window the offer will be honoured. This offer is available in mainland Great Britain and excludes housing association or council tenants, flats and maisonettes.

100mm pre-existing insulation (full loft). Lofts will be insulated to a total thickness of 270mm. Loft insulation will not be undertaken

The scheme is administered by E.ON Energy Installation Services Limited which reserves the right to withdraw this offer at any time.

- Full Terms and Conditions will be set out in the contract with the appointed installer. Cavity Wall Insulation- Cavity wall insulation will only be installed on properties with unfilled cavity walls. No costs will be incurred
- unless stipulated at or during home survey/ risk assessment of property. E.ON shall supply a quotation detailing additional costs prior to acceptance and instruction by the contractor prior to commencement of works. · Loft insulation will only be installed in conjunction with a cavity wall being filled and only where there is either less than or equal to

All applications are subject to a home survey by the appointed installer (or company acting on their behalf).

- unless there is sufficient ventilation to allow air movement both before and after the work. 7. Source: http://www.energysavingtrust.org.uk/home-insulation/cavity-wall and http://www.energysavingtrust.org.uk/home-insulation/cavity-wall
- 8. Source: http://www.energysavingtrust.org.uk/home-insulation/cavity-wall and http://www.energysavingtrust.org.uk/homeinsulation/roof-and-loft. Figures based on semi-detached gas heated home and are based on fuel prices as of April 2017.

9. Integrated Energy Services is a brand name used by Warm Wales when operating in the South West of England.

insulation/roof-and-loft. Figures based on semi-detached gas heated home are based on fuel prices as of April 2017.

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E.ON has teamed up with community interest company Warm Wales to offer homeowners up to £300 off the cost of a newly installed full

 You receive <u>key qualifying benefits</u> 2. You spend 10% or more of your household income to heat your home (if you live in Wales) or have high heating costs and a low

online.

To find out more about the offer:



## Is it summer yet? Majority of Brits spend winter wishing for summer

I just love summer - nothing cheers me up like a sunny day. When it comes to beating the winter blues, I really make an effort to adapt my favourite summer activities for the colder months, and also try to make my home as cosy as possible.

Gabby Allen, Love Island Finalist







- New research reveals that 60% of Brits wish it was summer all year round
- Brits would give up mobile phones, takeaways and chocolate to have a longer summer
- . The top pick-me up in winter is a cosy night in, and the thing Brits miss most is having a drink outside in the evening
- E.ON and Love Island's Gabby Allen team up this winter to bring a 'Shot Of Summer' to London with a three-day pop-up event and share tips on how to winter-proof your life and home

As winter sets in, new research from E.ON<sup>1</sup> reveals that more than a fifth (21%) of Brits would be willing to give up their mobile phones for a longer summer. With cosy nights in listed as the biggest pick-me-up over the winter period, E.ON has partnered with Love Island 2017 finalist, Gabby Allen, to share advice on how to get a shot of summer this winter.

Most (60%) Brits reveal they feel happier in summer than in winter so it's no surprise that almost a third of us would give up takeaways (29%), a quarter would give up chocolate (25%) and one in seven (14%) would pay money to have a longer summertime. Being outside is what we miss most about summer with almost half (49%) of us missing having a drink outdoors in the evening, closely followed by going to the park or a beach (40%) and having BBQs and picnics (37%).

The worst things cited about winter are the weather (63%), getting colds (55%), shorter days (54%) and commuting in the dark (42%). Sadly we can't stop winter from coming which is why E.ON has partnered with Gabby Allen to share advice on how to winter-proof your life and home. Gabby says: "I just love summer - nothing cheers me up like a sunny day. When it comes to beating the winter blues, I really make an effort to adapt my favourite summer activities for the colder months, and also try to make my home as cosy as possible."

This winter, E.ON is inviting the public to attend its 'Shot of Summer' event in London - a warm bright bubble where you can relax, have fun and even have a chance to see Gabby. People can also visit E.ON to find out more about E.ON's advice and solutions to help make homes cosier this winter.

#### Gabby Allen's tips for bringing a shot of summer to winter:

- . Let's get physical. Seven in ten (72%) of us find it difficult to get out of bed on winter mornings, which makes it harder to hit the gym. My solution is to bring the gym to you. There are so many work-outs you can do in the comfort of your own home - like squats, lunges and ab work-outs. Get the endorphin buzz you need in winter and get summer ready at the same time, win-win!
- · Summer soundtrack all year round. Personally, some songs just scream summer and I can't help dancing along to them. When I'm out and about, I pop my headphones in and listen to the top hits from summer - it never fails to bring a smile to my face.
- . Keep cosy with a twist. 85% of us want to keep cosy in winter, and half of us want comfort food. I like to combine the two but with a summery twist. Why not invite some friends over, cook up a big bowl of paella, and re-live those summery Spanish nights. Even better with sangria.
- . Going green. Many of us prefer to spend time indoors in winter so why not bring the outside in with a few summery plants. Flowers always add a bit of cheer, and I love mini cacti because they're low maintenance. To top it off, I always have mint at home because it gives off such a summery smell.
- for that beachy hair, and I use a winter bronzer so I'm always looking sun kissed. For guys, get some hair styling wax for that surfer look.

Get beachy. Jetting off for some summer sun isn't always possible, but you can keep that beachy look. For girls, salt-spray is a must

#### Top tips for winter-proofing your home by Mike Feely, Energy Efficiency Expert at E.ON: Did you know that getting proper insulation could save you up to £285 a year in lost heat? E.ON is currently offering free cavity wall

- and loft insulation regardless of your current energy supplier2. Ask your energy supplier about installing a smart meter to ensure you can effectively monitor your energy use. E.ON customers
- should visit eonenergy.com/smart for information about smart meters and to see if they're able to get one installed. If eligible, they can also book an appointment online. Installing a smart thermostat, such as tado from E.ON, can help you control the temperature at home with your phone, saving
- energy while you're out and getting your home cosy for when you return. You could also save up to £210 off your annual energy bill<sup>3</sup> by replacing an inefficient boiler. E.ON has a replacement boiler offer
- where you can get interest free finance for up to four years.
- Check you're on the right tariff for you from fixed to green tariffs, there are lots of options. You can also use free online tools like E.ON See to help you see how much energy you're using.
- · Finally, why not explore new technology solutions like solar and battery technology. With E.ON Solar and Storage you can just type in your postcode to see your savings and cost.

E.ON's 'Shot of Summer' event is open from 7am-7pm in Finsbury Avenue Square, next to Liverpool Street Station in London, from Wednesday 22<sup>nd</sup>- Friday 24<sup>th</sup> November. To find out more about E.ON's winter tips and smarter customer solutions, visit eonenergy.com.

Ends

### Based on research conducted by OnePoll in October 2017 among 2,000 British adults.

Notes to editors

- Source: energysavingtrust.org.uk/home-insulation/cavity-wall
- 3. Source: energysavingtrust.org.uk/home-energy-efficiency/boiler-replacement
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### Boilerplate



## **E.ON** opens its Energising Communities Fund and invites charities and community groups to apply for grants of up to £2,000

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Since launching our fund in 2013, we've distributed over £140,000 to almost 85 community groups nationwide to fund energy-related projects and it's been great to hear the benefits that the funding has had, not only for the groups and charities themselves, but for the wider community who use the facilities too.

Suzanne Doxey, Community Relations Manager at E.ON



Charities and community groups are invited to apply for up to £2,000 of funding through the E.ON Energising Communities Fund, now open for the second time this year.

To be eligible for funding organisations must submit a request which supports activities that help bring about a reduction in their own energy use, help generate energy from a renewable source, or provide energy efficiency advice for local people.

Applicants are encouraged to get their funding requests in now, ahead of the application deadline of Monday, 29th January 2018. Groups can apply for funding of up to £2,000 which may cover the full or partial cost of energy-related improvements and activities.



Suzanne Doxey, Community Relations Manager at E.ON, said: "We're really excited to be offering our E.ON Energising Communities Fund for the second time this year to give more community groups and charities the opportunity to apply for funding.

"At E.ON we understand that heating bills can account for a large part of the running costs for a community group or charity and so their need to become energy efficient and save on costs is really important. With our Energising Communities Fund we're able to support community groups and charities who would like to become more sustainable but don't necessarily have the available funds to be able to progress with their plans.



"Since launching our fund in 2013, we've distributed over £140,000 to almost 85 community groups nationwide to fund energy-related projects and it's been great to hear the benefits that the funding has had, not only for the groups and charities themselves, but for the wider community who use the facilities too. We look forward to receiving the applications and supporting more successful community groups with the fund."

Community development charity ACE (Action in Caerau and Ely) received a £1,250 grant from E.ON in 2015 to train community volunteers to provide tailored and practical energy efficiency advice and resources to help local people save energy in their properties. The Volunteer Energy Coaches visited vulnerable households in Caerau and Ely and, where appropriate, even fitted energy saving measures including draught-proofing, radiator reflector panels, LED light bulbs and power down plugs to prevent appliances being left on standby.

For full Terms and Conditions for the E.ON Energising Communities Fund and to access the application form, please visit eonenergy.com/community

The E.ON Energising Communities Fund is one of the ways E.ON is supporting homeowners and the wider community to become more energy efficient and to save money on their heating bills. To find out more about how E.ON could support, visit eonenergy.com

Ends

#### Notes for editors:

Photos show previous fund beneficiaries Heene Community Association, Worthing, and pupils of the Magna Carta School in Staines.

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## E.ON apprentice crowned 'Apprentice of the Year' at national awards

At E.ON we're really proud of our apprenticeship scheme and so it's great that Nathan has been recognised for his contribution as an apprentice to our infrastructure services business. We're continually developing and adapting our apprenticeship schemes to suit the demands of our business as we continue our journey to become an energy solutions provider of choice.

Dave Newborough, E.ON UK HR Director and Chair of the National Skills Academy for Power





E.ON's Nathan Davies has been named Highways Electrical Association (HES) 'Apprentice of the Year 2017' at the national awards ceremony held at Celtic Manor in Newport.

Nathan, originally from Walsall in the West Midlands, is a fourth year apprentice in E.ON's Highways Lighting team based in Wednesbury. He was nominated for the award for his achievements throughout the four years and his dedication and commitment to the role.

The awards celebrate excellence from the industry's very best organisations and recognise individuals who've made a valuable contribution to the highway electrical sector.

**Nathan said** "I'm thrilled to have been awarded the HES Apprentice of the Year 2017 and it's great to be recognised for all of my hard work throughout the past four years.

"I joined E.ON as an apprentice because I was looking to improve my career prospects when my partner was pregnant with our first child. Since joining I've gained a huge amount of knowledge and experience and through my hard work I've been able to become a Street Lighting Jointer one year earlier than planned.

"In March this year I led a team of nine E.ON apprentices as part of the nationwide Brathay challenge, where we presented to young people at schools, youth groups and careers fairs to raise awareness of apprenticeships and encourage others to consider them as an option for their future. It was great to be able to share my personal experiences and use these to inspire the next generation of apprentices and engineers."

Dave Newborough, E.ON UK HR Director and Chair of the National Skills Academy for Power, said: "At E.ON we're really proud of our apprenticeship scheme and so it's great that Nathan has been recognised for his contribution as an apprentice to our infrastructure services business.

"We offer a number of apprenticeships in a variety of business areas, from cyber security and wind farm technicians to our smart metering apprenticeships. We're continually developing and adapting our apprenticeship schemes to suit the demands of our business as we continue our journey to become an energy solutions provider of choice.

"Last year we became part of the Energy & Utilities Skills Partnership, a collaboration of energy and utilities sector employers that was formed to examine how the sector's 500,000 employees will continue the delivery of its essential services across the UK.

"It's key that businesses across our sector work together to raise the profile of the issues and ultimately, encourage and support more people, whatever their background, into training and long-term career opportunities in the energy and utilities industry. Apprenticeships are a great example of how we can achieve this together."

For further information about E.ON's apprenticeships and other career opportunities, please visit eon-uk-careers.com

#### Ends

#### Notes to editors

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#### Boilerplate



## E.ON Wind Service attracts significant onshore wind customer in Scotland

We are extremely privileged and proud to have been given this opportunity. E.ON operates under the motto "Service with an Owner's Eye", which means that we will provide the same quality of service and dedication as we would do for our own sites. We look forward to building this relationship and working in cooperation with Drone Hill Wind Farm Ltd over the coming years.

Katja Bartsch-Wünschel, Director of E.ON Onshore Wind Europe





E.ON Wind Service has recently won a significant long term contract in Scotland, after entering the UK onshore wind third party service market in June 2017. Under the contract E.ON will provide full operation and maintenance services to Drone Hill Wind Farm, located near Coldingham in the Scotlish Borders.

Drone Hill Wind Farm has 22 Nordex wind turbines that will be serviced by E.ON Wind Service for the next five to ten years. The site which has been operating since 2012, has a capacity of 28.6 MW and is jointly owned by Greencoat UK Wind and Swiss Life Asset Management.

Katja Bartsch-Wünschel, Director of E.ON Onshore Wind Europe, said: "We are extremely privileged and proud to have been given this opportunity. E.ON operates under the motto "Service with an Owner's Eye", which means that we will provide the same quality of service and dedication as we would do for our own sites. We look forward to building this relationship and working in cooperation with Drone Hill Wind Farm Ltd over the coming years."

E.ON operates 16 onshore wind farms in the UK including Bowbeat located on the Moorfoot Hills in the Scottish Borders, as well three other sites in Scotland - Camster in Caithness, Deucheran Hill in Kintyre and Rosehall in the Scottish Highlands.

Ends

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#### Boilerplate



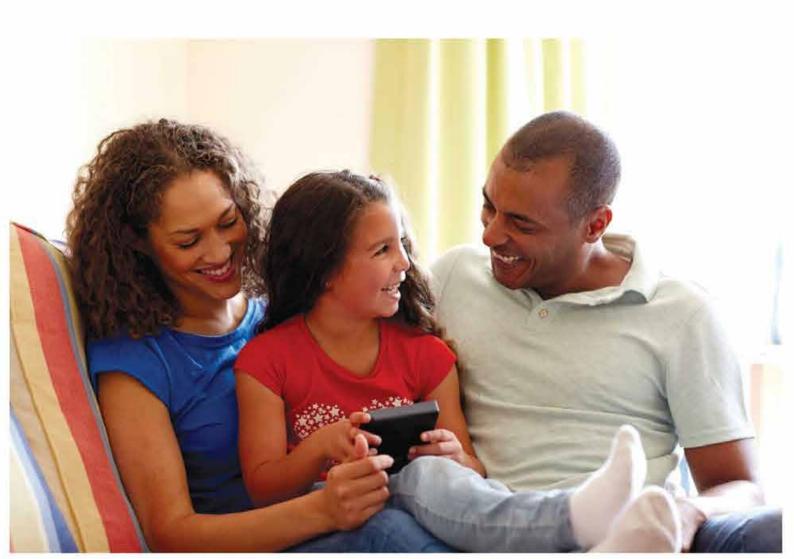


## Time is running out to enter E.ON's 'Get Smart!' schools competition

Energy saving is a key topic on the school curriculum and by encouraging pupils to think creatively about how smart meters work and how they can help people to save energy we hope they'll be better informed about how new technology can help transform people's understanding of their energy use for the better.

Billie-Jean Poole, Senior Community Relations Executive at E.ON





E.ON is reminding pupils and schools to enter its new nationwide 'Get Smart!' competition before the closing date of 12<sup>th</sup> December 2017.

The competition is aimed at encouraging primary and secondary school pupils to think about energy saving in a fun and engaging way and to spark pupils' interest in Science, Technology, Engineering and Maths (STEM) subjects.

Pupils aged 8-13 years are being encouraged to write, produce and record a 60-second film all about smart meters, including information about what they are, the benefits the new technology can bring and how they can help people use less energy and save money on their energy bills.

The winning entries will feature on E.ON's social media channels, including Facebook and YouTube and may be used as part of E.ON's future

Billie-Jean Poole, Senior Community Relations Executive at E.ON, said: "We launched the competition to focus on smart meters as they not only represent one of the biggest infrastructural change to the energy industry in years but are hugely important for improving people's understanding of their energy use.

"Energy saving is a key topic on the school curriculum and by encouraging pupils to think creatively about how smart meters work and how they can help people to save energy we hope they'll be better informed about how new technology can help transform people's

understanding of their energy use for the better." E.ON has teamed up with Collaborate Digital to run the 'Get Smart!' competition and to provide youngsters with a work-related introduction

Mark Matthews, Director at Collaborate Digital, said: "We're really excited to be working with E.ON to promote smart meters in an innovative and creative way and encourage pupils to learn more about them and how they can help people better understand their energy use. We look forward to receiving all the entries and wish the pupils good luck in creating their films."

Pupils can either enter the competition themselves or teachers can enter on behalf of their school as follows:

- Individual entries: Pupils can record their film using any mobile device, a tablet or a computer and should submit their entries at collaboratedigital.com.
- School entries: Interested teachers should visit collaboratedigital.com or call 0151 924 1189 for more information and for full Terms and Conditions. To register their school, teachers should visit collaboratedigital.com/register

The competition is free to enter and the closing date for entries is 5pm on Tuesday 12<sup>th</sup> December 2017.

'Get Smart!' forms part of E.ON's broader activities aimed at inspiring young people to get involved in STEM and to consider STEM subjects as possible career options. E.ON offers a range of educational workshops through its Energise Anything programme, which also includes online parent and classroom based activities. The activities support the national curriculum and have been designed to help pupils aged 5-16 understand the different stages of energy production, distribution and consumption. Full details and resources can be found at eonuk.com/energiseanything.

E.ON is installing smart meters for customers across Britain to help them better understand their energy use. Customers can visit eonenergy.com/smart for more information about E.ON's self-reading smart meters and to see if they are able to get one installed. If eligible today, they can also book an appointment online.

Ends

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communications activities.

to the tools of the media.

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Jane Branscombe, 02476 183681, <u>Jane.branscombe@eon-uk.comCollaborate</u> Digital

## Boilerplate





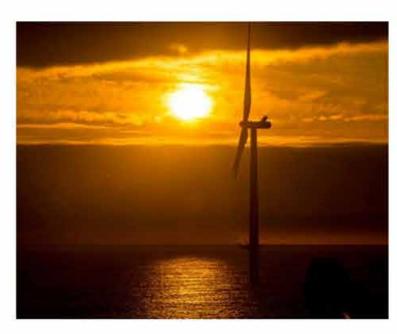
## Rampion announces £4 million community fund

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We're delighted to be able to launch the Rampion Fund being managed by Sussex Community Foundation. Our aim is to make a real difference to people living in the area surrounding the wind farm and we hope many organisations will apply to the fund to support their local Sussex projects.

Chris Tomlinson, Development and Stakeholder Manager for the Rampion Offshore Wind Farm







- £3.1 million fund for local projects to benefit the Sussex community
- £800,000 investment in Rampion Visitor Centre to be located in Brighton
- £100,000 donation to local RNLI stations who help save lives at sea

Rampion has today (TUES) announced it is to launch a £4 million Community Fund, which is set to benefit communities across Sussex.

As well as incorporating a £3.1 million community benefit fund to support local community groups, charities and not for profit organisations, £800,000 will be invested in a Rampion Visitor Centre to be located in the seafront arches just east of the i360 in Brighton. A charitable donation of £100,000 is also being made to the local RNLI stations.

The Rampion Fund at Sussex Community Foundation has been made available to support the local community, from Littlehampton Harbour in the west, to Beachy Head in the east and up to the A272 near Twineham in the north close to the wind farm's onshore substation. It is designed to help fund local projects particularly those with links to the environment and ecology, climate change and energy, as well as those that work to improve community facilities.

Chris Tomlinson, Development and Stakeholder Manager for the Rampion Offshore Wind Farm, said: "We're delighted to be able to launch the Rampion Fund being managed by Sussex Community Foundation. Our aim is to make a real difference to people living in the area surrounding the wind farm and we hope many organisations will apply to the fund to support their local Sussex projects.

"We're also happy to be able to announce the location of the Rampion Visitor Centre, due to open later next year. The newly refurbished seafront arches in Brighton were chosen due to their view of the wind farm, high footfall location and excellent public transport connections, as well as their size of floor space, which will allow us to house exhibitions and interactive displays for visitors to learn more about wind energy and discover the whole Rampion story."

The arches are currently being let, rent free, to local artists while Rampion finalises its exhibition plans for the space prior to installation in spring 2018. The Visitor Centre is planned to open mid to late 2018 when Rampion will begin to engage with schools in Sussex to give students the opportunity to visit the centre to support their studies.

The community benefit fund will be managed by Sussex Community Foundation, a local grant-making charity with a successful track record in managing community funds and supporting local charities and community groups. Grants of between £1,000 and £10,000 are available, with higher grants up to £50,000 for larger capital projects.

Kevin Richmond, Chief Executive of Sussex Community Foundation, said: "We're pleased to be chosen to work with Rampion to help manage this community fund.

"This fund will have a very positive long term impact for local charities and community groups. We are excited to be managing it and we will make sure that it reaches the local groups that most need the funding. The deadline for the first round of grant making is Friday 12<sup>th</sup> January 2018 and the full criteria can be found on our website <u>sussexgiving.org.uk/rampion</u>."

For more information about the Rampion Fund at Sussex Community Foundation or to apply visit sussexgiving.org.uk/rampion or call 01273 409440.

As part of its ongoing commitment to the area Rampion has already invested in telescopes along the coast enabling both residents and visitors alike to watch the site being constructed and then observe the wind farm as it becomes operational for the years to come.

The 400MW project being built 13km off the Sussex coast by E.ON, the UK Green Investment Rampion Ltd and Canadian energy infrastructure company Enbridge, will, when complete provide enough electricity to supply almost 347,000 homes (1) a year, equivalent to around half the homes in Sussex. Installation of the 116 turbines was completed in September. The project is due to be completed and fully operational in 2018.

More details about the Rampion Offshore Wind Farm including key facts and news updates, plus a photo and a video gallery can be found at rampionoffshore.com.

## Ends

## Notes to editors

1= Based on an average annual domestic household electricity consumption of 3,938 kWh (BEIS). Sussex Community Foundation raises funds for and makes grants to local charities and community groups across East and West

Sussex and Brighton & Hove. They support Sussex donors to maximise their charitable giving, connecting them to the causes and communities they want to support. Since 2006, they have raised £25 million and have given out £11.5 million grants. Sussex Community Foundation is building an endowment fund, which currently totals £13 million and will benefit Sussex communities for years to come.

### For more information contact:

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## Boilerplate



# Convenience is key, says E.ON in new drive to promote the freedom of electric motoring

By bringing together these amazing vehicles and their equally passionate and inspiring owners we wanted to get people to reconsider what they think they know about electric vehicles, how they view energy and what they think about E.ON and its moves to be a force for change in energy.

Anthony Ainsworth, Global Head of Marketing at E.ON.



Cost and carbon savings from electric vehicles are well accepted by motorists but getting more EVs on the roads will depend on making the infrastructure more convenient and customer-friendly, said E.ON today as it launched a new campaign to promote the 'freedom' of alternatives to petrol or diesel driving.

With electric vehicle targets in the UK set out until 2050, E.ON is working hard to promote the decarbonisation of transport by expanding its network of superfast charging stations across Europe and into the UK. By doing so E.ON hopes to remove barriers for widespread use of electric vehicles and continue to support a future with zero carbon emissions.

New research from E.ON<sup>1</sup> reveals that two-thirds of Britons (61%) say electric vehicles will help them save money on fuel compared to petrol/diesel vehicles and 56% agree that electric vehicles are better for the environment.

Despite the positives, the survey found that in the UK, 70% of people would not consider buying an electric or plug-in hybrid for fears of running out of power (41%) with a further 34% noting a lack of electric vehicle charging outlets near where they live.

Electric vehicles have moved on quickly from being an innovation to the mainstream. But despite their growth in the market, they still need to overcome barriers such as flexibility, range and availability of charging points in public spaces and workplaces.



As part of E.ON's commitment to expanding its charging network across Europe, the global energy brand is challenging outdated observations about electric vehicles with a new film, entitled 'Freedom is Electric' featuring a line-up of custom Hot Rods, 210mph superbikes, prototype hyper-cars, and a monster truck. These mean motors all have one thing in common – they're electric.

Set against a barren desert landscape, the film features a range of cars and bikes - and the world's only electric monster truck - all traditionally perceived to be gas-guzzling machines. In reality these are all converted or new-concept electric vehicles running on volts rather than fossil fuels and charged using E.ON's fast-charging points, which are accessible in thousands of locations across Europe and coming soon to the UK.

Charged using E.ON's fast-charging technology, which is available in thousands of locations across Europe and is soon coming to the UK, the entire shoot including all the filming equipment, camera rigs, tracking vehicles and drones were electrically powered to further promote the versatility and ability of electric vehicles.

Listen carefully, and you'll also notice something unusual about the sound of the engines – they're made by electric guitars, painstakingly imitating the sound of V8s to hoodwink the audience into believing they're real combustion engines.



Anthony Ainsworth, Global Head of Marketing at E.ON, said: "By bringing together these amazing vehicles and their equally passionate and inspiring owners we wanted to get people to reconsider what they think they know about electric vehicles, how they view energy and what they think about E.ON and its moves to be a force for change in energy.

doing this by developing a growing network of charging points throughout Europe; whether at home, at work or on the go, from the city to the mountains. We are investing in superfast charging technology including the first superfast charging station in Germany, being installed later this year, meaning EV becomes easy and drivers can get back on the road quicker than ever before."

"Our aim is clear, to remove the perceived barriers of electric vehicles to really help improve the electric future for our customers. We are

E.ON has extensive experience in e-mobility. In Denmark, for example, one of the most advanced e-mobility markets in Europe, the company operates around 2,500 charging points and is expected to see more than half a million charging transactions across its network by the end of this year.

In October, E.ON started setting up charging networks in Britain and Sweden and will begin offering local authorities as well as business customers a variety of e-mobility products such as integrated charging systems and pricing plans.

In the UK E.ON has already launched a new tariff for electric and plug-in hybrid vehicle owners which uses energy purchased from 100% renewable electricity sources. The new tariff offers customers access to a competitive day rate, and a night rate priced 33% below the day rate for use when many electric and plug-in hybrid car owners will choose to charge their vehicle.

E.ON's electric vehicle charging infrastructure is part of a range of innovative new solutions for customers including solar and battery storage technology, smart appliances and intelligent homes. As a business E.ON has invested over £2.4bn in renewable technologies in the UK over the last six years and has also begun to develop solutions to cover the <u>provision and installation of charging points for UK</u> businesses.

businesses.

For behind the scenes footage around the creation of the 'Freedom is Electric' film, behind-the-scenes footage and interviews introducing

the vehicle owners and their stories called 'Meet the Voltheads' and E.ON's Europe-wide charging network visit eon.com/freedomiselectric.

End

Notes to editors

1 Based on research for E.ON conducted by OnePoll in May 2017 among 2,000 British adults.

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distribute it. © E.ON 2017



## E.ON joins forces with tado to offer consumers a smarter home heating and hot water solution





We're committed to offering smarter, innovative solutions for our customers and working with tadoo allows us to do exactly that. Through working with tadoo, we're able to offer an energy solution to help make homes warm, comfortable and more energy efficient.

Chris Lovatt, Managing Director of E.ON's Residential business





 E.ON offers the tado Smart Thermostat Starter Kit v3 fully installed for £249<sup>(1)</sup> or for £199 when purchased with a replacement boiler (2)

E.ON has today (TUESDAY) announced it has joined forces with tadoo, the European market leader in intelligent home climate control solutions, to offer people a smarter way to heat their homes this winter and beyond with the use of a state-of-the-art smart thermostat.

With heating accounting for around 60%<sup>(3)</sup> of a typical household's energy use, the tado° Smart Thermostat offers a number of advanced benefits to help people manage their heating more efficiently, save money on their energy bills and make their homes more comfortable. It also helps people control their heating and hot water, whether they're at home or away.

The tado° Smart Thermostat uses and learns from information such as a home's layout, heat capacity and even the local weather to maintain a warm and energy efficient home.

Other core features include:

- · Location-based control: with its Geofencing feature linked to mobile phones, tado° ensures that the heating is automatically turned down when the last person leaves home and that it is already comfortably warm when the first person is returning.
- Weather adaptation: adapts the heating within the home to the local weather forecast, for example lowering the heating when sunshine is predicted.
- Platform integration: Amazon Alexa, Apple HomeKit and Google Assistant are all supported and integrated into the tado<sup>o</sup> Smart Thermostat, allowing for connected homes and voice control.
- humidity. In addition, the tado° Smart Thermostat provides a monthly Energy Savings Report outlining the percentage of energy saved when

. Open Window Detection: automatically turns the heating off when an open window causes a sudden change in temperature or

compared to the previous month's usage. The report also details the savings provided by individual features, such as the number of times an open window was detected or the number of hours recorded when users were away from home. Chris Lovatt, Managing Director of E.ON's Residential business, said: "We're committed to offering smarter, innovative solutions for our

but it also helps them manage their home heating and hot water more conveniently and efficiently, whether or not they're at home. Through working with tadoo, we're able to offer an energy solution to help make homes warm, comfortable and more energy efficient." Toon Bouten, CEO at tadoo said: "We're the European market leader in intelligent home climate control solutions and are excited to work with one of the UK's leading energy companies in order to ensure even more customers can benefit from our smart heating and hot water

customers and working with tadoo allows us to do exactly that. This cutting-edge technology not only helps people save energy and money

saving energy can be." The easy-to-install tado° Smart Thermostat Starter Kit v3 is compatible with over 95% of all heating systems<sup>(4)</sup> and is being offered for:

solution. Working with E.ON is also a big step forward for us in helping us to reach our aim of showing people how easy and convenient

£199 and fully-installed to anyone who purchases a replacement boiler through E.ON, regardless of whether E.ON is their energy

£249, including installation worth £50, to all eligible consumers<sup>(1)</sup>. For more information, visit nextsteps.eoninstall.com/tado;

- supplier(2). To find out more about this offer, visit eoninstall.com/tado/; People with dual zone or multi zone heating can purchase an extra thermostat for £109 each or Smart Radiator Thermostats for £59
- People can also effectively monitor their energy use through installing a smart meter. E.ON customers can visit eonenergy.com/smart for information about E.ON's self-reading smart meters and to see if they're able to get one installed. If eligible, they can also book an

appointment online. Ends

#### 1. The £249 price refers to the heating of a single zone of a house at the same temperature. If a customer wishes to heat multiple rooms at different temperatures then an additional tado<sup>o</sup> Smart Thermostat (£109 RRP) and/or Smart Radiator Thermostat (£59 RRP) may

Notes to editors

- be required. 2. E.ON offers people the option to spread the cost of a replacement boiler, and a tado Smart Thermostat for £199, with an interest free loan and a choice of payment terms of up to four years to suit their personal circumstances. This offer will be available up until
- January 6th 2018 and is subject to availability, an alternative smart thermostat may be offered. Cannot be used in conjunction with any other offer. Credit is subject to application and status and you must be a UK resident aged 18 or over to apply. Terms and conditions apply. E.ON Energy Installation Services Limited acts as the credit broker and not the lender. Barclays Partner Finance acts as the lender. Find out more about our finance options at https://eoninstall.com/waystopay/ E.ON Energy Installation Services Limited is regulated and authorised by the Financial Conduct Authority in relation to its credit broking services under firm number 750410 on the financial services register. We act as a credit broker and not a lender meaning we can introduce you to our chosen finance lender, Barclays Partner Finance who act as the lender, Barclays Partner Finance is a trading name of Clydesdale Financial Services Limited a wholly owned subsidiary of Barclays Bank PLC. Clydesdale Financial Services Limited is authorised and regulated by the Financial Conduct Authority (Financial Services Register number 311753) Registered in England. Registered No 2901725. Registered office: 1 Churchill Place, London, E14 5HP. 3. Source: energysavingtrust.org.uk/home-energy-efficiency/boiler-replacement.
- Source: Internal tado° records on customer information and feedback.

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## Boilerplate

02 November 2017



## With less than six months to go until new legislation, E.ON offers simple ways landlords can upgrade their properties

Our research shows there may actually be a double benefit in improving the energy efficiency of a property - tenants benefit from lower energy bills and more comfortable homes while landlords already anticipate their properties will become more desirable and

Mike Feely, Energy Efficiency Expert at E.ON

could even command higher rents.





· Landlords not considering the simple ways they could improve the energy efficiency of their properties

From April 2018 landlords will no longer be allowed to let properties<sup>1</sup> without minimum energy efficiency rating

With six months to go until new regulations come into effect outlining minimum standards for energy efficiency in privately rented homes 1,

potential tenants and increasing the overall value of their properties<sup>2</sup>.

. Two in five landlords believe efficient properties are more desirable to potential tenants

research from E.ON reveals landlords see significant benefit in upgrading the energy efficiency of their properties - both in attracting

The research found two in five (39%) landlords think being seen to have an energy efficient property will make it easier to attract new tenants into the property, while the same proportion think that having an energy efficient property increases its value.

Mike Feely, Energy Efficiency Expert at E.ON, says, "Government housing data already shows the private rented sector has the highest proportion of properties falling in the F and G bands<sup>3</sup>, so it's vital landlords look into what they need to do before the regulations come into effect.

energy bills and more comfortable homes while landlords already anticipate their properties will become more desirable and could even command higher rents." According to E.ON's research around one in five landlords (21%) expect to spend between £1,000 and £4,000 on energy efficiency

"Our research shows there may actually be a double benefit in improving the energy efficiency of a property - tenants benefit from lower

improvements in their property over the next five years, but in reality improving the energy efficiency of a property to meet the new legislation does not need to incur such high costs. The research highlighted some landlords haven't considered some of the simpler ways they can look to improve the energy efficiency of

their property. Just under half of those questioned (47%) haven't considered loft insulation in their properties and two thirds (66%) have yet to install cavity wall insulation. These are all energy efficiency measures that are easy to install and for limited time E.ON is offering free cavity wall and loft insulation to all

households regardless of their energy supplier<sup>4</sup>, which could save a typical household around £285<sup>5</sup> a year. Over half of landlords questioned haven't considered a boiler upgrade to their property. By replacing an old boiler with a new, highly-

efficient condensing boiler, landlords could significantly improve the energy efficiency of their property. E.ON has launched an interest free finance offer to help with the cost of a replacement boiler meaning landlords can now spread the cost of a replacement boiler with an

interest free loan and a choice of payment terms of up to four years to suit their personal circumstances<sup>6</sup>. E.ON Energy Installation Services Limited acts as the credit broker and not the lender<sup>7</sup>. For landlords who are worried about the potential costs of upgrading properties, financial support may also be available through the Energy Company Obligation if tenants meet certain qualifying criteria. The survey found that one in four landlords (25%) did not know about the requirements of the new Minimum Energy Efficiency Standards

(MEES) regulations which prevent them renewing existing tenancies or agreeing new lets if it doesn't meet minimum standards. Over a quarter (27%) also admit to not knowing the EPC rating of their property.

Even landlords with some awareness of the new requirements have their concerns. Around a quarter say they feel worried about the cost of making their property compliant (28%) Around one in five say they don't know enough about the implications of the new rules for their property (19%).

efficiency should be solely the tenants' responsibility. When it comes to improving the energy efficiency of their properties, a

 Don't underestimate the importance of insulation in making a property more energy efficient. If the property was built before or around 1920, it most likely has solid walls. Solid wall insulation can be installed from either the inside or the outside. If the property was built after 1920 it's likely to have cavity walls. These have a double external wall with a small gap between which can be filled

A quarter believe the new regulations are yet another burden on the landlord (25%). In fact, 14% of landlords surveyed felt that energy

Mike Feely has provided a number of tips for landlords looking to improve their properties' EPC ratings:

with insulation.

concerning 49% of landlords say they don't feel adequately informed about how to do so.

 Make a play of your energy savings standards – don't just think of improving energy efficiency as something for meeting regulations, it's a commercial decision too. Given most tenants are responsible for paying energy bills, some may be willing to pay more for properties that are energy efficient, so make sure you're making the most of this as a selling point. Without properly insulated windows, the property could be losing up to 10% of its heat. Double glazed windows make a big

difference when it comes to lowering energy bills as well as reducing condensation and noise. Instead of double glazing you could install secondary glazing which involves fitting a pane of plastic or glass inside the existing window recess to create an insulating layer of air. Though not as effective as double glazing, secondary glazing still saves a significant amount of energy and allows you to

maintain good kerb appeal by keeping original features such as sash windows. · EPC ratings look only at permanent improvements to the fabric of the building so think about long-term upgrades that will help to reduce heat and energy use. Simple things – sausage dog draught excluders and the like – will help keep heat in, but for the EPC you need to find permanent ways to fill the gaps to stop heat escaping through windows, doors, letterboxes and even keyholes.

· For those looking to bring their properties completely up to date, consider renewable technologies such as solar panels with an at-

home battery to store electricity for use even when the sun goes down. Be aware these will contribute to your rating only if they're helping to heat the house, rather than providing electricity for other uses. E.ON helps customers to have warmer, more energy efficient homes and to help save energy and lower bills. It offers a range of products and services including replacement boilers and insulation. E.ON's <u>landlord team</u> can be contacted on 0330 400 1122.

to better control their property portfolios through to a range of great value insulation and heating services to make rented properties more energy efficient.

Private landlords can also access the E.ON Landlord Service which gives access to an exclusive tariff for landlords, giving up to 30 days' free energy while properties are empty, as well as access to a simple online tool which simplifies the set-up and switch-over of energy accounts

E.ON offers a range of services to give landlords and tenants the support they need, from online account management that allows landlords

for multiple properties, including ensuring meter readings are kept up to date so customers are billed accurately and appropriately. Ends Notes to editors:

English Housing Survey, Headline Report 2015-16 4. About the offer:

Offer subject to applicants agreeing to eligibility check – this information is needed to help manage the scheme and applicants' data

The scheme is administered by E.ON Energy Installation Services Limited which reserves the right to withdraw this offer at any time.

Based on research commissioned by E.ON with 500 residential landlords carried out by OnePoll between 17/03/17 and 23/03/17

· This offer is available in mainland Great Britain and excludes housing association or council tenants, flats and maisonettes.

1. From <a href="http://www.legislation.gov.uk/ukdsi/2015/9780111128350/regulation/23">http://www.legislation.gov.uk/ukdsi/2015/9780111128350/regulation/23</a>

and will not affect whether they are eligible for the measures described in the offer.

E.ON will provide notice to customers on <u>eoninstall.com</u> if offer is withdrawn or amended.

If applicants have a survey booked in during the offer window the offer will be honoured.

· Cavity Wall Insulation- Cavity wall insulation will only be installed on properties with unfilled cavity walls. No costs will be incurred unless stipulated at or during home survey/ risk assessment of property. E.ON shall supply a quotation detailing additional costs prior

to acceptance and instruction by the contractor prior to commencement of works.

Full Terms and Conditions will be set out in the contract with the appointed installer.

· Lofts- Loft insulation will only be installed in conjunction with a cavity wall being filled and only where there is either less than or equal to 100mm pre-existing insulation (full loft). Lofts will be insulated to a total thickness of 270mm. Loft insulation will not be undertaken unless there is sufficient ventilation to allow air movement both before and after the work.

· All applications are subject to a home survey by the appointed installer (or company acting on their behalf).

- 5. Source: http://www.energysavingtrust.org.uk/home-insulation/cavity-wall and http://www.energysavingtrust.org.uk/home-

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insulation/roof-and-loft. Figures based on semi-detached gas heated home and are based on fuel prices as of April 2017 6. Credit is subject to application and status and you must be a UK resident aged 18 or over to apply. Terms and conditions apply. Find out more about our finance options at <a href="https://eoninstall.com/waystopay/">https://eoninstall.com/waystopay/</a> 7. E.ON Energy Installation Services Limited is regulated and authorised by the Financial Conduct Authority in relation to its credit broking services under firm number 750410 on the financial services register. We act a as a credit broker and not a lender meaning we can introduce you to our chosen finance lender, Barclays Partner Finance who act as the lender. Barclays Partner Finance is a trading name of Clydesdale Financial Services Limited a wholly owned subsidiary of Barclays Bank PLC. Clydesdale Financial Services Limited is authorised and regulated by the Financial Conduct Authority (Financial Services Register number 311753) Registered in England. Registered No 2901725. Registered office: 1 Churchill Place, London. E14 5HP For more information please contact: Naomi Troy, 02476 180523, naomi.troy@eon-uk.com Andrew Barrow, 02476 183677, andrew.barrow@eon-uk.com



# E.ON launches 12 month interest free payment plan for 'E.ON Solar and Storage' – a technology that could make households £630 better off a year

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At E.ON, we're committed to providing smarter, sustainable solutions for our customers and to making these as affordable as possible. That's why we've launched our 12 month interest free payment plan which gives people the opportunity to install innovative, renewable technology through E.ON Solar and Storage without having to pay for it in one go.

Gavin Stokes, Head of Commercial Solutions at E.ON





E.ON has launched a new interest free payment plan to help spread the cost of installing 'E.ON Solar and Storage' over 12 monthly payments<sup>1</sup>.

either use the power generated immediately or save it to use when the sun goes down - ideal for the longer winter nights.

By using rooftop solar PV panels to convert sunlight into electricity and storing this in an at-home battery, E.ON Solar and Storage users can

The newly-launched interest free payment plan allows people to spread the cost of installing E.ON Solar and Storage across 12 monthly payments<sup>1</sup>. E.ON Solar is available to homeowners who own their roof in selected geographic regions<sup>2</sup>, regardless of whether their energy is supplied by E.ON. The payment plan has been launched to offer people more flexibility when it comes to paying for the installation of solar panels and battery technology.

By installing E.ON Solar and Storage, people could save significant amounts on their electricity bills – roughly £190 a year for people who install solar panels and around £400 per year for people who fit both solar panels and battery storage<sup>3</sup>. E.ON Solar and Storage users can also earn money through the Feed-in Tariff, meaning that when combined with both Solar PV panels and battery storage, users could be £630 better off each year<sup>3</sup>.

Gavin Stokes, Head of Commercial Solutions at E.ON, said: "At E.ON, we're committed to providing smarter, sustainable solutions for our customers and to making these as affordable as possible. That's why we've launched our 12 month interest free payment plan which gives people the opportunity to install innovative, renewable technology through E.ON Solar and Storage without having to pay for it in one go.

"We're constantly looking for ways to make energy easier for our customers – in both the short and long term. From smart meters to our new interest-free solar and battery offering, we're demonstrating our dedication to providing people with simple solutions developed with the customer in mind."

E.ON Solar and Storage was launched in April 2017 and offers:

- An easy to use app 'E.ON Solar Manager' which enables users to see what they're generating, saving, earning and storing;
- A 25-year performance warranty on the solar panels<sup>4</sup> and warranties covering the battery for 10 years;
   A performance guarantee, available with some systems, so if the amount generated drops below what E.ON quoted for the design,
- E.ON will pay the difference;
- Access to a team of advisors who can help answer any queries before, during and after the installation.
   Homeowners should visit eonsolar.co.uk to enter details about their home, using E.ON's calculator to find out how much E.ON Solar and

Storage could cost and what they could save and earn from it. After they've registered their interest, an E.ON Solar and Storage advisor will visit the customer's home, at a mutually agreed date and time, to undertake a suitability survey to ensure solar and storage is the best solution for their property.

Ends

## Notes to editors

- Payment plan is subject to application and credit status and you must be a UK resident aged 18 or over to apply. Offer only available to new Solar and Storage customers. Terms and conditions apply.
   E.ON Solar and Storage is currently available in the following areas: Midlands, Herefordshire, Bedfordshire, Oxfordshire,
- Gloucestershire, Sussex, Wiltshire, Berkshire, Surrey, parts of Somerset, Buckinghamshire, South Yorkshire, Lancashire, Northumberland, Durham, Hertford, Hampshire, Kent and Cambridge, Cornwall, parts of Devon Norfolk, Suffolk, Cheshire and Shropshire. E.ON aims to offer E.ON Solar and Storage more widely later this year.

  3. These are example figures only. Savings are based on a south-facing property in central England with a 40 degree roof tilt and no
- shading, with a consumption of 4900 kWh. It assumes fitting 12 x 320w panels and a 9.6 kWh battery plus a deemed export of 50%. FIT rates based on installs between 1st October 2017 and 31st March 2018.

  Every home, area, consumption and solar panel and battery system is different so customers are urged to go to eonsolar.co.uk to find
- out how much they could save with E.ON's online solar calculator.
   Properties with thatched roofs are unsuitable for E.ON Solar and Storage. As solar PV and battery systems vary in size, generation and storage capacity, an E.ON Solar and Storage advisor would help customers choose the best system for their needs and for their
- property. The smallest size battery is slightly larger than a VCR player and a battery can be stored in most places such as a garage, utility room or even under the stairs.

  The PV solar panels are all covered by a 25-year performance warranty and a 10-12 year materials and workmanships warranty. This will vary depending on the panel type. More information can be found at: <a href="mailto:eonsolar.co.uk/">eonsolar.co.uk/</a>.

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## Boilerplate



## E.ON becomes a forces friendly employer by signing up to the Armed Forces Covenant

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At E.ON we believe that the diversity of our people is one of our biggest strengths in serving our customers and by signing up to the Armed Forces Covenant we're further demonstrating our commitment to creating this diverse work-force. As a business we face huge challenges over the next few years as we continue our journey to become an energy solutions provider of choice and we'll need to ensure we continue to develop a work force that can

support us through these changes.

Dave Newborough, E.ON UK HR Director





E.ON has signed up to the government-recognised Armed Forces Covenant, demonstrating its commitment to being a forces friendly employer.

The Armed Forces Covenant is a promise made by the nation ensuring that those who serve or who have served in the armed forces and their families are treated fairly.

E.ON will become a bronze award holder of the Defence Employer Recognition Scheme and through this and the voluntary covenant it is pledging to support the Armed Forces, including existing or prospective employees who are members of the forces community. The pledge also recognises E.ON as being open to employing Reservists, Armed Forces veterans (including the wounded, injured and sick), cadet instructors and military spouses or partners.

The signing of the covenant took place at E.ON's Head Office in Westwood Way, Coventry and was signed by Dave Newborough, E.ON UK's HR Director and Lieutenant Colonel Patrick Allen, Commanding Officer of 159 Regiment Royal Logistic Corps.

Dave Newborough said: "At E.ON we believe that the diversity of our people is one of our biggest strengths in serving our customers and by signing up to the Armed Forces Covenant we're further demonstrating our commitment to creating this diverse work-force.

"As a business we face huge challenges over the next few years as we continue our journey to become an energy solutions provider of choice. With the Government-led smart metering programme we are actively tackling one of the largest infrastructure projects the UK energy industry has ever gone through. We were one of the first suppliers to start installing smart meters for our customers and see the roll out as a great route to moving our customers away from standard variable tariffs and more actively engaging them with the benefits of the new energy market.

"We'll need to ensure we continue to develop a work force that can support us through these changes with the necessary skills & behaviours and employing colleagues from a range of diverse backgrounds will help us ensure we have the skills and experience required.

"We hope by signing up to the voluntary covenant we can encourage more people from military backgrounds to join us."

Lieutenant Colonel Allen said: "I'm absolutely delighted to represent the Armed Forces community at the covenant signing where I've heard many examples of positive experiences of Armed Forces personnel, both regular and reserve, working for E.ON. I'm looking forward to working with E.ON in 2018 and hope that we can share some of our leadership and management training ideas."

**Ben Mitchelmore**, 34, from Whitchurch in the West Midlands, served in the army for eight years before deciding on a career change and starting his apprenticeship with E.ON. He said: "I specialised in communications whilst in the army and after making the decision to leave, I chose to build on the experience I'd already gained and learn new skills through an apprenticeship with E.ON.

"I am now full-time in a permanent role as a Smart Meter Technician and I've certainly met people of all ages and backgrounds through my apprenticeship. My whole experience at E.ON has been something that I would definitely recommend to anyone looking for a change of career like me."

For further information on careers at E.ON visit <u>eon-uk-careers.com</u>

Ends

#### Notes to editor

#### Armed Forces Covenant

If an organisation would like to find out more about the Defence Employer Recognition Scheme or how the Armed Forces Covenant
could benefit their business please contact Siamha Butt, Regional Employer Engagement Director at the West Midland Reserve
Forces & Cadets Association on wm-reed@rfca.mod.uk or 0121 427 5221 ext. 242.

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### Boilerplate



# Full 'STEAM Ahead' for Leicester pupils as E.ON workshop powers into city schools

Our STEAM Ahead workshop is all about Key Stage 3 pupils having fun while learning-through-doing. Each of the activities they take part in is carefully linked to the curriculum, and we hope helps to increase their awareness of the energy landscape.

Billie-Jean Poole, Senior Community Relations Executive at E.ON

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Pupils across Leicester have been taking part in E.ON's 'STEAM Ahead' workshop which is designed to spark students' interest in Science, Technology, Engineering, Arts and Mathematics (STEAM).

As their school halls were turned into a 'Future Energy Lab', pupils took part in scientific demonstrations and were given tasks to complete focusing on energy generation. A series of challenges and physical activities were used to demonstrate how our bodies can be used to generate kinetic power. Students were also asked to consider the varying amounts of energy used in getting themselves ready for school each day.

Billie-Jean Poole, Senior Community Relations Officer at E.ON, said: "Our STEAM Ahead workshop is all about Key Stage 3 pupils having fun while learning-through-doing. Each of the activities they take part in is carefully linked to the curriculum, and we hope helps to increase their awareness of the energy landscape. The focus is very much on where their energy comes from, and where it might come from in the future.

"We're visiting schools in Leicester as part of wider activity that E.ON is involved in working with Leicester City Council to fit more than 135 homes in parts of Leicester with external solid wall and loft insulation, potentially saving families hundreds of pounds on their annual fuel bills. We're also fitting smart meters for our customers living in the area to ensure local residents can manage their energy use more efficiently."

Paul Shepherd, Team Leader at The Cedars Academy in Leicester, said: "A competitive approach is highly motivating for pupils in this age group and our students really got involved in their tasks, working against other teams and at times against the clock. The workshop, with its Future Energy Lab, really brought to life for them the ways our bodies can produce energy, how we use it, and how this can be applied outside of the human body."

Primary school pupils in Leicester have also had the opportunity to take part in E.ON's Sir Kit Breaker workshops. The workshops introduce Sir Kit Breaker who lacks energy awareness and his assistant Penny Saver who is passionate about saving time, money and the planet. With the help of the pupils, Penny aims to encourage Sir Kit to become more energy efficient, increasing pupils' awareness at the same time.

By taking part in a series of hands-on activities, rhymes and challenges the pupils support Penny on her mission, learning all about energy by creating human circuits, using a tea-cosy to demonstrate how insulation works and generating enough electricity themselves to power a TV screen.

Seema Foster, Teacher from Whitehall Primary School, said: "The Sir Kit Breaker workshop is unique and really grabbed the children's attention right from the start. The engaging and interactive games and rhymes that the children have been involved in have made learning about energy and how appliances use different amounts of electricity a lot of fun. I hope that it will encourage them to think more about energy usage in the classroom and at home."

The STEAM Ahead and Sir Kit Breaker workshops form part of E.ON's broader educational activities, developed to help teach children about where energy comes from and how it is used in our everyday lives. E.ON offers a range of educational workshops through its Energise Anything programme, which also includes online parent and classroom-based activities. These support the national curriculum and have been designed to help pupils aged 5-16 understand all stages of energy production, distribution and consumption.

Full details and resources can be found at eonenergy.com/energiseanything.

E.ON customers can also visit <u>eonenergy.com/smart</u> for information about E.ON's smart meters and to see if they're able to get one installed. If eligible, they can also book an appointment online.

Notes to editors: Schools involved in the tours:

STEAM Ahead- Leicester Community Academy, The Cedars Academy, Al Aqsa School, Crowns Hill Community College

Sir Kit Breaker- Forest Lodge Community Primary School, Eyres Monsell Primary School, Braunstone, Whitehall Primary School, Firth Primary School, Countersthorpe and Mellor Community Primary School

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#### Boilerplate





# E.ON launches air source heat pumps to offer a sustainable home heating alternative

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Air source heat pumps are an ideal solution for homeowners in more rural areas or who are off the gas grid and rely on oil or LPG. By installing an air source heat pump in their property homeowners will get a renewable energy source, which offers reliability throughout the year and the convenience of not having to wait in for fuel refills.

Nigel Dewbery, Head of Energy Efficiency at E.ON





As part of its commitment to providing customers with smarter, sustainable solutions, <u>E.ON</u> has launched air source heat pumps for homeowners who currently rely on oil or liquid petroleum gas (LPG) to heat their homes.

Homeowners who choose the technology will benefit from a reliable energy source, as well as the convenience of not needing regular fuel deliveries or having a bulky oil or LPG tank taking up their garden space.

The cost of installing an air source heat pump is typically around £9,445 (inc. VAT) <sup>[1]</sup>, the price you pay depends on your home and the work that needs to be carried out. However through Government support for more efficient heating and lower carbon technologies, homeowners could claim back up to £8,911 over a seven-year period <sup>[2]</sup>.

Nigel Dewbery, Head of Energy Efficiency at E.ON, said: "Air source heat pumps are an ideal solution for homeowners in more rural areas or who are off the gas grid and rely on oil or LPG.

"According to the Energy Savings Trust, homeowners who currently fuel their homes with a G-rated oil boiler could potentially save up to £315 a year on their annual fuel bills by installing an air source heat pump. Those who fuel their homes with a G-rated LPG boiler could save up to £1,000<sup>[3]</sup>.

"However no matter what the energy savings are, by installing an air source heat pump in your property you'll get a renewable energy source, which offers reliability throughout the year and the convenience of not having to wait in for fuel refills.

"This is one of the many solutions offered by E.ON to help homeowners make their homes as energy efficient as possible. As well as a range of exciting technological solutions, like air source heat pumps, solar panels and domestic batteries, we also offer tips, tools and smart meters that can all help customers to better understand and manage their home energy use."

Air source heat pumps use electricity to extract heat from the outside air, in the same way a refrigerator extracts heat to keep the inside cool. Heat from the air can be extracted even when temperatures are as low as -15° C and can be used to heat both the home and the hot water tank.

The installation of an air source heat pump usually takes up to three days and comes with a seven year manufacturer's warranty to offer peace of mind to customers [4].

E.ON is currently installing the new technology in Norfolk, Suffolk and Lincolnshire and hopes to offer it more widely in early 2018.

Homeowners can visit <u>eoninstall.com/heatpump</u> to find out more information about air source heat pumps and how to register for a free, no obligation survey. Once they register their interest, E.ON will visit the applicant's home carry out a free home assessment to check whether an air source heat pump would be the right option for their home and if so to discuss next steps.

Customers can also visit <u>eonenergy.com/smart</u> for information about E.ON's smart meters and to see if they're able to get one installed. If eligible, they can also book an appointment online.

### Ends

#### Notes to editors

- 1. The costs is based on based on supply and installation of an air source heat pump in a 4 bed detached house (using over 20,000 kWh of heat per annum)
- 2. Payback based on supply and installation of air source heat pump in a 4 bed detached house with existing oil boiler using over 20,000 kWh of heat per annum at a total price of £8,995 (excl. 5% VAT). Total kWh of 20,000 would equate to an annual RHI payment of £1,273 per year (based on 10.18p/kWh). Visit the Government Renewable Heat Incentive calculator to find out how much you could get back <a href="https://renewable-heat-calculator.service.gov.uk/">https://renewable-heat-calculator.service.gov.uk/</a>. Applications for the RHI must be made through <a href="https://www.ofgem.gov.uk/environmental-programmes/domestic-rhi">https://www.ofgem.gov.uk/environmental-programmes/domestic-rhi</a>, after your installation has taken place.
- 3. Costs savings differ depending on current heating system. Cost savings taken from <a href="mailto:energy/heat/air-source-heat-pumps">energy/heat/air-source-heat-pumps</a>
- Homeowners must service their air source heat pump annually using one of E.ON's approved partners to maintain their warranty cover.

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#### Boilerplate

## Warming winter tips: E.ON encourages people to winter-proof their homes this weekend

We've created a list of simple tips and tools to help people make their homes as warm and comfortable as possible this winter. Everyone wants to get their home organised for the colder months and the extra hour we gain with the clocks going back is the perfect time to make sure your home is energy efficient. Mike Feely, Energy Efficiency Expert at E.ON

Tweet



think about how they can winter-proof their homes ahead of the darker and colder days. Replace inefficient boilers:

Winter is on its way and with the clocks changing on Sunday, E.ON is encouraging people to use the extra hour they'll gain this weekend to

or metal flue then much of the heat you're paying for is being wasted heating the air outside your home rather than the water circulating around your radiators. By replacing your old boiler with a new, highly-efficient condensing boiler, you could get a lot more heat for your money or cut up to £210 off your annual energy bill a year, depending on your current house type and boiler. Look out for offers on boilers, for example E.ON has launched an interest free finance offer to help with the cost of a replacement

boiler. People can now spread the cost of a replacement boiler with an interest free loan and a choice of payment terms of up to four

. Owning an inefficient boiler is extremely costly, so it's important that your boiler is as efficient as it can be. If your boiler has a ceramic

years to suit their personal circumstances<sup>2</sup>. E.ON Energy Installation Services Limited acts as the credit broker and not the lender<sup>3</sup>. Insulate your home:

#### A typical home can lose around a third of its heat through uninsulated walls<sup>4</sup> and up to a quarter through the roof<sup>5</sup>. Insulation can prevent this by trapping heat. For a limited time, E.ON is offering free cavity wall and loft insulation to all households, regardless of

- their energy supplier<sup>6</sup>, which could save a typical family £285<sup>7</sup> a year. . When insulating a home, it's important to consult an insulation professional to check that you're using the correct solution for your property as different walls have varying requirements. More information about the requirements for different walls can be found on
- eoninstall.com8. Draught-proof your home to stop heat escaping through gaps in windows, doors, pipework, loft hatches, and ceiling-to-wall joints. You could reduce your heating costs by up to £25<sup>9</sup> per year.
- Manage your water's temperature:

 Hot water accounts for up to 15% of an average energy bill for a gas-heated household. Households with a hot water tank could reduce hot water heating costs by lowering the temperature to 60°C<sup>11</sup>, while still being hot enough to kill harmful bacteria.

### . Making sure that your hot water tank has an insulating jacket can help you save energy by reheating water less as the water holds its

Switch to energy efficient light bulbs:

- heat for longer. Fitting a cylinder jacket on your hot water tank, could cut your gas bill by 5%<sup>12</sup>.
- You could save £3 to £6 per year by replacing traditional bulbs with light-emitting diode (LED) bulbs of the same brightness<sup>13</sup>. . Install these energy efficient light bulbs in the rooms that you use most frequently, such as the kitchen, living room and outside and

## Use tools like E.ON See:

they can also book an appointment online.

effectively monitor their energy use and stay in control."

For more information, please visit eonenergy.com/savingenergy.

always turn them off when they're not in use.

currently using to previous energy use, as well as to similar homes. The tool can also identify specific energy consumption habits that customers could change, helping them use less energy and lower their energy bills as a result. People can also ask their energy supplier about installing a smart meter to ensure they can effectively monitor their energy use. E.ON

Mike Feely, Energy Efficiency Expert at E.ON, says: "We've created a list of simple tips and tools to help people make their homes as warm

. Customers can use the newly launched E.ON See online tool to track their energy use and can compare the amount of energy they are

customers can visit eonenergy.com/smart for information about smart meters and to see if they're able to get one installed. If eligible,

and comfortable as possible this winter. Everyone wants to get their home organised for the colder months and the extra hour we gain with the clocks going back is the perfect time to make sure your home is energy efficient. "People often don't know where to start when it comes to preparing their homes for winter; we want to highlight some easy steps that

Notes to editors 1. £210 saving source: Energy Saving Trust. Estimated figures are based on installing a new A-rated condensing boiler with a

Ends

programmer, room thermostat and thermostatic radiator controls (TRVs), in a gas-heated semi-detached home replacing a G-rated boiler with a programmer and room thermostat. Figures are based on fuel prices as of April 2017 and vary depending on how old and

E.ON Energy Installation Services Limited acts as the credit broker and not the lender. Barclays Partner Finance acts as the lender.

people can take to make their homes more efficient and provide some advice about the technology they can choose to ensure they can

inefficient the existing boiler is and the fuel the boiler uses. 2. Credit is subject to application and status and applicants must be a UK resident aged 18 or over to apply. Terms and conditions apply.

4. Source: energysavingtrust.org.uk/home-insulation/cavity-wall

5. Source: energysavingtrust.org.uk/home-insulation/roof-and-loft

#### Find out more about E.ON's our finance options at eoninstall.com/waystopay/ E.ON Energy Installation Services Limited is regulated and authorised by the Financial Conduct Authority in relation to its credit

- broking services under firm number 750410 on the financial services register. It acts as a credit broker and not a lender meaning it can introduce people to its chosen finance lender, Barclays Partner Finance who act as the lender. Barclays Partner Finance is a trading name of Clydesdale Financial Services Limited a wholly owned subsidiary of Barclays Bank PLC. Clydesdale Financial Services Limited is authorised and regulated by the Financial Conduct Authority (Financial Services Register number 311753) Registered in England. Registered No 2901725. Registered office: 1 Churchill Place, London. E14 5HP.
- 6. About the offer: Offer subject to applicants agreeing to eligibility check - this information is needed to help manage the scheme and applicants' data and will not affect whether they are eligible for the measures described in the offer. The scheme is administered by E.ON Energy Installation Services Limited which reserves the right to withdraw this offer at any time. E.ON will provide notice to customers on eoninstall.com if offer is withdrawn or amended. If applicants have a survey booked in during the offer window the offer will be honoured. This offer is available in mainland Great Britain and excludes housing association
- or council tenants, flats and maisonettes. All applications are subject to a home survey by the appointed installer (or company acting on their behalf). Full Terms and Conditions will be set out in the contract with the appointed installer. Cavity wall Insulation: Cavity wall insulation will only be installed on properties with unfilled cavity walls. No costs will be incurred unless stipulated at or during home survey/risk assessment of property. E.ON shall supply a quotation detailing additional costs prior to acceptance and instruction by the contractor prior to commencement of works.

Loft insulation: Loft insulation will only be installed in conjunction with a cavity wall being filled and only where there is either less

- than or equal to 100mm pre-existing insulation (full loft). Lofts will be insulated to a total thickness of 270mm. Loft insulation will not be undertaken unless there is sufficient ventilation to allow air movement both before and after the work. Source: energysavingtrust.org.uk/home-insulation/cavity-wall and energysavingtrust.org.uk/home-insulation/roof-and-loft. Figures based on semi-detached gas heated home and are based on fuel prices as of April 2017.
- 9. £25 figure source: Energy Saving Trust

8. Source: eoninstall.com/products-and-services/insulation/cavity/ and eoninstall.com/products-and-services/insulation/solid/.

10. 15% figure source: Energy Saving Trust 11. Source: uSwitch.com 12. £3-£6 figure source: Energy Saving Trust For more information or to arrange an interview with Mike Feely contact: Jag Bickham on 02476 181 308 or jag.bickham@eon-uk.com Fiona MacGregor on 07976 374 161 or fiona.macgregor@eon-uk.com Boilerplate The information (including any forecasts or projections) contained in this press release (the "Information") reflects the views and

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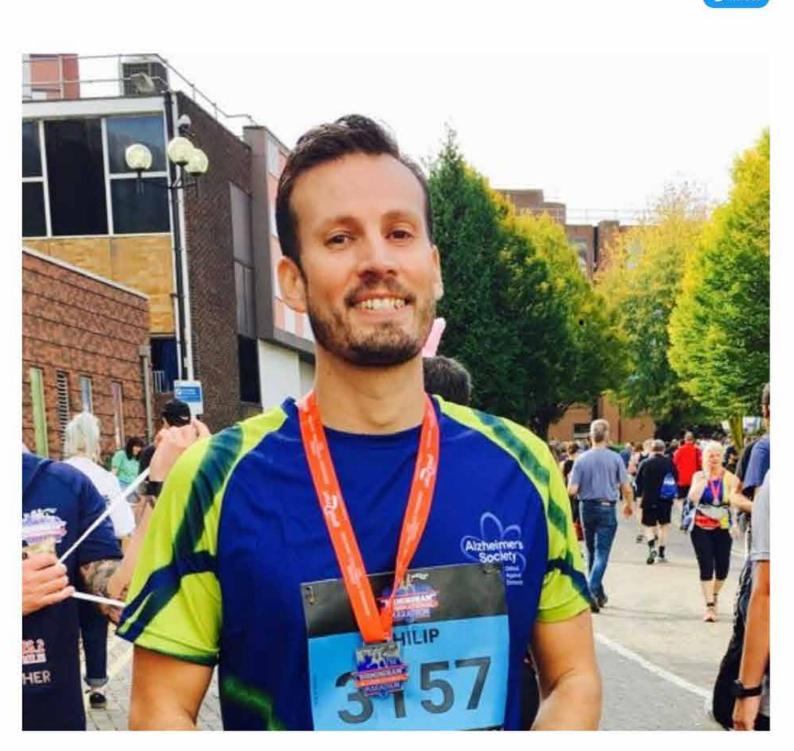
## E.ON employee runs Birmingham International Marathon for Alzheimer's Society

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My father suffers from Parkinson's disease, which has very strong links to dementia, and I've also seen many families I know be affected by Alzheimer's and so I felt very strongly about raising money for the amazing work that Alzheimer's Society does. All of the money I've raised is going to Alzheimer's Society's Dementia Support Workers who make such a fantastic difference!

Phil Shaw, Director of Sales and Service Operations at E.ON

₩ Tweet



Worcestershire resident Phil Shaw has successfully completed the inaugural Birmingham International Marathon in aid of Alzheimer's Society, E.ON's official charity partner.

Phil lives in Alvechurch, Worcestershire, and is E.ON's Director of Residential Operations. He decided to run for Alzheimer's Society for personal reasons and has reached his fundraising target of £1,500.

**Phil said:** "Last year, my children and I did the Memory Walk for Alzheimer's Society and had a great time. This year, I decided to step up the pace a little! I thought I'd challenge myself for my 40<sup>th</sup> Birthday to train for my first marathon and raise even more money for this amazing charity. I'm absolutely thrilled to have done it.

"My father suffers from Parkinson's disease, which has very strong links to dementia, and I've also seen many families I know be affected by Alzheimer's and so I felt very strongly about raising money for the amazing work that Alzheimer's Society does. All of the money I've raised is going to Alzheimer's Society's Dementia Support Workers who make such a fantastic difference!"

**Alzheimer's Society Community Fundraiser, Emma Dowler, said**: "It's truly amazing to see how passionate and committed Phil and other E.ON volunteers are in fundraising for our Dementia Support Workers and we're very appreciative of all of E.ON's support.

"All of the money raised by Phil, as well as other fundraising efforts by E.ON employees, will be used to fund Dementia Support Workers who work in the community, including in and around Worcestershire. Dementia Support Workers provide support, information and guidance to people affected by dementia to help maintain their independence, improving their sense of wellbeing and putting them more in control of their lives. They assist people affected by dementia to identify their needs and access to services."

Alzheimer's Society was chosen as E.ON's official charity partner by colleague vote. The two-year relationship began in the summer of 2016 with the aim of donating £200,000 to the charity.

For more information about accessing the Dementia Support Workers service, please call the Worcestershire office on 01905 621868

For more information about E.ON's work with Alzheimer's Society, visit eonenergy.com/charity

Ends

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#### Boilerplate



## **E.ON becomes Britain's first** menopause-friendly energy company

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We're delighted to become Britain's first menopause-friendly energy company. Through colleague engagement we hope to raise awareness about the menopause by providing clear information and guidance for all line managers and their employees and by encouraging all colleagues to talk openly about this natural phase in a woman's life.

Dave Newborough, E.ON UK HR Director





To celebrate World Menopause Day on Wednesday 18th October E.ON has committed to becoming the first menopause-friendly energy company in Britain, aiming to raise awareness of the menopause and ensure women who are experiencing menopausal symptoms can get the support they need at work.

E.ON is developing a supportive guide for all its managers to use in order to ensure they're well-equipped to support employees who are either going through the menopause themselves or are supporting someone they know who is experiencing menopausal symptoms.

By introducing the guide and undertaking colleague engagement about this natural phase in a woman's life, E.ON hopes to encourage open and honest conversations about the menopause and remove the taboo nature of it so employees feel comfortable and encouraged to speak openly about their experiences.

Dave Newborough, E.ON's HR Director, says: "We're delighted to become Britain's first menopause-friendly energy company. As a founding member of the Time to Change mental health pledge and the first UK company to sign up to the TUC's Dying to Work charter, this is one more step to E.ON demonstrating its ongoing commitment to becoming a leader in diversity and inclusion and supporting our colleagues' health and wellbeing.

"Our award winning #awkward internal communications activity aims to continue to tackle the often taboo and more difficult diversity and inclusion topics through starring our own colleagues in the videos to help drive awareness and get the conversation started.

"Through colleague engagement we hope to raise awareness about the menopause by providing clear information and guidance for all line managers and their employees and by encouraging all colleagues to talk openly about this natural phase in a woman's life."

E.ON has been working with Henpicked, a social network for women over the age of 40, to develop the policy and draw on their experience

and knowledge of women's issues, specifically the menopause.

Deborah Garlick, Henpicked's founder, says: "Menopause is a natural part of women's lives and it's brilliant to see E.ON leading the way and encouraging a better understanding of and support for this as a health and wellbeing issue.

"Women are now working for longer so the number of women experiencing menopausal symptoms whilst working is increasing. We now have around 3.5 million women in the workplace of a menopausal age and the supportive guide that E.ON is developing will increase understanding and encourage employees to become more engaged with the issues surrounding menopause."

For more information about E.ON, visit eonenergy.com

For further information regarding menopause, its symptoms and the medical support available please visit the National Institute for Health and Care Excellence.

Ends

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#### Boilerplate





## E.ON employee runs self-designed marathon course to raise funds for Alzheimer's Society

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My own mother suffered with dementia and I chose to support Alzheimer's Society to help fund the incredible work that it does on a daily basis. I initially thought about trying to cover the marathon distance in stages over a period of weeks, but eventually decided to really push myself and run it all in one go.

Paul Allen, who works in E.ON's marketing team

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Fifty-five year-old Paul Allen, who works in E.ON's marketing team based at its Annesley office, is counting up the sponsorship pounds after successfully completing his own 26.2 mile course around Sherwood Forest in aid of Alzheimer's Society, E.ON's official charity partner.

Paul, who only took up running a couple of years ago, came up with the idea to prove that it is possible to run through each of the surviving woods making up old Sherwood Forest by also taking in a few link roads. He began his marathon with a run around Clumber Lake and finished up a little under seven hours later at Burntstump, raising over £1,400 in the process.



Alzheimer's Society was chosen as E.ON's official charity partner by colleague vote in 2016, and Paul, who first started working for the energy company in 1999, was keen to come up with his own personal challenge to raise funds.

Paul said: "My own mother suffered with dementia and I chose to support Alzheimer's Society to help fund the incredible work that it does on a daily basis. I initially thought about trying to cover the marathon distance in stages over a period of weeks, but eventually decided to really push myself and run it all in one go.

"There were definitely times during training when I didn't think it would be possible as I was struggling with health issues and motivation, especially as the furthest I'd ever run before was 17 miles. However, the amazing support I received from my colleagues and my personal trainer, Ben Middleton of Benefit Personal Training, gave me strength and motivation. Ben was so supportive and not only coordinated my training but actually ran the marathon with me as well."

Pippa Foster, Alzheimer's Society Operations Manager for Derbyshire and Nottinghamshire, said: "It's wonderful to see people create and conquer their own personal challenges when choosing to fundraise for us. We truly value Paul's marathon effort and are very appreciative of all of E.ON's support."

For more information about E.ON's work with Alzheimer's Society, visit eonenergy.com/charity

Ends

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### Pattingham man puts his energies into climbing Snowdon at night to raise funds for Alzheimer's Society

66

Climbing Snowdon at night was a great experience and was also a way of making my personal contribution to Alzheimer's Society.

The biggest challenge on the night was the wind, with gusts of up to 50 mph, but I made it to the summit in a little over three hours.

Lee Whitehouse, an Electrician in E.ON's solar solutions team



An electrician from Pattingham is counting up the sponsorship money raised after he successfully climbed to Snowdon's summit by torch and moonlight in support of Alzheimer Society's community-based Dementia Support Workers.

Lee Whitehouse works for energy company E.ON in its solar solutions team and had his own personal reasons for deciding to take up 'the Snowdon Challenge' in support of the company's charity partner, Alzheimer's Society.

Lee said: "I lost a family member to dementia a few years back so I was keen to raise some money for the charity and awareness of the support it provides. Climbing Snowdon at night was a great experience and was also a way of making my personal contribution to Alzheimer's Society.

"The biggest challenge on the night was the wind, with gusts of up to 50 mph, but I made it to the summit in a little over three hours, and was back at the bottom five and half hours after setting off. It's a distance of around nine miles, but purely uphill to the 1085m summit and then purely downhill."



Lisa Courtney, Community Fundraiser for Alzheimer's Society, said: "It's a sad fact that so many people have a personal link to dementia, with a relative or friend affected by the condition. It's really encouraging when we hear of people like Lee who've been able to turn that into a positive action, motivating them to take up a challenge that interests them and raise valuable funds for Alzheimer's Society."

Alzheimer's Society was chosen as E.ON's official charity partner by colleague vote, and all of the money raised and donated by the company and its employees is used to fund community-based Dementia Support Workers, including in the West Midlands. The two-year relationship began in the summer of 2016 with the aim of donating £200,000 by mid-2018.

For more information about E.ON's work with Alzheimer's Society, visit eonenergy.com/charity

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### E.ON comment regarding the UK Government's "Draft Bill for an Energy Price Cap"

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A price cap will not be good for customers. It will reduce engagement, dampen competition and innovation.

Michael Lewis, CEO of E.ON UK



Commenting on the UK Government's statement regarding the "Draft Bill for an Energy Price Cap" Michael Lewis, Chief Executive of E.ON UK said:

"A price cap will not be good for customers. It will reduce engagement, dampen competition and innovation.

"As we have made clear, we believe standard variable tariffs have had their day. Tomorrow should be about helping all customers engage with the market with tariffs that work for them. Therefore the question is 'why cap it when you can scrap it?'

"That is why we are taking action to make that happen for our customers. For example we recently announced our plans for a unilateral move away from SVT in tandem with the advanced rollout of smart meters - a way to make a real difference in the market rather than a blanket cap that ultimately won't benefit customers. We will of course also look at the detail behind the Government announcement today but remain utterly convinced that increased engagement in the energy market is the best way forward for all customers and changes to make this a reality are already happening."

E.ON is the first of the larger suppliers to announce plans to make changes around SVT's and further details of the original announcement can be found here: <a href="https://www.eonenergy.com/about-eon/media-centre/eon-acts-to-begin-replacing-standard-variable-tariffs-for-its-customers/">https://www.eonenergy.com/about-eon/media-centre/eon-acts-to-begin-replacing-standard-variable-tariffs-for-its-customers/</a>

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#### Boilerplate

09 October 2017





### E.ON completes 'UK-first' battery installation at Blackburn Meadows biomass power plant

This is a milestone for E.ON in the new energy world and an important recognition of the enormous potential for battery solutions in the UK.

Batteries at this scale allow us to make best use of all renewable energy sources by harnessing the energy and having it ready for use whenever it's needed - increasing the share of renewable energy on the grid while at the same time providing a secure supply for our customers.

David Topping, Director of Business Heat and Power Solutions at E.ON





E.ON has completed the installation and grid connection of its 10MW battery at the Blackburn Meadows biomass plant near Sheffield – a new energy storage project that will help keep power supplies stable and support the range of power generation sources feeding into the UK's national grid.

The 10 megawatt (MW) lithium-ion battery is housed in four 40ft long shipping containers. It has the same power as roughly 100 family cars and holds the same amount of energy as 500,000 mobile phone batteries<sup>1</sup>.

The Blackburn Meadows battery was successful in National Grid's Enhanced Frequency Response (EFR) tender to deliver technologies capable of responding in less than one second <u>at times of either an over- or under-supply of energy to the grid</u>.

Power supply and demand on the UK grid have to be matched closely in real-time to maintain a safe frequency so household electrical appliances function properly. Balancing the grid is becoming more challenging because the growing range of renewable generation sources make the electricity system less stable and more prone to changes in frequency.

demand increases - bringing the frequency back up. The battery is also available to take power off the network if supply is greater than

Battery systems work by immediately discharging power to the network when the frequency falls - either when supply drops or when

network at times of peak demand as part of the Capacity Market.

As well as helping to make more efficient use of renewable energy sources, the batteries will also be able to provide extra power to the

"This is a milestone for E.ON in the new energy world and an important recognition of the enormous potential for battery solutions in the UK," said David Topping, Director of Business Heat and Power Solutions at E.ON.

"Having undergone successful grid testing by National Grid we are the first EFR operator to complete the installation and bring our system online. The success of this project, three months ahead of plan, is tribute to the excellent work done by colleagues across E.ON as well as our contractors."

Leon Walker, Commercial Development Manager at National Grid, added: "Using battery storage is a significant development for managing the national grid. It's an ultra-fast way of keeping electricity supply and demand balanced. Over four years we estimate that this service will save the system operator around £200m. This is good news for consumers who benefit from our cost efficiencies, and paves the way for battery technology to establish itself as an important component of our energy system."

with E.ON on the Blackburn Meadows energy storage project has been a real pleasure. It takes strong collaboration between all parties to make projects like this a success. Nidec looks at each job as a partnership and we believe that this has been key in helping us achieve the 500MWh we have installed globally today. We hope this is just one of many more jobs to come with E.ON." Customer solutions such as energy storage, cleaner on-site generation, and energy management are part of a range of energy solutions

E.ON worked with Nidec ASI to install the battery system. Matteo Rizzi, Nidec Industrial Solutions' Director Global Sales, said: "Working

offered by E.ON to help customers to use energy more efficiently and make businesses more profitable. To power homes, E.ON already offers its Solar and Storage package, combining solar PV panels and battery technology that allows customers to store the energy they generate from the sun, and potentially saving around 50% on electricity bills<sup>3</sup>.

electricity to the grid and sustainable and affordable heating and hot water to local businesses. "Batteries at this scale allow us to make best use of all renewable energy sources by harnessing the energy and having it ready for use

David Topping added: "Blackburn Meadows is a real example of the new smart energy world - a renewable energy plant providing

customers." Ends

whenever it's needed - increasing the share of renewable energy on the grid while at the same time providing a secure supply for our

Blackburn Meadows CHP plant is a 30MW renewable energy plant that can produce enough power for around 40,000 homes, converting recycled waste wood into electricity. It also uses combined heat and power technology which is a more efficient process that captures the heat produced through the electricity generation process to be used in a district heating scheme providing heat to customers including Sheffield Forgemasters, the Sheffield Arena and Ice Sheffield.

- <sup>1</sup> Based on a system capacity of 5MWh versus a mobile phone battery energy capacity of 10wh (3.7v x 2,700 mAh = 10wh)
- http://media.nationalgrid.com/press-releases/uk-press-releases/corporate-news/national-grid-brings-forward-new-technology-withenhanced-frequency-response-contracts/
- $^3$  Example figures. All savings based on a south facing property in central England with a 40 degree roof tilt and no shading, with an electricity consumption of 4,900 kWh. Saving assumes fitting 12 x 320W panels and a 9.6 kWh battery plus a deemed export of 50%. FiT rate based on figures published 1st February 2017 for a March 2017 install.

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### E.ON launches renewables-powered tariff for electric vehicle owners





At E.ON we're focused on providing sustainable solutions for our customers' homes and with the increase of electric cars on our roads we're pleased to be able to offer a tariff which gives our customers the flexibility to access cheaper electricity rates backed by renewable sources to charge their vehicles, while helping them save on costs.

Chris Lovatt, Managing Director of E.ON's Residential business





E.ON has today launched a new tariff for electric and hybrid vehicle owners which uses energy purchased from 100% renewable electricity and green gas.

E.ON Fixed 1 Year Electric Vehicle is a dual rate tariff which offers customers access to a competitive day rate, and a night rate priced 33% below the day rate for use when many electric and hybrid car owners will choose to charge their vehicle.

The tariff which also matches 100% of both the electricity and gas used with renewable energy guarantees of origin (REGOs) and green gas certificates (GCC), offers savings of £261 a year when compared with an average of all dual fuel standard variable tariffs offered by the larger suppliers and £173 a year, when compared with an average of dual fuel Economy 7 tariffs offered by the larger suppliers 1.

With a saving of around five pence per mile for a full electric vehicle compared with petrol fuelled vehicles<sup>2</sup>, electric and alternatively fuelled vehicle registrations have more than doubled in the last three years, reaching 88,909 in 2016, a 3.3% share of the overall market<sup>3</sup>.

So far this year that figure has already exceeded 71,474 registrations, an increase of 58% when compared with August 2015 <sup>3</sup>. This new E.ON tariff is designed to complement the increasing number of full electric and hybrid vehicle owners who are now charging their vehicles at home and who, as a result, will have a higher than average electricity consumption.

Chris Lovatt, Managing Director of Residential at E.ON, said: "For many electric or hybrid car owners, choosing the right energy tariff may be the last piece of the jigsaw in helping them lower fuel emissions and energy costs.

"At E.ON we're focused on providing sustainable solutions for our customers' homes and with the increase of electric cars on our roads we're pleased to be able to offer a tariff which gives our customers the flexibility to access cheaper electricity rates backed by renewable sources to charge their vehicles, while helping them save on costs."

The tariff is available to existing customers who own an electric or hybrid vehicle. An Economy 7 programmed smart meter is also required to access the tariff, which E.ON will fit free of charge<sup>4</sup>. For further details customers should call 03332024680 or visit eonenergy.com/evtariff.

As a business E.ON has invested over £2.4bn in renewable technologies in the UK over the last six years and has also begun to develop the provision and installation of charging points for UK businesses.

### Ends

### Notes to editors

- . E.ON Fixed 1 Year Electric Vehicle does not include any additional environmental benefit.
- The tariff is available to dual fuel and single electricity customers. It is no available to prepayment, single gas and non-residential customers.
- An exit fee of £30 per fuel applies.
- E.ON Fixed 1 Year Electric Vehicle is priced at £1,394 a year based on an estimated dual fuel consumption for electric and hybrid owners of 3,492kWh daytime electricity and 2,748 kWh night time electricity and 12,000 kWh of gas, based on payment via fixed monthly Direct Debit.
- <sup>2</sup> Based on fuel cost of 114.7 pence per litre (AA August 2017 Fuel Report) comparing 64 combined mpg/ 0.071 litres per mile of a petrol fuelled Nissan Micra 2010+ (Parkers Guide) with 150 miles per kWh of a 2017 Nissan Leaf (Nissan).
- <sup>3</sup> Source: Society of Motor Manufacturers and Traders.
- <sup>4</sup> Unrestricted electricity and classic Economy 7 meters will need to be exchanged for a smart meter.

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### Boilerplate

06 October 2017





# E. ON drives the digitalisation of the new energy world

- · Energy trading via blockchain for the first time
- · Goals are to further decentralise the energy market and reduce costs for E. ON customers

This week, the energy companies E.ON and ENEL traded electricity for the first time via a new marketplace that uses the so-called blockchain technology. The blockchain allows trading partners to conduct deals directly with each other in seconds, which usually require a central intermediary. Through direct trading, which is exempted from such additional partners, the costs of electricity procurement will also be lowered. A cost reduction that will benefit energy customers in the future.

Decentralized energy wholesale was tested in 2016 at the E.ON Future Lab. Its basis is a peer-to-peer network developed by the energy IT specialist Ponton. In May 2017, the partners founded the "Enerchain" initiative together with other European energy companies. The aim of the now 33 companies that have joined together is to develop a decentralised European marketplace for energy trading. Today's first contract was a significant milestone on the way to achieving this goal.

Matthew Timms, Chief Digital Officer of E. ON: "The Enerchain initiative is a good example of open, cross-industry collaboration. We all believe in the enormous potential that Blockchain technology has for the new energy world and especially for our customers."

#### Boilerplate

This press release may contain forward-looking statements based on current assumptions and forecasts made by E.ON Group Management and other information currently available to E.ON. Various known and unknown risks, uncertainties, and other factors could lead to material differences between the actual future results, financial situation, development, or performance of the company and the estimates given here. E.ON SE does not intend, and does not assume any liability whatsoever, to update these forward-looking statements or to conform them to future events or developments.





# E.ON colleagues take a leap of faith with parachute jump for Alzheimer's Society

Alzheimer's is such a common condition and can affect people of all ages. A parachute jump is something I've always wanted to do but my fear of heights had put me off. Once I heard Leo was planning a jump for Alzheimer's Society, I plucked up the courage to join him.

Lorie Hollies, E.ON Customer Resolution Manager





Two colleagues from E.ON's Kingswinford office spurred each other on to conquer their nerves and complete a parachute jump together, raising more than £1,000 for Alzheimer's Society in the process.

Leo Chell and Lorie Hollies each had a strong personal motivation for choosing to fundraise for Alzheimer's Society, which has been E.ON's official charity partner since 2016.

Leo said: "My stepdad suffers from dementia so I know all about the impact it can have not just on the person but also on their family and friends. I fancied doing a parachute jump and it made sense to use it as a way of raising funds for a deserving cause."

Lorie, who joined E.ON two and a half years ago, said: "I was previously a support worker for people with mental illness. Alzheimer's is such a common condition and can affect people of all ages. A parachute jump is something I've always wanted to do but my fear of heights had put me off. Once I heard Leo was planning a jump for Alzheimer's Society, I plucked up the courage to join him."

Leo and Lorie jumped from 13,000 feet over Nottinghamshire, and were in freefall for around 40 seconds before their parachutes opened. The money that they raised through sponsorship will be used by Alzheimer's Society for community-based Dementia Support Workers.

Joanne Dobbie, Regional Community Fundraising Manager for Alzheimer's Society said: "It never ceases to amaze me how people are able to face their fears to raise money for us. We're delighted with the fundraising efforts of Leo and Lorie as well as the numerous other E.ON employees who have run, cycled and scaled heights in the name of charity. This money will help fund valuable services for those currently living with the condition."

For more information about E.ON's work with Alzheimer's Society, visit eonenergy.com/charity.

### Ends

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### Boilerplate

### 'E.ON See' launched to offer customers a smarter online energy saving solution

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By offering a simple to use online tool that can help customers better understand their energy use, people can take action to reduce their use and see how changes impact their own energy use over time and also how this compares to similar households' energy consumption. From smart meters, to solar and battery technology, and innovations like E.ON See, we're committed to offering our customers a range of smarter, sustainable solutions now and into the longer term.

Chris Lovatt, Managing Director of E.ON's Residential business













E.ON has launched a new online energy saving solution for its customers called 'E.ON See'.

The free tool allows customers to easily see how much energy they're using, how this compares to their previous use, and where they can make changes to help them use less energy and spend less money on their energy bills as a result.

The core benefits of E.ON See include:

- · Helping customers to better understand their household's energy habits by easily viewing their monthly energy use, broken down by electricity or gas, and exploring how this changes over time;
- · Giving householders a better breakdown of their bill so they can clearly see how much energy they use on heating, hot water, appliances and so on;
- Enabling users to compare their energy usage to 100 households that are similar to their own;
- The provision of tailored energy saving tips to help people make informed decisions about where and how they use energy in their homes, and where they can cut back.

Chris Lovatt, Managing Director of E.ON's Residential business, said: "We've offered energy saving advice for many years and we know our customers want to be able to see how much energy they're using, how much they're spending, and to see where savings can be made without impacting on their comfort or lifestyle.

"By offering a simple to use online tool that can help customers better understand their energy use, people can take action to reduce their use and see how changes impact their own energy use over time and also how this compares to similar households' energy consumption.

"From smart meters, to solar and battery technology, and innovations like E.ON See, we're committed to offering our customers a range of smarter, sustainable solutions now and into the longer term."

E.ON See is available to any customer who signs up for an online energy account. For more information and to use the tool, visit eonenergy.com.

- For a limited time, E.ON is offering free cavity wall and loft insulation to all households regardless of their energy supplier<sup>1</sup>, which could save a typical family £285<sup>2</sup> a year. For details about E.ON's free insulation offer visit eoninstall.com or call E.ON on 0330 400
- Customers can also visit eonenergy.com/smart for information about E.ON's smart meters and to see if they're able to get one installed. If eligible, they can also book an appointment online.

### Ends

### Notes to editors

1. Offer subject to applicants agreeing to eligibility check - this information is needed to help manage the scheme and applicants' data and will not affect whether they are eligible for the measures described in the offer.

The scheme is administered by E.ON Energy Installation Services Limited which reserves the right to withdraw this offer at any time.

E.ON will provide notice to customers on eoninstall.com if offer is withdrawn or amended.

If applicants have a survey booked in during the offer window the offer will be honoured.

This offer is available in mainland Great Britain and excludes housing association or council tenants, flats and maisonettes.

All applications are subject to a home survey by the appointed installer (or company acting on their behalf).

Full Terms and Conditions will be set out in the contract with the appointed installer.

Cavity Wall Insulation - Cavity wall insulation will only be installed on properties with unfilled cavity walls. No costs will be incurred unless. stipulated at or during home survey/ risk assessment of property. E.ON shall supply a quotation detailing additional costs prior to acceptance and instruction by the contractor prior to commencement of works.

Lofts- Loft insulation will only be installed in conjunction with a cavity wall being filled and only where there is either less than or equal to 100mm pre-existing insulation (full loft). Lofts will be insulated to a total thickness of 270mm. Loft insulation will not be undertaken unless there is sufficient ventilation to allow air movement both before and after the work.

 Source: <a href="http://www.energysavingtrust.org.uk/home-insulation/cavity-wall">http://www.energysavingtrust.org.uk/home-insulation/cavity-wall</a> and <a href="http://www.energysavingtrust.org.uk/home-insulation/cavity-wall</a> and <a href="http://www.energysavingtrust.org.uk/h insulation/roof-and-loft. Figures based on semi-detached gas heated home and are based on fuel prices as of April 2017.

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### Boilerplate







### E.ON UK CEO says: "Why cap it when you can scrap it?"



Tomorrow is about helping all customers engage with the market with tariffs that work for them. Therefore the question is 'why cap it when you can scrap it?'

Michael Lewis, CEO of E.ON UK



### E.ON reaffirms promise to end its Standard Variable Tariff for all customers following the Prime Minister's comments regarding the energy market

Commenting on the energy section of Prime Minister Theresa May's speech at the Conservative Party Conference today (WED), Michael Lewis, Chief Executive of E.ON UK said:

"As we have made clear, we believe for all customers standard variable tariffs have had their day. Tomorrow is about helping all customers engage with the market with tariffs that work for them. Therefore the question is 'why cap it when you can scrap it?'

"We are taking action now to make that happen for our customers. For example we've already announced our plans for a unilateral move away from SVT for all customers and have installed around a million smart meters so far to bring energy supply into the modern age. We will of course also look at the detail behind the comments made by the Prime Minister today but remain utterly convinced that increased engagement in the energy market is the best way forward for all customers and changes to make this a reality are already happening."

Starting in early 2018 standard variable tariffs will no longer be the default option for people coming to the end of their existing tariff with E.ON. Instead, customers will have the option to move on to the latest version of a fixed term contract or select E.ON's other available and appropriate tariffs. Existing standard tariff customers will move, as part of a managed programme, to a new fixed term tariff with the same options at the end or, if they really don't want to, they will have the possibility to opt out and remain on an evergreen variable tariff.

E.ON is the first of the larger suppliers to make this change and further details of the original announcement can be found here: https://www.eonenergy.com/About-eon/media-centre/eon-acts-to-begin-replacing-standard-variable-tariffs-for-its-customers/

Ends

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#### Boilerplate





### E.ON recruiting up to 100 people in customer service roles at its Leicester office

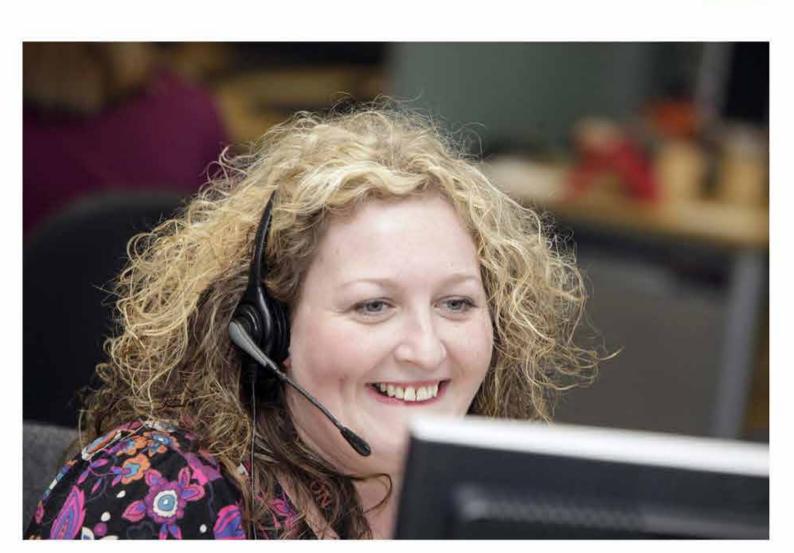
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We're delighted to be recruiting a further 100 people in to our Leicester office. Having well trained, enthusiastic colleagues is vital in ensuring the successful running of our business, by directly helping millions of customers with their energy needs and by providing support behind the scenes on a daily basis.

Dave Newborough, E.ON UK HR Director





E.ON has announced its recruiting up to 100 people into permanent full time customer service positions at its office in Raw Dykes Road Leicester over the next few months.

E.ON is one of the UK's leading energy suppliers and successful candidates will join the 400 colleagues already based at its Leicester office. The roles involve responding to and managing a range of customer queries from beginning through to resolution, while working within a highly valued team to deliver a genuinely helpful service.

Applicants should have some previous customer service experience and successful candidates will receive a formal induction and participate in a 12 week training programme. E.ON is committed to ensuring that its colleagues have the necessary training to not only effectively fulfil their specific roles, but have the support to grow and develop a career within the business over the longer term.

Dave Newborough, E.ON's HR Director, said: "We're delighted to be recruiting a further 100 people in to our Leicester office as part of our commitment to supporting the local community and continually improving the quality and efficiency of service we offer to our customers.

"Having well trained, enthusiastic colleagues is vital in ensuring the successful running of our business, by directly helping millions of customers with their energy needs and by providing support behind the scenes on a daily basis.

"We're excited at the prospect of welcoming even more talented people into our organisation and to supporting them in forging a successful, long term career within our business."

Jon Ashworth, MP for Leicester South, said: "It's good news that more jobs are coming to my constituency in Leicester and I hope that local people will apply and take up this opportunity."

For further information about vacancies at E.ON, please visit eon-uk-careers.com

To apply for the Customer Service Advisor roles, please visit <u>eon-uk-careers.com/customer-service</u>

Ends

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### Boilerplate



# Liverpool City Council and E.ON unite with new £1.5m energy saving scheme

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"Working alongside Liverpool City Council our home improvements project will also benefit the wider Merseyside economy, helping to create new jobs and skills opportunities by working with local installers and suppliers."

Jim Lightfoot, E.ON's Managing Director of Business to Municipalities



Families across Liverpool can get a warmer and more comfortable home this winter and beyond thanks to an energy saving scheme launched today by E.ON and Liverpool City Council which could see up to £1.5 million invested in improving homes across the city.

Liverpool City Council and E.ON are working together to create warmer homes and lower energy bills by offering all private landlord tenants, and homeowners, up to £775 worth of free or subsidised insulation and boiler discounts for homes who meet qualifying criteria for a time limited period only.

Families can benefit from loft and cavity wall insulation as well as replacements for inefficient gas boilers. Applicants do not have to be E.ON customers in order to be eligible.

Launching the scheme, **Liverpool Mayor Joe Anderson** said: "I'm delighted that E.ON has committed to supporting the Mayor's Hope Fund objectives. Tackling fuel poverty is a priority for the city because there are far too many people struggling to make ends meet due to the impact of austerity. This is another part of our commitment to helping those most in need, in addition to the £2 million Hardship Fund we have established and the crisis support payments we make. This scheme will make a huge difference to the lives of a lot of households in our city."

Jim Lightfoot, E.ON's Managing Director of Business to Municipalities, added: "We know insulation is a crucial first step in making our homes more comfortable and cheaper to run and in recent years we've provided more than 1.2 million energy saving measures to homes across Britain, giving people the support they need to become more energy efficient and to save money on their heating bills. Working alongside Liverpool City Council our home improvements project will also benefit the wider Merseyside economy, helping to create new jobs and skills opportunities by working with local installers and suppliers."

The scheme represents a great opportunity for the community to have their homes insulated at little or no cost – the eligibility criteria for funding is on the Liverpool City Council website <u>liverpool.gov.uk</u>

Figures show there are around 14,000 privately rented homes across Liverpool on a qualifying ECO benefit. A typical family home could save £285  $^{[3]}$  a year on their heating bills by having cavity wall and loft insulation. Almost a third of heat lost in the home escapes through walls and a quarter through the roof in an uninsulated home  $^{[4]}$ .

Homeowners, as well as private landlords whose tenants meet the qualifying criteria [1] can receive loft and cavity wall insulation for **FREE** through this scheme. Homeowners who do not meet the qualifying criteria but who want to improve their energy efficiency can do so by contacting the City Council Healthy Homes team on 0800 012 1754.

Free replacement boilers are also available to households receiving qualifying benefits whose boiler meets certain criteria [2].

E.ON has some innovative solutions to assist, with, whole house retrofitting with insulation and heating controlled to operate as efficiently as required.

- For details about E.ON's free insulation offer visit <u>liverpool.gov.uk</u> or call E.ON on 0330 400 1798.
- For information about E.ON's other products and services, visit <u>eonenergy.com</u>
- This is a time limited offer and E.ON reserves itself the right to withdraw the deal at anytime
- The offer also excludes housing association or council tenants, flats and maisonettes
- Loft insulation is only available to homes who need both cavity wall and loft insulation

### Ends

### Notes to editors

- 1. Energy saving measures available include gas boilers, free cavity wall and loft insulation. All of these could save energy and money. These offers are subject to eligibility, survey and availability.
- 2. To qualify, boilers must either be broken or over eight years old and not working properly. The householder must own the property or be privately renting and need to be on qualifying benefits such as Child Tax Credit, with a weekly household income of £305 or less, State Pension Credit or a combination of other benefits. There may be some charges to pay towards any extras such as new pipe work, radiators or additional safety work. We will advise the householder of this during their home visit.
- 3. Source: <a href="http://www.energysavingtrust.org.uk/home-insulation/cavity-wall">http://www.energysavingtrust.org.uk/home-insulation/cavity-wall</a> and <a href="http://www.energysavingtrust.org.uk/home-insulation/cavity-wall</a> and <a href="http://www.energysavingtrust.org.uk/home-insulation/cavity-wall</a> and <a href="http://www.energysavingtrust.org.uk/home-insulation/cavity-wall</a> and <a href="http://www.energysavingtrust.or
- 4. Source: <a href="http://www.energysavingtrust.org.uk/home-insulation/cavity-wall">http://www.energysavingtrust.org.uk/home-insulation/cavity-wall</a> and <a href="http://www.energysavingtrust.org.uk/home-insulation/cavity-wall</a> and <a href="http://www.energysavingtrust.org.uk/home-insulation/cavity-wall</a> and <a href="http://www.energysavingtrust.org.uk/home-insulation/cavity-wall</a> and <a href="http://www.energysavingtrust.or
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### Boilerplate





### Free viewing: E.ON launches free cinema ticket voucher offer worth £262 on average(1) to existing and new customers



With our new Fixed 1 Year Cinema Bundle tariff, we're able to give customers a year's worth of cinema ticket vouchers for free, allowing them to enjoy their favourite films on the big screen without worrying about the cost. And with the offer being linked to a fixed price one year tariff, people who sign up will also get the reassurance that their prices are protected for a period of 12 months, giving them peace of mind and freeing them up to do more of the things they really love."

Chris Lovatt, Managing Director of E.ON's Residential business



- Offer of two free cinema ticket vouchers a month for 12 months for anyone signing up to the 'E.ON Fixed 1 Year Cinema Bundle'
- . Research from E.ON shows watching films is one of the main ways people relax
- People can go to eonenergy.com/cinema to find out more and sign up

E.ON has today launched a brand new offer which is open to existing and new customers who sign up to its new <u>'E.ON Fixed 1 Year Cinema</u> Bundle' tariff(2).

The tariff protects customers from price changes for 12 months<sup>(3)</sup> and customers who sign up can claim two free cinema ticket vouchers each month for a year - saving them on average £262.56<sup>(1)</sup>. The ticket vouchers can be used at participating Vue or ODEON cinema nationwide(4)

To allow customers flexibility, once they've signed up to the offer people can choose how they use their free ticket vouchers. For example, two people can visit the cinema for free every month for a year, or they can choose to save-up four tickets and use them every two months - it's entirely up to them.

Cinema-going is a national pastime with UK admission statistics showing that more than 150 million people have visited the cinema each year since the year 2000, and with 2016 hailed as a record breaking year for the UK cinema in terms of revenue<sup>(5)</sup>.

Chris Lovatt, Managing Director of E.ON's Residential business, said: "Last year was a record breaking year for the UK box office and we know that many people really enjoy going to the cinema as it helps them relax and unwind.

"With our new Fixed 1 Year Cinema Bundle tariff, we're able to give customers a year's worth of cinema ticket vouchers for free, allowing them to enjoy their favourite films on the big screen without worrying about the cost. And with the offer being linked to a fixed price one year tariff, people who sign up will also get the reassurance that their prices are protected for a period of 12 months, giving them peace of mind and freeing them up to do more of the things they really love."

Research from E.ON<sup>(6)</sup> has shown that watching films is one of the main ways people relax, with almost four in ten UK adults saying this is how they choose to unwind (39%).

As well as watching films, other popular relaxation methods include:

- Working out to wind down (27%);
- Chilling out with wine (27%);
- Turning to food, either by comfort eating (22%) or cooking (15%);
- Pottering in the garden (19%);
- Heading to the pub (11%).

When it comes to interacting with others, more than a third (36%) simply prefer not to and find spending time alone helps them unwind, while a similar number favour spending time with their loved ones (34%). Around one in seven (15%) turn to social media to help them switch off. Perhaps more surprisingly, one in ten (13%) find carrying out household chores helps them relax and 7% practice mindfulness.

To find out more about the E.ON Fixed 1 Year Cinema Bundle tariff please visit: eonenergy.com/cinema

### Ends

### Notes to editors

- Saving based on average Vue and ODEON cinema ticket price of £10.94 per ticket x 24 ticket vouchers per year = £262.56. Cinema ticket prices change throughout the year.
- 2, E.ON Fixed 1 Year Cinema Bundle is available for dual fuel residential customers with unrestricted and Economy 7 meters (including smart meters). Not available for prepayment or Smart Pay As You Go meters. An exit fee of £25 per fuel applies. To receive the cinema ticket vouchers, customers must register at eoncinemapromotions.com and a valid email address must be provided. Customers will need to choose their preferred cinema partner (Vue or Odeon) during the registration process. They will then receive a cinema ticket voucher code to use at their chosen cinema chain and must use the voucher within six months of it being issued.
- 3. Subject to VAT and regulatory changes. E.ON Fixed 1 Year Cinema Bundle is currently priced at £1,100 a year, based on Ofgem average annual consumption of 12,500 kWh for gas and 3,100 kWh for unrestricted electricity, across all regions, for customers paying by fixed monthly Direct Debit. Price includes dual fuel, paperless and Direct Debt savings.
- Restrictions apply and for full Terms and Conditions and details please visit eonenergy.com/cinema.
- 5. Sources: https://www.cinemauk.org.uk/the-industry/facts-and-figures/uk-cinema-admissions-and-box-office/annual-box-office/ and https://www.cinemauk.org.uk/2017/01/2016-record-breaking-year-uk-box-office/
- Research conducted with 2,000 UK adults by OnePoll on behalf of E.ON in July-August 2016.
- Vue Entertainment (Vue UK & Ireland) is a leader in out-of-home entertainment and the big screen experience. Vue has 87 state of the art cinemas throughout the UK and Ireland, with 843 screens projecting in Sony Digital Cinema 4K for ultra-high definition pictures. Vue offer stadium seating, VIP seats and luxurious recliners alongside a range of content, in addition to highly anticipated blockbusters. With event cinema titles including opera, ballet, musicals, national theatre, live streaming of sporting events and concerts through to hosting Gaming championships and dedicating multiple screens to eGaming arenas Vue is well known for providing the most innovative cinematic experience. 8. ODEON is the largest and best-known cinema chain in the UK and Ireland and is owned by AMC Theatres, the largest movie
- exhibition company in the world. ODEON's passion for film and the whole cinema experience is so deep-rooted that it is embodied in everything it does. ODEON has always been at the forefront of cinematic experience: both IMAX and ISENSE offer extraordinary cinema viewing, and they also operate London's BFI IMAX which is the largest cinema screen in the UK. ODEON prides itself in the very best cinema experience: cutting-edge technology and the widest choice of experiences.

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### Boilerplate









The Carlton Male Voice Choir has a proud fundraising tradition, and having already raised thousands of pounds for other charities, and as a member of the choir and an E.ON employee, I was keen to direct some of our efforts towards fundraising on behalf of Alzheimer's Society.

Chris Coats, E.ON Customer Service Advisor



26 September 2017

### E.ON colleagues work in harmony to help organise fundraising concert for Alzheimer's Society

A group of colleagues based at E.ON's Nuthall office are using their enthusiasm for singing and their commitment to supporting a good cause to help put on a fundraising concert next month to benefit the company's charity partner, Alzheimer's Society.

Led by Chris Coats, who has been a member of the Carlton Male Voice Choir for nearly 30 years and also works as a Customer Service Advisor for E.ON, the colleagues have been helping to spread the word about the concert and boost ticket sales.

Around 60 members of the Carlton Male Voice Choir, including Chris, will be joined by local organist Michael Anthony to perform at the charity concert with proceeds being donated to Alzheimer's Society.

Chris said: "The Carlton Male Voice Choir has a proud fundraising tradition, and having already raised thousands of pounds for other charities, and as a member of the choir and an E.ON employee, I was keen to direct some of our efforts towards fundraising on behalf of Alzheimer's Society.

"And while my team at E.ON didn't feel that singing was their greatest strength, they were really keen to help make this concert a success in other ways, including helping to sell tickets to family and friends. The amount of money we raise is directly impacted by the number of people we get along on the night, so please come along and join us."

Pippa Foster, Alzheimer's Society Operations Manager for Derbyshire and Nottinghamshire, said: "Chris and his colleagues are really great examples of the different ways people can get involved with fundraising, whether it's showcasing a particular talent, or helping out in a more supporting role. We're grateful for all of the energy that E.ON employees put into raising money for Alzheimer's Society."

- The concert starts at 7.30pm on Saturday 7<sup>th</sup> October at St. Jude's Church, Woodborough Road, Mapperley, Nottingham NG3 5HE.
- Tickets cost £8 and are available by contacting Chris Coats at concertforas@gmail.com.
- · Tickets will also be available on the door.
- Donations can also be made by anyone not able to attend the concert via justgiving.com/fundraising/concert-for-Alzheimers-Society.

Alzheimer's Society was chosen as E.ON's official charity partner by colleague vote, and all of the money raised and donated by the company and its employees is used to fund community based Dementia Support Workers, including in the East Midlands. The two-year relationship began in the summer of 2016 with the aim of donating £200,000 by mid-2018.

For more information about E.ON's work with Alzheimer's Society, visit eonenergy.com/charity

#### Ends

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#### Boilerplate

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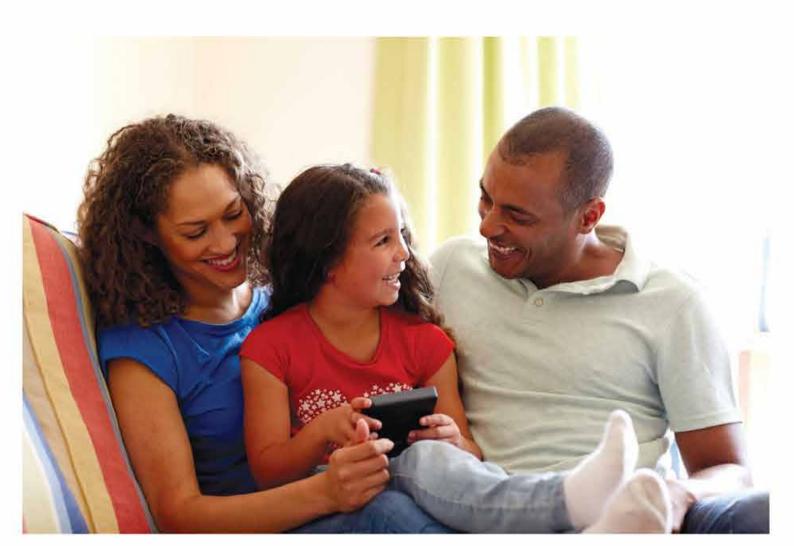


# E.ON launches its new 'Get Smart!' schools competition

By encouraging our future generations to think about smart meters in a creative and fun way, we hope they'll be better informed about what they are and maybe even feel inspired to talk to their family and friends about this new technology and how smart meters can help transform people's understanding of their energy use for the better.

Billie-Jean Poole, Senior Community Relations Executive at E.ON

77 Tweet



E.ON has launched its new 'Get Smart!' nationwide competition to encourage primary and secondary school pupils to think about smart meters in a fun and engaging way.

Pupils aged 7-14 years are being encouraged to write, produce and record a 60-second film all about smart meters, including information about what they are, the benefits they can bring and how they can help consumers use less energy and save money on their energy bills.

The winning entries will feature on E.ON's social media channels, including Facebook and YouTube and may be used as part of E.ON's future communications activities around smart metering.

E.ON has teamed up with Collaborate Digital to run the 'Get Smart!' competition and to provide youngsters with a work-related introduction to the tools of the media.

Billie-Jean Poole, Senior Community Relations Executive at E.ON, said: "Smart meters are hugely important for improving people's understanding of their energy use and represent the biggest infrastructural change to the energy industry in years.

"By encouraging our future generations to think about smart meters in a creative and fun way, we hope they'll be better informed about what they are and maybe even feel inspired to talk to their family and friends about this new technology and how smart meters can help transform people's understanding of their energy use for the better."

Mark Matthews, Director at Collaborate Digital, said: "We're really excited to be working with E.ON to promote smart meters in an innovative and creative way and encourage pupils to learn more about them and how they can help people better understand their energy use. We look forward to receiving all the entries and wish the pupils good luck in creating their films."

Pupils can either enter the competition themselves or teachers can enter on behalf of their school as follows:

- Individual entries: Pupils should visit <u>collaboratedigital.com</u> to register to enter the competition. Once registered they will gain access
  to all the relevant resources and information, including a full brief, terms and conditions and guidance of how to enter.
- School entries: Interested teachers should visit collaboratedigital.com to register or call 0151 924 1189 for more information and for full Terms and Conditions.
- The films can be recorded using any mobile device, a tablet or a computer and should be submitted at collaboratedigital.com.

The competition is free to enter and the closing date for entries is 5pm on Thursday 23<sup>rd</sup> November 2017.

E.ON has created some helpful videos to provide further information about the competition and how to enter. Click here for Key Stage 2 (7-11 years) and here for Key Stage 3 (11-14 years).

'Get Smart!' forms part of E.ON's broader activities aimed at inspiring young people to get involved in STEM and to consider STEM subjects as possible career options. E.ON offers a range of educational workshops through its Energise Anything programme, which also includes online parent and classroom based activities. The activities support the national curriculum and have been designed to help pupils aged 5-16 understand all stages of energy production, distribution and consumption. Full details and resources can be found at <a href="mailto:eon-uk.com/energiseanything.">eon-uk.com/energiseanything.</a>

E.ON was one of the first suppliers to start installing smart meters for its customers and so far has installed more than 750,000 meters in customers' properties. For more information on E.ON's smart meter installation programme please visit the website at <a href="mailto:eonenergy.com/smart">eonenergy.com/smart</a>.

Ends

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### E.ON acts to begin replacing standard variable tariffs for its customers

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Standard variable tariffs have had their day. Tomorrow is about customers feeling free to engage with the market with tariffs that work for them.

Michael Lewis, CEO of E.ON UK:



E.ON has today committed to replacing its standard variable tariff (SVT) with a fixed term tariff for any customers having a smart meter installed. In addition, any SVT customer who already has a smart meter with E.ON will be offered a move to a replacement one-year fixed tariff.

The new one-year fixed tariff will have a price fixed for one year to give customers security. Like a standard variable tariff, this fixed term tariff will have no exit fee and customers are free to engage with the market as they see fit. In the same way as today, customers will be prompted to consider all E.ON's tariffs to choose a new tariff that best meets their needs.

Under E.ON's plan customers will have the option to automatically 'roll' on to a current version of this fixed term product when that deal ends instead of defaulting to SVT, unless they choose otherwise, which is in line with recent <u>proposals on which Ofgem is consulting.</u>

Michael Lewis, Chief Executive of E.ON UK, said: "We believe standard variable tariffs have had their day. Tomorrow is about helping customers engage with the market with tariffs that work for them. We want to take action now to make that happen for our customers and we'll work with Ofgem and BEIS over the coming months to make this a reality.

"For us, smart meters are a key means to achieve this move because they represent a natural opportunity for engagement with our customers and the new technology opens up a world of more accurate billing and greater choice. We'll be ramping up our activity next year so we're able to start taking thousands of people off standard variable tariff each week – added to which, their smart future will begin with a price drop.

"However, this isn't only about smart metering customers. We'll also be working on options for classic meter customers joining us or coming to the end of fixed term tariffs. This is about increasing engagement with customers and having better conversations about what they need from their energy supplier, making sure they have the tools and the knowledge to choose a tariff that best suits their needs."

Starting in early 2018 standard variable tariffs will no longer be the default option for people coming to the end of their existing tariff. Instead, customers will have the option to 'roll over' on to the latest version of a fixed term contract. Existing standard tariff customers who have a smart meter, or who have arranged to have one fitted, will move to a new fixed term tariff with the same 'roll over' option or, if they really don't want to, they will have the possibility to opt out and remain on an evergreen variable tariff.

Over the next few months E.ON will work to refine its processes so customers can enjoy a simple journey to change their meter and switch tariffs.

All E.ON customers can <u>register for a smart meter</u> to be installed. They can also select from a range of tariffs such as a fixed term contract or the new <u>Cap and Track</u> tariff so they can see the benefits of a fixed product whilst waiting for a smart meter to be installed.

Michael Lewis added: "I came into the role of chief executive about five months ago and have spent that time listening to customers and to my colleagues who serve our customers directly and reflecting on how we can do better for customers. Today's announcement is not the only thing we will do. But this is only the start and it is the first of a number of changes which I want to introduce to increase engagement in the energy market and improve our service to our customers.

"We've installed around a million smart meters so far to bring energy supply into the modern age and we're fully behind the push to make sure every single customer is offered one by 2020. That said, E.ON customers don't need to wait for a smart meter to feel the positive effects of innovation in the energy market; they can make the choice today to move to any of our other competitive tariffs that provide options.

"We're already launching new tariffs with unique features such as Cap and Track, which not only benchmarks a price against the rest of the market but protects a customer's price from rising whilst allowing prices the freedom to fall with the market."

### Ends

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Andrew Barrow (02476 183 677)

Jag Bickham (02476 181 308)

### Boilerplate





### Rampion reaches major milestone as the final turbine is installed















We're especially proud to have achieved this remarkable feat, installing all 116 turbines ahead of schedule in just over six months. This major milestone sees the safe installation of all physical components visible above sea level, representing the full extent of the wind farm.

Since the spring we have also completed the lay and burial of 112 kilometres of array cables, which connects the turbines to the offshore substation, installed in April, before transporting power to shore.

We now look forward to Rampion's first generation of electricity later this year and to working towards completion and full operation in 2018.

Chris Tomlinson, Development and Stakeholder Manager for the Rampion Offshore Wind Farm



This week marks the installation of the last of 116 wind turbines to be installed at the Rampion Offshore Wind Farm.

Over the last six months, since the first turbine was installed in early March, two jack up vessels - the MPI Discovery and MPI Adventure - have worked tirelessly to install each turbine, transporting the components for eight turbines at a time from Esbjerg in Denmark to the site 13 kilometres off the Sussex coast.

Each turbine consists of an 80 metre tower, weighing approximately 200 tonnes, which has been lifted and positioned onto each foundation, a nacelle, fitted to the top of each tower, which houses the generator and gearbox and three blades, each measuring 55 metres in length which have been hoisted and connected one at a time.

Chris Tomlinson, Development and Stakeholder Manager for the Rampion Offshore Wind Farm, said: "We're especially proud to have achieved this remarkable feat, installing all 116 turbines ahead of schedule in just over six months. This major milestone sees the safe installation of all physical components visible above sea level, representing the full extent of the wind farm.

Since the spring we have also completed the lay and burial of 112 kilometres of array cables, which connects the turbines to the offshore substation, installed in April, before transporting power to shore.

"We now look forward to Rampion's first generation of electricity later this year and to working towards completion and full operation in 2018."

Further construction and commissioning work will now continue on both the offshore and onshore substations, as well as work to complete the onshore cable route, before the electrical infrastructure is complete and ready to carry power generated from the wind farm.

The 400MW project being built 13km off the Sussex coast by E.ON, the UK Green Investment Bank Ltd and Canadian energy infrastructure company Enbridge, will, when complete provide enough electricity to supply almost 347,000 homes <sup>(1)</sup> a year, equivalent to around half the homes in Sussex. The project is due to be completed and fully operational in 2018.

### Ends

### Notes to editors

1= Based on an average annual domestic household electricity consumption of 3,938 kWh (BEIS).

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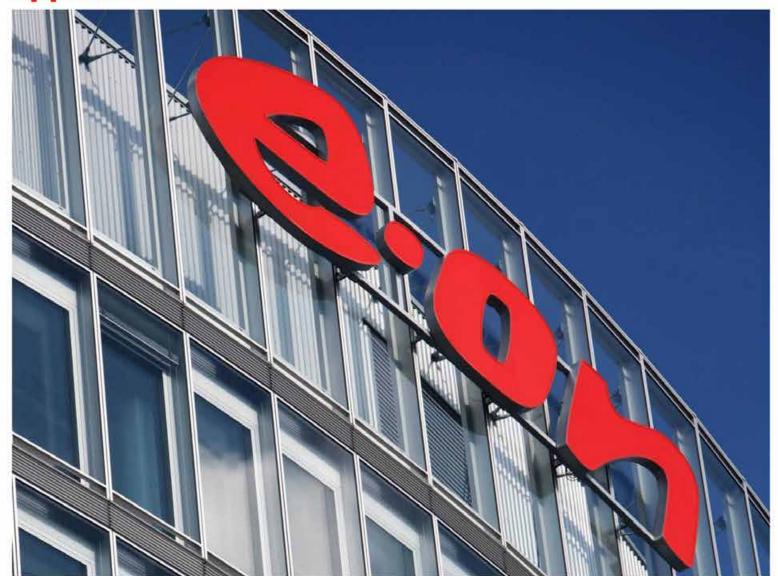
Jag Bickham on 02476 181308 or jag.bickham@eon-uk.com

### Boilerplate





# E.ON welcomes Benbrack wind farm approval



E.ON has welcomed the approval of its application for the 18 turbine Benbrack Wind Farm by the Scottish Government.

The 18 turbine site will be located to the north east of Carsphairn and approximately 6km to the south of Dalmellington, and will be capable of producing up to 59.4MW of electricity.

Since launching its proposals in 2012, E.ON has worked closely with the community and undertaken extensive consultation to understand local concerns. E.ON will continue to liaise with them via the Community Liaison Group for the next stage of this project.

For further detailed information regarding Benbrack visit <u>eonenergy.com/About-eon/our-company/generation/planning-for-the-future/wind/onshore/benbrack</u>

Ends

#### For more information contact:

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# £1.5 million energy funding pot for RLA members from E.ON

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We're really pleased to be working with the RLA to support members to prepare for the new legislation. We hope working with the RLA will enable us to support landlords with a range of funding options to bring down the costs of achieving the standards whatever measures they require to upgrade their property.

Nigel Dewbery, Head of Energy Efficiency at E.ON

99 W Tweet



The RLA has secured a £1.5m funding pot from energy company E.ON to install energy efficiency improvements in members' properties – the only funding dedicated exclusively to work on Private Rented Sector (PRS) homes.

From April 2018, unless a valid exemption applies, landlords must have an EPC rating of E or above to let homes out to new tenants or renew leases under the new Minimum Energy Efficiency Standards (MEES).

However, many are struggling to fund works in the current climate, with 34% of landlords who rent out an F or G rated property saying they

Now, through this relationship, qualifying landlords can apply to E.ON to carry out a range of energy efficiency improvements to their rental

properties and to access finance for other energy efficiency works.

The funding is specifically targeted towards landlords with tenants on benefits whose properties are falling below the required EPC rating.

The works are available subject to a property survey and a benefit assessment. Qualifying benefits include:

- Pension Credit Guarantee Credit
- Child Tax Credit or Working Tax Credit
- Employment and Support Allowance (Income based)
- Income Support
- Universal Credit

RLA landlords can apply for:

- Free cavity wall and loft insulation<sup>2</sup>
   Funding towards the cost of E ON in
- Funding towards the cost of E.ON installing external wall insulation for solid wall properties
   Funding towards the cost of E.ON installing a boiler upgrade or replacement, with a range of finance options available to enable
- members to spread the remaining cost of a new energy efficient gas boiler. E.ON is a credit broker not a lender.

   Free EPC and CP12 certification following installation of energy efficiency measures
- Measures are subject to terms and conditions. For more information see eoninstall.com

are unable to afford to make the improvements needed to bring it up to an E rating or better. 1

According to the English Housing Survey<sup>3</sup> there are 298,000 Private Rented Sector (PRS) properties in EPC bands F and G, with the RLA's

latest figures showing the average amount spent by a landlord to bring a property to a band E or above is £6,781.

Nigel Dewbery, Head of Energy Efficiency at E.ON, said: "Whether landlords have in the past been put off by the perceived hassle, expense,

or their own lack of knowledge around the subject of energy efficiency, the clock is definitely ticking on the need to improve properties and

we're really pleased to be working with the RLA to support members to prepare for the new legislation.

"In a recent survey we conducted with landlord<sup>4</sup>, we found over a quarter (28%) said they feel worried about the cost of making their property compliant. To answer this we've developed a range of services to give them the support they need, from online account

management that allows landlords to better control their property portfolios through to a range of insulation and heating services to make rented properties more energy efficient.

"We hope working with the RLA will enable us to support landlords with a range of funding options to bring down the costs of achieving the standards whatever measures they require to upgrade their property."

Andrew Goodacre, RLA Chief Executive, said: "The RLA is delighted to secure the £1.5m of funded works from E.ON for landlords to install the vital energy efficiency improvements. These funded works will benefit qualifying landlords by easing the upfront costs of improvement works and tenants through reduced energy bills.

any landlords who believe they fit the criteria to get in touch to find out exactly what they are eligible for."

The £1.5m has been offered as part of the Energy Company Obligation (ECO) scheme that places legal obligations on large energy suppliers

"Hundreds of thousands of properties are not currently meeting the minimum standards set to be introduced next April and we would urge

The current obligation period runs until 30 September 2018 and members of the RLA are able to benefit from this offer up to this date.

O142998 or visit the RLA website here. (LINK TO E.ON PAGES)

Following initial contact with the RLA the application will go through a simple three step process.

Anyone who would like to check their eligibility and find out more about which options are available should contact the RLA on 0333

2. During the survey, specialist energy experts will explain what improvements are possible and will calculate which measures will

increase a property's performance and comply with the upcoming regulations.

E.ON will assess applications and arrange a free property survey.

to fund energy efficiency measures in domestic premises.

- 3. E.ON will then provide applicants with a quote detailing all the costs and funding available, along with finance options if required to
- spread the upfront costs.

Notes to Editors:

Once the initial contact has been made improvements could be in place within three to four weeks.

 From the report "The Safety and Energy Efficiency Conditions of the Private Rented Sector" (link: <a href="https://research.rla.org.uk/report/the-safety-and-energy-efficiency-conditions-2016/">https://research.rla.org.uk/report/the-safety-and-energy-efficiency-conditions-2016/</a>)

For more information about landlords' obligations under the new MEES rules coming in next year click here.

- The offer is subject to terms and conditions and will be discussed on application. Visit eoninstall for further information
   The English Housing Survey data can be accessed at: <a href="https://www.gov.uk/government/collections/english-housing-survey">https://www.gov.uk/government/collections/english-housing-survey</a>.
- E.ON's 28% statistic was based on research commissioned by E.ON involving 200 residential landlords carried out by OnePoll between 17/03/17 and 23/03/17
- The RLA represents over 50,000 private sector residential landlords in England and Wales.
   Further information about the RLA can be found at <a href="http://www.rla.org.uk/">http://www.rla.org.uk/</a> or by following it on twitter @RLA\_News.
- For further information please contact the RLA's communications manager Sally Walmsley on 07761013191 or email <u>sally.walmsley@rla.org.uk</u>

For more information on E.ON and the offer contact Naomi Troy via Naomi.troy@eon-uk.com or 02476 180523.

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# E.ON launches Clean Energy – a renewable electricity and gas tariff

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At E.ON we're committed to developing sustainable solutions for our customers' homes and this tariff gives our customers the choice to take a tariff which matches customer's energy consumption with energy from a renewable source.

Chris Lovatt, Managing Director of Residential at E.ON





E.ON has launched E.ON Clean Energy a fixed one year tariff purchased from 100% renewable electricity and green gas.

The tariff is currently the cheapest renewable tariff offered by the major suppliers<sup>(1)</sup>, and unlike many similar tariffs will match 100% of both the electricity and gas used with renewable energy guarantees of origin (REGOs) and green gas certificates (GCC).

E.ON Clean Energy is priced at £1,064 a year based on national average dual fuel consumption<sup>(2)</sup>. It is only available to customers who take paperless bills and choose to pay by fixed monthly Direct Debit.

Chris Lovatt, Managing Director of Residential **at E.ON**, said: "At E.ON we're committed to developing sustainable solutions for our customers' homes and this tariff gives our customers the choice to take a tariff which matches customer's energy consumption with energy from a renewable source."

Research undertaken with E.ON's customer panel found that almost 40% of those polled would be interested in a tariff of this kind<sup>(3)</sup>. With more than 20% of the UK's electricity now coming from renewables and, due to EU targets, likely to increase to 30% by 2020<sup>(4)</sup>, E.ON is focused on sustainable energy ranging from customer solutions for greener homes to renewable generation.

E.ON's generation fleet creates power from sustainable sources and as one of the world's leaders in renewables has invested over £2.4bn in renewable technologies in the UK over the last six years.

In the UK the company owns 16 onshore wind farms and five offshore wind farms, including a share in London Array, the world's largest operating offshore wind farm, as well as two biomass power stations. E.ON is the third largest operator of offshore wind farms in the world.

As well as a clean energy tariff, E.ON also offers customers a solar PV and battery storage solution which could help customers reduce bills, <u>E.ON Solar and Storage</u>. Further details about E.ON Clean Energy and E.ON's other products and services can be found at <u>eonenergy.com/products-and-services</u>.

### Ends

### Notes to editors

- E.ON Clean Energy does not include any additional environmental benefit.
- E.ON Clean Energy is available, only via E.ON's website <u>www.eonenergy.com</u> and price comparison websites, to dual fuel and
  electricity only customers across all regions who pay by fixed monthly Direct Debit and take paperless bills. It is not available to
  prepayment, gas only customers and non-residential customers.
- 1 = Based on an average across all regions at Ofgem average consumption of 12,500 kWh for gas and 3,100 kWh for unrestricted electricity.
- 2 = Based on Ofgem average annual consumption of 12,500 kWh for gas and 3,100 kWh for unrestricted electricity, across all regions, for customers paying by fixed monthly Direct Debit. Price includes dual fuel, paperless and Direct Debt savings.
- 3 = Research undertaken with 843 E.ON YourSay panellists in 2017.
- 4 = Source Energy UK.

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# E.ON and Leicester City Council bring energy saving improvements to city homes

Energy efficiency schemes like this are an excellent and very real example of communities, local authorities and energy companies working together. As well as improving people's homes and reducing their energy bills, by using local companies for the insulation works we can make sure the investment gets translated into jobs and skills as well as more comfortable homes.

Jim Lightfoot, E.ON's Managing Director of Business to Municipalities





- Energy scheme aimed at improving social housing properties in Leicester
- · Energy saving measures on offer to private homeowners

More than 135 homes in Leicester are benefiting from an energy efficiency scheme being run by E.ON and Leicester City Council that is aimed at reducing energy bills and improving the energy efficiency of the houses.

The scheme is jointly funded by E.ON and Leicester City Council and will see social housing properties in the Belgrave, Braunstone Park & Rowley Fields, Evington, Knighton, North Evington, Saffron, Spinney Hills and Stoneygate areas of Leicester fitted with external solid wall and loft insulation, potentially saving families hundreds of pounds on their annual fuel bills.

The majority of the properties will receive the measures free of charge, through funding from E.ON and Leicester City Council.

As part of the scheme, private homeowners and landlords in Leicester are also being given the opportunity to benefit from energy saving measures offered by E.ON, including <u>free cavity wall and loft insulation</u> and a range of finance options available for <u>boiler replacements and upgrades</u>.

Jim Lightfoot, E.ON's Managing Director of Business to Municipalities, said: "Energy efficiency schemes like this are an excellent and very real example of communities, local authorities and energy companies working together. As well as improving people's homes and reducing their energy bills, by using local companies for the insulation works we can make sure the investment gets translated into jobs and skills as well as more comfortable homes.

"We also provide <u>heating and insulation solutions</u> to landlords and private home owners in the area – delivering sustainable solutions that provide more energy efficient homes, along with cheaper fuel bills for customers."

Cllr Adam Clarke, Assistant City Mayor for the Environment at Leicester City Council, said: "This scheme will transform the energy efficiency of more than 100 houses across the city, helping to create warmer and more comfortable homes for the families who live in them.

"We are pleased to be working with E.ON to deliver these improvements. Schemes like this are vital if we are to continue to improve the fabric of our homes and reduce the amount of energy our tenants need to use."

Work is scheduled to run from September 2017 until January 2018.

E.ON has previously worked with Leicester City Council to improve the energy efficiency standards of almost 1,500 homes across the Saffron, Braunstone and Tailby areas of the city as part of the Government Community Energy Saving Programme. The work involved fitting external wall insulation and also included replacing inefficient central heating boilers, increasing loft insulation and giving advice on energy saving.

Tenants whose properties are set to benefit from the new insulation will be contacted in the coming weeks.

If you are a private homeowner or landlord and you are interested in energy efficiency measures, please visit eoninstall.com

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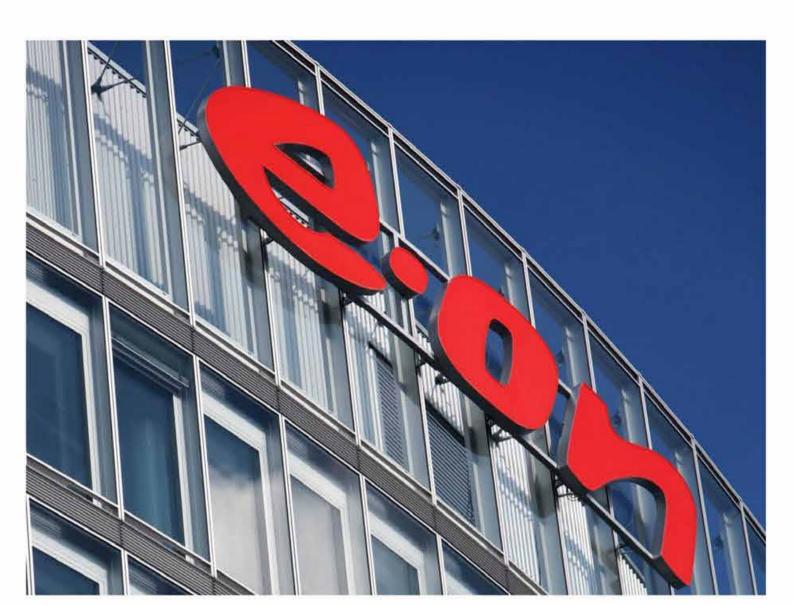


### E.ON launches fixed online only tariff priced at £920 a year

As our research shows, many people now choose to buy online from the comfort of their own home, often for convenience or product comparison. E.ON Go Online not only offers savings but provides our customers with peace of mind that their prices will be fixed for 12 months.

Chris Lovatt, Managing Director of Residential at E.ON





E.ON has today launched E.ON Go Online 1 Year a new one year tariff which is available only through E.ON's website www.eonenergy.com and price comparison websites.

E.ON Go Online 1 Year is currently the cheapest tariff on the market offered by the larger suppliers (1). It is priced at £920 a year based on national average dual fuel consumption<sup>(1)</sup> and offers savings of around £230 a year when compared to an average of all dual fuel standard variable tariffs offered by the larger suppliers.

According to the Office for National Statistics online sales have increased by 15.1% year-on-year and now account for approximately 16.0% of all retail spending<sup>(2)</sup>. Research undertaken by E.ON on consumers' financial habits <sup>(3)</sup> found that going online is one of the main methods people use to ensure they are getting a good deal, with half of those asked using online comparison sites (55%) or choosing to visit individual company sites (49%).

Further research with E.ON's customer panel found that almost 75% of those polled would be interested in a lower priced online tariff of this kind<sup>(4)</sup>.

Chris Lovatt, Managing Director of Residential at E.ON said: "As our research shows, many people now choose to buy online from the comfort of their own home, often for convenience or product comparison. E.ON Go Online not only offers savings but provides our customers with peace of mind that their prices will be fixed for 12 months.

"As always, we urge people to find out if they are on the best tariff for their needs and encourage customers to visit our website to find out more and see if they could save on their energy costs by signing up to E.ON Go Online."

E.ON Go Online 1 Year is offered to dual fuel and electricity only customers who pay by fixed monthly Direct Debit.

For Further details about E.ON Go Online 1 Year and E.ON's other products and services visit eonenergy.com/products-and-services.

### Notes to editors

- · Customers taking this tariff are not required to manage their account online and can choose to receive paper bills.
- 1 = Based on average consumption across all regions at 12,500 kWh for gas and 3,100 kWh for unrestricted electricity, when taking paperless bills.
- 2 = Office for National Statistics, statistical bulletin: Retail sales in Great Britain: July 2017 ons.gov.uk/businessindustryandtrade/retailindustry/bulletins/retailsales/july2017.
- 3 = Based on research conducted with 2,000 UK adults in June 2017 by OnePoll on behalf of E.ON.
- 4 = Research undertaken with 459 E.ON YourSay panellists in September 2017.

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It's fantastic to see E.ON's brand new national training academy and I am delighted that they've shown such confidence in our area by basing the academy right here in Kingswinford. I know that customers would be greatly reassured by seeing the comprehensive training employees go through before they can become fully qualified Smart Meter Technicians.

Mike Wood, MP for Dudley South

₩ Tweet



07 September 2017

# Mike Wood MP visits E.ON's new national smart metering Academy of Excellence in Kingswinford

Mike Wood, MP for Dudley South, has visited E.ON's new national smart metering Academy of Excellence in Kingswinford, meeting E.ON's Director of Field Operations, Gill Baker, and other colleagues and undertaking a tour of the recently opened bespoke facility.

The academy first opened its doors a month ago to train the 750 people who are being recruited into smart meter installation roles over the next 18 months. Once they're fully qualified, the Smart Metering Technicians will be visiting E.ON customers' homes and businesses to fit smart meters as part of a government-led nationwide rollout which will help make estimated energy bills a thing of the past.

Mike Wood, MP for Dudley South, said: "It's fantastic to see E.ON's brand new national training academy and I am delighted that they've shown such confidence in our area by basing the academy right here in Kingswinford.

"The rollout of smart meters across Britain is a hugely important programme and bespoke facilities like this are a great way to bring together the specialised expertise that's needed to continue to ensure that these advanced meters are fitted safely and successfully by skilled, capable and professional people.

"I know that customers would be greatly reassured by seeing the comprehensive training employees go through before they can become fully qualified Smart Meter Technicians."

Gill Baker, Director of Field Operations at E.ON UK, said: "We consider the nationwide smart meter programme to be an essential energy infrastructure upgrade, bringing with it many benefits for customers.

"Getting the right people on board and continuing to ensure they undergo the right training is key to the successful delivery of this programme and the safe installation of smart meters. That's why we've opened this tailored training facility and why we're looking to recruit a further 750 talented and keen people into our Smart Metering Technician roles over the next 18 months."

- E.ON was one of the first suppliers to start installing smart meters for its customers and so far has installed more than 750,000
  meters into customers' properties. For more information about E.ON's smart metering programme, visit eonenergy.com/smart.
- E.ON is recruiting 750 Smart Metering Technicians over the course of the next 18 months in support of the upgrade of the nation's
  energy infrastructure. For further information regarding E.ON's recruitment of Smart Meter Technician roles and to apply, please visit
  eon-uk-careers.com/smartjobs.

Ends

### Notes to editors

Photo shows (L-R): Gill Baker, E.ON's Director of Field Operations, Mike Wood, MP for Dudley South, Brandon Lycett, Technical Trainer at E.ON

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### Boilerplate

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### E.ON comment ahead of National Energy Action's annual conference

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E.ON has worked with National Energy Action for many years to deliver important initiatives that help tackle fuel poverty by offering people the advice, tools and services they need to keep themselves warm and healthy. We consider the combating of fuel poverty to be one of the key priorities for the energy industry and are proud to be supporting NEA's annual conference so we can explore even more ways to work together to help tackle this

important issue.

Michael Lewis, E.ON UK's Chief Executive





Commenting ahead of leading fuel poverty charity National Energy Action's (NEA's) annual conference to be held next week in Nottingham, Michael Lewis, E.ON UK's Chief Executive, said:

"E.ON has worked with National Energy Action for many years to deliver important initiatives that help tackle fuel poverty by offering people the advice, tools and services they need to keep themselves warm and healthy. We consider the combating of fuel poverty to be one of the key priorities for the energy industry and are proud to be supporting NEA's annual conference so we can explore even more ways to work together to help tackle this important issue.

"We're currently offering free cavity wall and loft insulation for everyone, regardless of their energy supplier, in an attempt to upgrade our nation's housing stock and improve the energy efficiency of our homes and this is just one of the many ways in which we're hoping to boost people's wellbeing and lower energy bills."

The 2017 annual NEA conference is sponsored by E.ON and is due to be held at the Nottingham Conference Centre between 11<sup>th</sup> and 13<sup>th</sup> September. Over 330 attendees will hear from expert commentators from Government, Ofgem and the energy industry focussing on how they can tackle both decarbonisation of energy and fuel poverty, through better focussing of energy efficiency programmes and other support to low income households to meet the cost of heating their homes.

For find out more or to book a place at National Energy Action's 2017 conference visit <a href="mailto:nea.org.uk/conferences-and-seminars/annual-conference-2017/">nea.org.uk/conferences-and-seminars/annual-conference-2017/</a>.

For more information about E.ON's free insulation offer, please visit eoninstall.com or call E.ON on 0330 400 1083.

Ends

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### Boilerplate





### PLEASE NOTE THIS OFFER HAS NOW EXPIRED. FOR FURTHER INFORMATION ABOUT E.ON'S CURRENT INSULATION OFFERS PLEASE VISIT EONENERGY.COM/CAVITY-WALL\_INSULATION

24 August 2017

### E.ON offers free cavity wall and loft insulation for homes across Britain [1]



We've offered free insulation to people on qualifying benefits for many years as part of our government obligations and we know insulation is a crucial first step in making our homes more comfortable and cheaper to run. By opening the offer up to everyone, no matter who supplies their energy or what their financial circumstances are, we hope that many more people can benefit.

Michael Lewis, E.ON UK's Chief Executive





- Potential combined savings of more than £1,000 from free insulation and savings on heating bills
- Limited offer, regardless of energy supplier
- Free insulation details available at eoninstall.com or 0330 400 1083

For a limited time, households across Britain can have cavity wall and loft insulation installed for free by E.ON, regardless of whether E.ON is their energy supplier [1].

The insulation, which would usually cost around £775 [2], is being offered for free to all homeowners, landlords and private tenants who have their landlord's permission.

A typical family home could save up to £285 [3] a year on their heating bills by installing both cavity wall and loft insulation, meaning people who take up the offer could save a total of more than £1,000<sup>[4]</sup>.

Michael Lewis, E.ON UK's Chief Executive, said: "In recent years we've provided more than 1.2 million energy saving measures to homes across Britain, giving people the support they need to become more energy efficient and to save money on their heating bills.

"We've offered free insulation to people on qualifying benefits for many years as part of our government obligations and we know insulation is a crucial first step in making our homes more comfortable and cheaper to run.

"By opening the offer up to everyone, no matter who supplies their energy or what their financial circumstances are, we hope that many more people can benefit. But this offer won't be available forever so we'd urge anyone who's interested to get in touch now to avoid missing

For details about E.ON's free insulation offer visit <u>eoninstall.com</u> or call E.ON on 0330 400 1083.

Almost a third of all heat lost in the home escapes through walls and a quarter through the roof in an uninsulated home [5].

- For information about E.ON's other products and services, visit eonenergy.com.
- Ends

### 1. About the offer:

Notes to editors

and will not affect whether they are eligible for the measures described in the offer. The scheme is administered by E.ON Energy Installation Services Limited which reserves the right to withdraw this offer at any time.

Offer subject to applicants agreeing to eligibility check - this information is needed to help manage the scheme and applicants' data

E.ON will provide notice to customers on **eoninstall.com** if offer is withdrawn or amended.

This offer is available in mainland Great Britain and excludes housing association or council tenants, flats and maisonettes.

If applicants have a survey booked in during the offer window the offer will be honoured.

All applications are subject to a home survey by the appointed installer (or company acting on their behalf). Full Terms and Conditions will be set out in the contract with the appointed installer.

Cavity Wall Insulation - Cavity wall insulation will only be installed on properties with unfilled cavity walls. No costs will be incurred unless stipulated at or during home survey/ risk assessment of property. E.ON shall supply a quotation detailing additional costs prior

to acceptance and instruction by the contractor prior to commencement of works. Lofts- Loft insulation will only be installed in conjunction with a cavity wall being filled and only where there is either less than or equal to 100mm pre-existing insulation (full loft). Lofts will be insulated to a total thickness of 270mm. Loft insulation will not be

undertaken unless there is sufficient ventilation to allow air movement both before and after the work. Source: <a href="http://www.energysavingtrust.org.uk/home-insulation/cavity-wall">http://www.energysavingtrust.org.uk/home-insulation/cavity-wall</a> and <a href="http://www.energysavingtrust.org.uk/home-insulation/cavity-wall</a> and <a href="http://www.energysavingtrust.org.uk/h insulation/roof-and-loft. Figures based on semi-detached gas heated home are based on fuel prices as of April 2017

- 3. Source: http://www.energysavingtrust.org.uk/home-insulation/cavity-wall and http://www.energysavingtrust.org.uk/home-insulation/cavity-wall and http://www.energysavingtrust.org.uk/home-insulation/cavity-wall insulation/roof-and-loft. Figures based on semi-detached gas heated home and are based on fuel prices as of April 2017
- 5. Source: http://www.energysavingtrust.org.uk/home-insulation/cavity-wall and http://www.energysavingtrust.org.uk/home-insulation/cavity-wall and http://www.energysavingtrust.org.uk/home-insulation/cavity-wall insulation/roof-and-loft.

Calculation based on the £775 typical costs plus the £285 typical savings from having cavity wall and loft insulation installed.

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# E.ON launches Saver v13, a no frills fixed one year tariff



E.ON has today launched E.ON Saver v13, a no frills fixed one year tariff available with payment via fixed monthly Direct Debit.

E.ON Saver v13 is priced at £964 a year based on national average dual fuel consumption<sup>(1)</sup>.

The tariff is available from today to dual fuel and electricity customers<sup>(2)</sup> who are free to choose the option of either paper or paperless billing. E.ON customers can switch between its tariffs without incurring an exit fee.

### E.ON also offers:

- E.ON Cap and Track: a dual fuel, fixed monthly Direct Debit tariff which tracks the average price of all energy tariffs on the market and provides peace of mind to customers that their prices are capped at the level they sign up to.
- E.ON Energy Fixed 1 Year v22: a one year fixed tariff which protects prices for 12 months, available to dual fuel and electricity only customers who pay by fixed monthly Direct Debit, cash or cheque.
- E.ON Energy Fixed 2 Year v11 a two-year fixed tariff which offers customers peace of mind that prices won't change for 24 months, available to dual fuel and electricity only customers who pay by fixed monthly Direct Debit, cash or cheque.
- E.ON EnergyPlan: E.ON's standard variable tariff available to dual fuel, electricity and gas only customers who pay by fixed monthly Direct Debit, cash or cheque.

Further details about E.ON Saver v13 and E.ON's other products and services can be found at eonenergy.com.

### Ends

### Notes to editors

1 = Based on Ofgem average annual consumption of 12,500 kWh for gas and 3,100 kWh for unrestricted electricity, across all regions, for customers paying by fixed monthly Direct Debit. Price includes dual fuel, paperless and Direct Debt savings.

2 = Available to dual fuel and electricity only customers across all regions with unrestricted, E7, or restricted hours tariff meters. E.ON Saver v13 is not available to prepayment, gas only customers and non-residential customers.

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### Boilerplate



### **Marking International Youth Day:** E.ON offers apprenticeships throughout the UK to ensure a skilled workforce for the future

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At E.ON we believe encouraging young people into the sector is vital to help manage this gap and secure a skilled workforce for the future. Upskilling colleagues and training apprentices is one of our key focus areas as we continue to strengthen our workforce and improve services for our customers, as well as developing new solutions and technologies for the future.

Dave Newborough, E.ON UK HR Director and Chair of the National Skills Academy for Power

Tweet



At E.ON every day is youth day - at least for the hundreds of apprentices, graduates and undergraduates currently working at E.ON preparing for the world of work. And at the start of the new apprenticeship and graduate year, young career-entrants are beginning their training this summer across E.ON's offices.

E.ON offers apprenticeships and graduate programmes in many fields including customer operations, smart metering, highways lighting, cyber security and renewables to name a few and earlier this year confirmed that it will be increasing the number of apprenticeship roles available in 2017 from 100 up to 400.

Dave Newborough, E.ON UK HR Director and Chair of the National Skills Academy for Power, said: "In the UK we face a huge skills gap in the energy and utilities sector with 20% of the workforce expected to retire within the next 10 years, leaving approximately 221,000 vacancies to be filled, many of which will require specific skills and knowledge<sup>1</sup>.

"At E.ON we believe encouraging young people into the sector is vital to help manage this gap and secure a skilled workforce for the future. Upskilling colleagues and training apprentices is one of our key focus areas as we continue to strengthen our workforce and improve services for our customers, as well as developing new solutions and technologies for the future.

"We were also delighted to have been judged as one of the top employers helping to put energy on the map for UK talent as part of the Thejobcrowd.com Top 50 Companies for apprentices to work for 2017<sup>1</sup>. This is testament to the efforts made across our business to expand our apprenticeship schemes, through which this year we've increased the number of apprenticeship roles we offer."

Zoe Finch, 27, from Basildon in Essex, was the first ever female engineering apprentice to achieve the Level 2 Dual Fuel Smart Meter Installer Apprenticeship Standard in England. She won the National Skills Academy for Power Apprentice Award for 2017 and now works for E.ON as a Smart Meter Technician. She said: "I applied for the apprenticeship scheme as I thought it was the best way to start a career in something I know I would enjoy. I'd always been interested in working with electrics so when this opportunity came up I couldn't have been happier.

"All of what I have learned and experienced will definitely prove valuable in the future. I'm always looking to better the skills I already have and to learn and experience new things, so my future in E.ON could hold many possibilities for me."

E.ON is part of the Energy & Utilities Skills Partnership, a collaboration of 29 energy and utilities sector employers that was formed last summer. It quickly developed the first-ever Workforce Renewal and Skills Strategy to chart how the sector's 500,000 employees will continue the delivery of its essential services - providing electricity, gas, clean water, waste removal, environmental protection and recycling – across the UK. To do this, the sector needs to recruit 221,000 new people by 2027.

For further information about E.ON's apprenticeships and other career opportunities, please visit E.ON's careers website.

### Ends

### **Notes to editors**

- 1. Source: http://www.euskills.co.uk/sites/default/files/Workforce%20Renewal%20and%20Skills%20Strategy%20FINAL.pdf
- 2. Thejobcrowd.com is an employment website which helps people accelerate into their careers by offering a variety of products and services from 'Application and Interview Tips' for students and graduates, all the way to 'Benchmark Reports' that detail insightful data to employers about the young people they hire.

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### Boilerplate

10 August 2017



### Savvy Britain: Nine out of ten Brits describe themselves as 'savvy shoppers' according to new research



It's really positive that so many of us now consider ourselves to be savvy when it comes to our everyday purchases. We launched Cap and Track to remove the hassle for people who don't want to spend time shopping around but who still want the reassurance that their prices are fair and stable - with the important possibility that they could fall further too.

Michael Lewis, CEO of E.ON UK





- People spend more than an hour a week shopping around for better deals, saving on average £660 a year
- More than half say they shop around more than they did five years ago, but almost a third think it's harder to get a better deal now than it used to be
- · Almost 20% of men say they don't shop around because someone else does it for them
- . Energy tops the list of things people dislike shopping around for but E.ON's new 'Cap and Track' tariff helps to track the market for consumers

It's a fact: savviness is a national trait. That's according to new research conducted by E.ON into the nation's financial habits, with nine out of ten (91%) people saying they consider themselves a 'savvy shopper'. And it appears that women are taking the lead with 94% saying they're financially frugal compared to 88% of men.

On average, people are spending more than one hour each week shopping around for better deals, saving on average £660 each a year.

When asked how their current habits compare to five years ago, more than half (53%) said they shop around more now but almost a third (32%) think it's harder to do so now than it used to be. The reasons cited for this include there being too many deals on the market (46%) or too few (43%), and a lack of differentiation between products (42%).

control of finances (58%), and feeling reassured about getting a good deal (45%). Energy and utilities topped the list of shopping dislikes (25%) closely followed by insurance (24%). Despite this, almost two thirds of people (65%) have switched supplier purely to get a better deal, with 60% saying they'd be happy to stay with their supplier if they felt they'd be

Perhaps unsurprisingly, shopping for holidays (65%), gadgets (63%), clothes (62%), and presents (61%) came top of the things we like shopping around for. And, the main motivations for people to shop around according to the research were saving money (60%), feeling in

kept on a consistently competitive deal. When asked how people shop around, there were a number of key factors people take into account when looking for a good deal. The main requirements were that information was free (64%), impartial (40%) and independently verified (31%), that the process was hassle free

E.ON's new one year fixed term 'Cap and Track' tariff meets all of these requirements. It offers customers the simple reassurance that their energy prices will be tracked against the market average and that their prices won't rise above the cap they signed up to for the duration of their contract, but could fall further.

Michael Lewis, CEO of E.ON UK, said: "It's really positive that so many of us now consider ourselves to be savvy when it comes to our everyday purchases. We launched Cap and Track to remove the hassle for people who don't want to spend time shopping around but who still want the reassurance that their prices are fair and stable – with the important possibility that they could fall further too.

"Using the independent Energy Retail Price Index, we're able to offer customers the peace of mind that their prices may fall if the market average falls and prices won't go above those which they signed up to, potentially leaving them more time and money to spend doing the things they really want to."

Of the one in ten who said they're yet to adopt a savvier lifestyle (9%), the main barriers were a lack of time (31%), not caring enough (21%) and it not being in their nature (21%).

Almost 20% of men say they don't shop around because someone else does it for them (17%), compared to just 9% of women. Further details about Cap and Track and E.ON's other products and services can be found at eonenergy.com/products-and-services.

Ends

### Based on research conducted with 2,000 UK adults in June 2017 by OnePoll on behalf of E.ON.

Notes to editors

Additional stats from the research:

#### · Many respondents have their parents to thank for their savviness with half (50%) saying they're savvy because they were brought up to manage their finances and a third saying it's simply in their nature (37%).

About Cap and Track: E.ON Cap and Track 1 Year is offered only to dual fuel customers who pay by fixed monthly Direct Debit. Tariff tracked against the

#### average price of all tariffs available through Energylinx. E.ON Cap and Track 1 Year is not available to prepayment, restricted hours tariff meters, single fuel and non-residential customers.

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(55%), and that comparisons made are kept up to date (40%).

Boilerplate



# Deadline extended for E.ON Energising Communities Fund: charities and community groups encouraged to apply for grants of up to £2,000

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We've extended the deadline for applications to the fund to 14<sup>th</sup> August, and I'd encourage community groups and charities to check out the website and see if their project qualifies for funding.

Suzanne Doxey, Community Relations Manager at E.ON



Charities and community groups are encouraged to apply for up to £2,000 of funding through the E.ON Energising Communities Fund – for which the deadline has now been extended to 14<sup>th</sup> August.

To be eligible for funding organisations must submit a request which supports activities that help bring about a reduction in their own energy use, help generate energy from a renewable source, or provide energy efficiency advice for local people.

Groups can apply for funding of up to £2,000 which may cover the full or partial cost of energy-related improvements and activities.



### Suzanne Doxey, Community Relations Manager at E.ON, said:

"At E.ON, we offer smarter and sustainable solutions to our customers and so it's great to be able to support community groups and charities that would like to become more sustainable but don't always have the funds to be able to progress with their plans.

"We've extended the deadline for applications to the fund to 14<sup>th</sup> August, and I'd encourage community groups and charities to check out the website and see if their project qualifies for funding."

For full Terms and Conditions for the E.ON Energising Communities Fund and to access the application form, please visit <a href="mailto:eonergy.com/About-eon/Community/energising-communities-fund">eonenergy.com/About-eon/Community/energising-communities-fund</a>

#### Ends

#### Notes to editors

The Energising Communities Fund was previously called the Energy Action Fund.

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### Boilerplate





# Victoria takes to the skies and wing walks in support of Alzheimer's Society

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My grandfather loved anything mechanical and would give anything a go, so it seemed appropriate to tackle a wing walk to mark the ten years he's been gone. He'd definitely have approved of a wing walk, particularly as a way of raising money for such an important cause. I might not be a neuroscientist, but I like to think I can be part of the cure.

Victoria von Hoven, E.ON graduate trainee



Nottingham resident Victoria von Hoven braved being strapped to the top wing of a vintage biplane as it soared through the sky as part of a personal challenge to raise more than £1,380 for Alzheimer's Society in memory of her grandfather.

Twenty-three year old Victoria, who lives in the city centre, joined E.ON's Customer Operations graduate training scheme in 2015 after graduating from Nottingham Trent University and now works at its Trinity Square office.



She chose to fundraise for Alzheimer's Society, which is E.ON's official charity partner, on the tenth anniversary of her grandfather's death from Alzheimer's disease. All of the money raised by employees and donated by the company will be used to fund Dementia Support Workers

Alzheimer's Society was chosen as E.ON's official charity partner by colleague vote. The two-year relationship began in the summer of 2016 with the aim of donating £200,000 to the charity.

Victoria said: "My grandfather loved anything mechanical and would give anything a go, so it seemed appropriate to tackle a wing walk to mark the ten years he's been gone. He'd definitely have approved of a wing walk, particularly as a way of raising money for such an important cause. I might not be a neuroscientist, but I like to think I can be part of the cure."

Scott Smith, Services Manager for Alzheimer's Society in Nottinghamshire, said: "It's really heartening to hear about people taking it upon themselves to design their own personal challenges, raising awareness of the charity and much-needed funds to support our work as they do so.

"E.ON and its employees have been raising money for our Dementia Support Workers for a year now, and we're impressed by the enthusiasm and commitment shown and are grateful for E.ON's support."

For more information about E.ON's work with Alzheimer's Society, visit eonenergy.com/charity.

#### Ends

#### Notes to editors:

Photo shows E.ON employee Victoria von Hoven on her wing walk, which raised money for the company's official charity partner Alzheimer's Society.

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in Share Tweet



# E.ON welcomes first of 1,000 smart metering apprentices as it opens new national electrical skills training academy in Kingswinford

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"The government-led transition to smart meters represents one of the biggest infrastructure changes to the energy industry in years. Recruiting and training technicians is an essential part of our ongoing activities to ensure the safe and successful rollout of smart meters, helping to boost the service we're able to provide to our customers.

Michael Lewis, E.ON UK CEO



E.ON's new and bespoke national electrical skills training academy has been officially opened by Councillor Dave Tyler, Mayor of Dudley, and E.ON's CEO Michael Lewis, HR Director Dave Newborough and the first of 1,000 recruits who will enrol at the academy over the next couple of years.

E.ON's new smart metering 'Academy of Excellence' has opened its doors to its first 30 trainees who are undertaking a year-long apprenticeship in smart meter installation. Once they successfully complete their apprenticeship, the fully qualified Smart Metering Technicians will be visiting E.ON customers' homes and businesses to fit smart meters as part of a government-led nationwide rollout which will help make estimated energy bills a thing of the past.

The company is recruiting a further 750 Smart Metering Technicians over the course of the next 18 months in support of the upgrade of the nation's energy infrastructure.



Michael Lewis, CEO of E.ON UK, said: "The government-led transition to smart meters represents one of the biggest infrastructure changes to the energy industry in years. Recruiting and training technicians is an essential part of our ongoing activities to ensure the safe and successful rollout of smart meters, helping to boost the service we're able to provide to our customers.

"We've a large number of smart metering roles to fill as we continue our nationwide installation programme and our new dedicated national smart metering Academy of Excellence will allow us to bring together the expertise needed to offer outstanding training opportunities for anyone willing and able to learn these exciting new skills. This new facility will support over 1,000 trainee technicians over the next two years and then beyond who'll then be able to play a full role in this major industry transformation."

E.ON was one of the first suppliers to start installing smart meters for its customers and so far has installed more than 750,000 meters into customers' properties. For more information on E.ON's smart meter installation programme please visit the website at <a href="mailto:eonenergy.com/smart">eonenergy.com/smart</a>.

Ends

### Notes to editors:

Photos show: (1) L-R E.ON's CEO Michael Lewis, Councillor Dave Tyler, Mayor of Dudley and Michael Murray, an E.ON Meter Technician who won a competition to name the new academy and (2) and (3) show current E.ON trainees enrolled at the academy.

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### Boilerplate





# E.ON employee cycles 100 miles to raise money for Alzheimer's Society

66

I decided to take on the tough challenge of cycling 100 miles to raise money for Alzheimer's Society because sadly my mother has suffered from this terrible disease for over 15 years now.

Peter Steel, E.ON



Rayleigh resident Peter Steel has successfully cycled 100 miles from London to Surrey as part of the 'Ride London-Surrey 100' to raise money for Alzheimer's Society, E.ON's official charity partner.

Peter, who lives in Rayleigh in Essex and works in E.ON's Field Operations Team chose to fundraise for Alzheimer's Society for personal reasons and has so far raised more than £950 for the charity.



**Peter said:** "I decided to take on the tough challenge of cycling 100 miles to raise money for Alzheimer's Society because sadly my mother has suffered from this terrible disease for over 15 years now.

"It's been really heart breaking for my family to see my mother slowly going downhill and not able to communicate properly anymore. I hope by raising money for the charity I can help to support anyone affected by dementia and hopefully prevent others from having to go through what we have."

Sonal Bhatt, Alzheimer's Society Corporate Account Officer, said: "It's really heart-warming to see the amount of commitment and enthusiasm Peter and other E.ON volunteers have been putting into fundraising for our Dementia Support Workers and we're really grateful for all of E.ON's support.

"All of the money raised by E.ON employees and donated by the company will be used to fund Dementia Support Workers who work in the community, including in and around Essex. Dementia Support Workers provide support, information and guidance to people affected by dementia to help maintain their independence, improving their sense of wellbeing and putting them in more control of their lives. They assist people affected by dementia to identify their needs and access to services."

Alzheimer's Society was chosen as E.ON's official charity partner by colleague vote. The two-year relationship began in the summer of 2016 with the aim of donating £200,000 to the charity.

For more information about accessing the Dementia Support Workers service, please call the National Dementia Helpline on 0300 222 11 22.

For more information about E.ON's work with Alzheimer's Society, visit eonenergy.com/charity

#### Ends

Photos show Peter with his medal on his bike after completing the cycle ride, and with his mum, who has Alzheimer's disease.

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#### Boilerplate



# Charity volunteer brings canine therapy to those living with dementia in Solihull

66

For me, this was an opportunity to explore how two charities close to my heart could be brought together. I'm really proud that E.ON has chosen to support Alzheimer's Society and the partnership has taught me a lot about the impacts of dementia on those diagnosed with it and those close to them.

Laura Dawson, Trading Manager



A big-hearted woman from Shirley who volunteers her time for charity while also helping out as a Charity Champion at her job working for E.ON has found a novel way to bring the two causes closer together, using abandoned greyhounds to bring comfort to local dementia sufferers.

Laura Dawson has been involved with Birmingham Greyhound Protection for the last four years, visiting the dogs in their kennels a couple of times a month, taking them out for walks and raising funds for the charity through supermarket bag-packing initiatives.

Working as part of E.ON's Trading team, Laura also volunteers her time as one of the company's Charity Champions, co-ordinating fundraising activities for Alzheimer's Society, which is E.ON's official charity partner.

When Birmingham Greyhound Protection was approached recently by Alzheimer's Society and asked about the possibility of taking some dogs into the Phoenix House extra care accommodation in Solihull, Laura jumped at the chance to help both charities.



Laura said: "For me, this was an opportunity to explore how two charities close to my heart could be brought together. I'm really proud that E.ON has chosen to support Alzheimer's Society and the partnership has taught me a lot about the impacts of dementia on those diagnosed with it and those close to them.

"Watching the members of the early onset dementia group from Phoenix House interact with the greyhounds was a really humbling experience. By their nature, greyhounds are gentle and placid dogs and they're often used as therapy dogs. The dogs from Birmingham Greyhound Protection we took to Phoenix House – Archie, Layla and Cassidy – brought a calming influence with them, and I think everyone in the room gained from the experience."

Alzheimer's Society was chosen as E.ON's official charity partner by colleague vote, and all of the money raised and donated by the company and its employees is used to fund community based Dementia Support Workers, including in the West Midlands. The two-year relationship began in the summer of 2016 with the aim of donating £200,000 by mid-2018.

For more information about E.ON's work with Alzheimer's Society, visit eonenergy.com/charity

### Ends

### Notes to editors:

Photo shows Birmingham Greyhound Protection volunteers (L-R) Laura Dawson, Jenna and Monika with dogs Archie, Layla and Cassidy at Solihull's Phoenix House.

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### Boilerplate





### Rampion funds telescopes for wind farm watchers

There has been a high level of interest in the wind farm from local people and we hope the new telescopes will further encourage people's curiosity, both during the current construction period and in the longer term when Rampion is fully operational.

Chris Tomlinson, Rampion's Development and Stakeholder Manager





Local people and visitors will have a grandstand view of the Rampion Offshore Wind Farm, thanks to new telescopes now being installed along the Sussex coast.

Partnering with four councils along the south coast, Rampion has worked with Winchester based Tourist Telescopes to commission the installation of four new telescopes, one in Lancing, Newhaven, Rottingdean and Shoreham.

The wind farm telescope concept originated from students at Globe Primary School who approached Lancing Parish Council last year and since then Rampion has partnered with local councils to make this idea a reality.

To date telescopes have been installed in Lancing and Newhaven, with telescopes in Shoreham and Rottingdean to be fitted in the coming weeks, enabling both residents and visitors alike to watch the wind turbines being constructed and then observe the wind farm as it becomes operational for the years to come.

Chris Tomlinson, Rampion's Development and Stakeholder Manager, said: "There has been a high level of interest in the wind farm from local people and we hope the new telescopes will further encourage people's curiosity, both during the current construction period and in the longer term when Rampion is fully operational."

In Lancing the telescope is positioned on Beach Green and provides an uninterrupted view of the wind farm, while the telescope in Newhaven is located on Castle Hill near the foot of the Coastwatch Tower and provides spectacular 180° views from the wind farm in the west to Seaford Head in the east. Telescopes are also to be positioned at the Quarterdeck on the southern end of the Lower High Street in Rottingdean and at the entrance to Shoreham Beach. All four telescopes are permanent fixtures and will be free to use.

Lancing Councillor, Geoff Patmore said: "The superb telescope sponsored by Rampion and free to all visitors and residents on Lancing Beach Green is a wonderful addition to our entertainment hub there. The views of the wind farm, Brighton and Worthing and occasional passing

"The idea came from two lads at Globe School who were the first to look through the telescope - I told them they are now part of Lancing's rich history."

Newhaven Town Mayor, Councillor June Dyer, said: "This is a lovely gift from Rampion to the people of Newhaven and I hope everyone enjoys using it for many years to come."

The 400MW Rampion project is being built 13km off the Sussex coast by E.ON, the UK Green Investment Bank plc and Canadian energy infrastructure company Enbridge. Turbine installation began in March 2017 and 67 of the 116 turbines are installed to date. When complete it will provide enough electricity to supply almost 347,000 homes (1) a year, equivalent to around half the homes in Sussex.

### Ends

### Notes to editors

1= Based on an average annual domestic household electricity consumption of 3,938 kWh (BEIS).

Pictured left to right: Councillor Geoff Patmore, Councillor Gloria Eveleigh and Head of School Mr Ricky Leigh with pupils from Globe Primary School.

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ships are spectacular and fascinating.

Victoria Blake, 02476 181304, victoria.blake@eonenergy.com

### Boilerplate







24 July 2017

## E.ON comment re: UK Government statement

Commenting in relation to the UK Government announcement: <u>Business Secretary to establish UK as world leader in battery technology as part of modern Industrial Strategy</u>, an E.ON spokesman said:

"This announcement by the Government is another positive step in support of our ongoing efforts to help our customers to generate, store and use their own electricity. For example, we're already offering solar panel and battery technologies for our customers – from large scale battery solutions like the one which is being installed at our Blackburn Meadows combined heat and power plant to our 'Solar and Storage' residential offering comprising solar panels and a battery which we launched a few months ago.

"Ultimately from solar and battery to electric vehicles and smart meters, smarter solutions are going to be the norm in the future and we're absolutely playing our part in driving the innovation needed to transform our industry and offer consumers unprecedented flexibility now and into the longer term."

#### Boilerplate





# E.ON named top energy supplier for apprentices to work for in 2017

Upskilling colleagues and training apprentices is a key focus for E.ON as we continue to strengthen our workforce and improve services for our customers, as well as developing new solutions and technologies for the future. We're delighted to be judged as one of the top employers helping to put energy on the map for UK talent.

Dave Newborough, E.ON UK HR Director and Chair of the National Skills Academy for Power





E.ON has been named top energy supplier in Thejobcrowd.com Top 50 Companies for apprentices to work for 2017<sup>1</sup>.

E.ON which offers apprenticeships in many fields including customer operations, metering, highways lighting and renewables to name a few has been placed fourteenth in The Job Crowd's Top 50 Companies for apprentices to work for in 2017.

Dave Newborough, E.ON UK HR Director and Chair of the National Skills Academy for Power, said: "Upskilling colleagues and training apprentices is a key focus for E.ON as we continue to strengthen our workforce and improve services for our customers, as well as developing new solutions and technologies for the future.

"We're delighted to be judged as one of the top employers helping to put energy on the map for UK talent. This is testament to the efforts made across our business to expand our apprenticeship schemes, through which this year we've increased the number of apprenticeship roles we offer."

For further information about E.ON's apprenticeships and other career opportunities, please visit E.ON's careers website.

### Ends

### Notes to editors

 Thejobcrowd.com is an employment website which helps people accelerate into their careers by offering a variety of products and services from 'Application and Interview Tips' for students and graduates, all the way to 'Benchmark Reports' that detail insightful data to employers about the young people they hire.

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### Boilerplate

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# E.ON employees cycle their way to raising money for Alzheimer's Society

17

This is the first year we've linked it the E.ON's official charity partner and it's great to see more people getting involved and helping to raise money. We encourage riders of all abilities to take on the challenge and aim to make the event as fun as possible and for all of the family to get involved at the finish in Skegness.

Kevin Bryant, Marketing Manager at E.ON and one of the principle organisers of the event, said:





Employees from E.ON's Newstead Court office in Annesley, Nottinghamshire have cycled 82 miles from Nottingham to Skegness to raise money for Alzheimer's Society, E.ON's charity partner and have raised so far over £3,000 for the charity.

About 50 riders began their journey in the early hours of Saturday morning, starting from E.ON's office in Annesley and successfully completed all 82 miles. The first riders arrived mid-morning with the slower riders arriving mid-afternoon. Most were welcomed by Skegness' Town Crier but all were awarded a medal from the Mayor of Skegness at a short presentation ceremony.

Kevin Bryant, Marketing Manager at E.ON and one of the principle organisers of the event, said: "We've held our Skegness bike ride for a good number of years now, usually for local charities. This is the first year we've linked it the E.ON's official charity partner and it's great to see more people getting involved and helping to raise money. As well as the event itself our, office cake sale (we all need cake to ride) in support of the ride raised over £250."

"We encourage riders of all abilities to take on the challenge and aim to make the event as fun as possible and for all of the family to get involved at the finish in Skegness. This year I rode as Noddy Holder from the 70's band Slade on a 1970's Rayleigh Chopper – that's hard graft by anyone's standards!"

Alzheimer's Society was chosen as E.ON's official charity partner by colleague vote, and all of the money raised and donated by the company and its employees is used to fund community based Dementia Support Workers, including in Nottinghamshire. So far more than £40,000 has been raised by E.ON for the charity and many more fund raising activities are being planned over the next twelve months.

For more information about accessing the Dementia Support Workers service, please call Alzheimer's Society on 0115 934 3800.

For more information about E.ON's work with Alzheimer's Society, visit eonenergy.com/charity

Ends

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### Boilerplate

### Bye bye bookshelves: Almost three quarters of homeowners have made their homes smarter, helping make everyday household items

obsolete

It's really heartening that three quarters of households have already taken steps to make their homes smarter. But with a quarter of people saying they're yet to take steps to make their homes more solutions-savvy, there's still much we can do to help people realise the benefits a smarter lifestyle can bring. For example, we recently launched E.ON Solar and Storage – a solar and battery solution that's available now for the four in ten people questioned who said they'd like to have this type of technology by 2020. Gavin Stokes, Head of Commercial Solutions at E.ON UK

Tweet



- . New research from E.ON shows that a third of people plan to introduce more smart technologies into their homes, with many citing the desire to save money, become more energy efficient and save time as their key drivers
- Almost one in five people questioned wrongly think solar panels only generate electricity when it's sunny and one in ten think solar panels don't work when it's cold
- . Four in ten people say they'd like to install solar panels and/or battery solutions by 2020; E.ON Solar and Storage could cut electricity bills by 50% and save people £300 a year

Almost three quarters (73%) of people have adopted smarter technologies, according to findings from new research by E.ON. When asked which everyday items are becoming obsolete due to smarter solutions, around half of respondents said CD/DVD stands (52%) and photo albums (48%), a third said bookshelves (34%) and a quarter said cables and wires (26%).

The research with 2,000 homeowners has been conducted to investigate the nation's attitudes to the smart solutions available today and in the future. It reveals that the majority of people have already taken steps to make their homes smarter with a third (34%) planning further upgrades.

However, there's still work to be done with more than a quarter (27%) of people yet to adopt smart technologies in their homes. In fact, one in five (21%) homeowners are uncomfortable with using smart technology.

Those who've already implemented technology upgrades cited saving money (59%), becoming more energy efficient (55%) and saving time (38%) among their key drivers. Almost half (48%) said they'd made their homes smarter to make their lives easier, while 17% simply liked

having the latest gadgets, 13% wanted their home to be more fun, and 6% desired better looking technology. When asked about the types of smart technologies people would want in their homes by 2020, four in ten (44%) said they'd like solar panels and/or an electricity battery storage system, more than a third (35%) would like smart lighting, a fifth (20%) wanted a voice

controlled smart hub and 13% would like a charging point for an electric car. But when it comes to solar energy, a number of myths persist with 17% of those questioned mistakenly thinking that solar panels only generate electricity when it's sunny and one in ten (11%) wrongly believing that solar panels don't work in cold climates.

Of those surveyed, almost one in ten (9%) homeowners said they already have solar panels. Of these, more than three quarters (76%) said they're saving money, almost two thirds (65%) said their home is more energy efficient, and almost a third (30%) said they've seen the value of their property increase - all as a result of having solar panels installed.

appealing to them if they were looking to buy. Gavin Stokes, Head of Commercial Solutions at E.ON UK, said: "It's really heartening that three quarters of households have already taken

What's more, four in ten (41%) of those asked said that having a solar panel and battery system would make a potential home more

there's still much we can do to help people realise the benefits a smarter lifestyle can bring. For example, we recently launched E.ON Solar and Storage - a solar and battery solution that's available now for the four in ten people questioned who said they'd like to have this type of technology by 2020. "Many of the people we spoke to are already aware of the benefits solar and battery systems can bring – from saving money, to having a more energy efficient home, to making homes more appealing to buyers. We're committed to bringing smarter solutions to market for our

steps to make their homes smarter. But with a quarter of people saying they're yet to take steps to make their homes more solutions-savvy,

customers and we'd welcome anyone who's interested in finding out more about E.ON Solar and Storage to visit our website and find out more and get detailed, personalised information for their home and their needs." About E.ON Solar and Storage E.ON Solar and Storage converts sunlight into electricity using solar PV panels. The electricity generated can either be used straight away or

stored in a battery to use when it's needed, even at night. People who take E.ON Solar and Storage could save around 30% or £180 a year if they take solar panels or around 50% or £300 a year if

they take solar panels plus battery storage. People can also earn money via the Feed-In Tariff and, together, this could make users £560

better off a year; the equivalent to 80% off their electricity bill.<sup>2</sup> Currently being offered in the Midlands, E.ON hopes to offer Solar and Storage more widely later in 2017. Anyone can have E.ON Solar and Storage installed, not just people supplied by E.ON, provided they own their home and their roof. Homeowners can visit eonsolar.co.uk to enter details about their home, using E.ON's calculator to work out how much E.ON Solar and Storage could cost and what they could save

and earn from it. Ends Notes to editors

### 1. Research conducted with 2,000 UK homeowners by OnePoll on behalf of E.ON in in April 2017.

### 2. These are example figures only. Savings are based on a south-facing property in central England with a 40 degree roof tilt and no

- shading, with a consumption of 4900 kWh. It assumes fitting 12 x 320w panels and a 9.6 kWh battery plus a deemed export of 50%. FIT rate based on figures published 1 February 2017 for a March 2017 install.
- Every home, area, consumption and solar panel and battery system is different so customers are urged to go to eonsolar.co.uk to find out how much they could save with E.ON's online solar calculator. · Properties with thatched roofs are unsuitable for E.ON Solar and Storage. As solar PV and battery systems vary in size, generation and storage capacity, an E.ON Solar and Storage advisor would help applicants choose the best system for their needs and for their
- property. The smallest size battery is slightly larger than a VCR player and a battery can be stored in most places such as a garage, utility room or even under the stairs. E.ON Solar and Storage also offers people:

### E.ON Solar Manager which is an easy-to-use app to see what they're generating, saving, earning and storing;

- · Peace of mind that cover the solar panels for 25 years and the battery for 10 years;
- · Reassurance through a performance guarantee, available with some of our systems, so if the generation drops below what we quotec for the design, we'll pay the difference.
- Access to a team of specialist advisors who'll be on hand to help answer any queries before, during and after the installation.

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Information is solely at your own risk. This press release is the property of E.ON and you may not copy, modify, publish, repost or

03 July 2017



## Research by E.ON finds homeowners are drastically underestimating replacement boiler costs

We know from our research that homeowners are hugely underestimating the cost of upgrading their boiler. Many people don't budget for this kind of expense so when homeowners are unexpectedly faced with these sort of costs it can be a real challenge to find the money to pay the full amount upfront.

Nigel Dewbery, Head of Energy Efficiency at E.ON





- Survey finds homeowners think replacing a broken or inefficient boiler costs a third of the actual cost
- E.ON launches 0% finance offer for boiler upgrades to help people manage the cost of having to pay upfront for a new boiler

A survey has found that homeowners are drastically underestimating the cost of replacing a broken or inefficient boiler. When asked, the 2,000 respondents estimated on average the cost to be just under £700, when in reality it is likely to cost more than three times as much to upgrade a boiler2.

To help homeowners avoid the shock of having to pay upfront for a replacement boiler, E.ON has launched a new interest free finance offer. Homeowners can now spread the cost with an interest free loan and a choice of payment terms over two, three or four years to suit their personal circumstances<sup>3</sup>. E.ON Energy Installation Services Limited acts as the credit broker and not the lender<sup>4</sup>.

The offer is available to homeowners regardless of whether their energy is supplied by E.ON and has been launched to offer people more choice when it comes to paying for a boiler replacement.

People who take up the offer and choose E.ON to install their new energy efficient gas boiler can also benefit from the peace of mind that

- up to a five year manufacturers' guarantee<sup>5</sup> · installation by a Gas Safe engineer who will leave their home safe and tidy
- a guarantee that the price quoted is the price they will pay<sup>6</sup>
- Nigel Dewbery, Head of Energy Efficiency at E.ON, said: "We know from our research that homeowners are hugely underestimating the

cost of upgrading their boiler. Many people don't budget for this kind of expense so when homeowners are unexpectedly faced with these sorts of costs it can be a real challenge to find the money to pay the full amount upfront. "That's why we've launched our 0% finance offer which gives homeowners the option to upgrade their boiler without having to pay straight

away. This is all part of our commitment to offering smarter solutions and we hope the new offer will encourage homeowners who may have previously been putting off a boiler replacement until winter to act now and get in touch with us to find out more about their options available to them." Homeowners who sign up for the boiler finance offer and who have cavity walls or lofts requiring insulation could also benefit from free

insulation through E.ON7. For further details about E.ON's boiler finance offer or other products and services visit eoninstall.com or search 'E.ON Summer Offer'.

Ends

#### Notes to editors 1. Research conducted by OnePoll for E.ON between 28/09/16 - 06/10/2016 among 2,000 UK homeowners.

- 2. The costs for replacing a boiler will vary but a straightforward gas boiler replacement plus thermostatic radiator valves will typically cost about £2,300 excluding radiators. http://www.energysavingtrust.org.uk/home-energy-efficiency/boiler-replacement
- 3. Credit is subject to application and status and you must be a UK resident aged 18 or over to apply. Terms and conditions apply. E.ON
- Energy Installation Services Limited acts as the credit broker and not the lender. Barclays Partner Finance acts as the lender. Find out more about our finance options at <a href="https://eoninstall.com/waystopay/">https://eoninstall.com/waystopay/</a> E.ON Energy Installation Services Limited is regulated and authorised by the Financial Conduct Authority in relation to its credit broking services under firm number 750410 on the financial services register. We act as a credit broker and not a lender meaning we
- can introduce you to our chosen finance lender, Barclays Partner Finance who act as the lender. Barclays Partner Finance is a trading name of Clydesdale Financial Services Limited a wholly owned subsidiary of Barclays Bank PLC. Clydesdale Financial Services Limited is authorised and regulated by the Financial Conduct Authority (Financial Services Register number 311753) Registered in England. Registered No 2901725. Registered office: 1 Churchill Place, London. E14 5HP E.ON Installation Services Limited offer a Vokera boiler with 2 years manufacturer's guarantee and a Worcester Bosch boiler with 5
- years manufacturer's guarantee. 6. The homeowner shall pay the price for the services as set out in their Quotation and at the times set out in their Quotation. Terms and
- Conditions do apply. 7. Free cavity wall insulation is available to every household across the UK. Householders that fit the following criteria could qualify for
- free loft insulation: 1. They own their home or rent it from a private landlord
  - 2. They or someone in their household claims certain income related benefits
    - 3. Their insulation is below the loft joists and is not boarded

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Boilerplate





# E.ON launches new procurement and marketing unit for power and gas

E.ON has established its own procurement and marketing function for the German, British and Swedish markets as of July 1, 2017. The so-called Market Operations teams in these countries will focus on transactions on wholesale energy markets and the grid operators' balancing markets. They will be primarily tasked with purchasing power and gas for customers and marketing the production from renewable sources for the E.ON companies. E.ON's former energy trading business and related market access was transferred to the now independent affiliate Uniper, which had been spun off in September 2016.

In each country E.ON has set up a team of about 20 experts, which will conclude deals for power, natural gas as well as green certificates directly on the markets. This is mainly done for durations of three years in advance up to individual hours for intraday purchases/sales. All activities are clearly focused on hedging E.ON's price and volume risks instead of proprietary trading.

"Also, we will concentrate more on the marketing and optimization of flexibilities created by the growing integration of our customers' decentral generation and storage capacities," says Sven Otten, Senior Vice President Energy Management of E.ON SE in Essen. "In this way we provide the commercial interface into the commodity and network services markets, while at the same time supporting our growing customer solutions business." he adds.

As of now, E.ON is doing business again on the key energy wholesale markets in Germany, the UK and Sweden. This includes bilateral deals with other energy companies as well as transactions on energy exchanges such as EPEX Spot, PEGAS, ICE, Nord Pool and Nasdaq Nordic.

E.ON already entered the Hungarian and Czech markets on October 1, 2016 and January 1, 2017, respectively. In Italy the market entry is planned for January 1, 2018. The company did not disclose any information on power and gas volumes.

#### Boilerplate

This press release may contain forward-looking statements based on current assumptions and forecasts made by E.ON Group Management and other information currently available to E.ON. Various known and unknown risks, uncertainties and other factors could lead to material differences between the actual future results, financial situation, development or performance of the company and the estimates given here. E.ON SE does not intend, and does not assume any liability whatsoever, to update these forward-looking statements or to conform them to future events or developments.

Like 0 in Share Tweet 30 June 2017

## New track from the 'Gorillaz x E.ON Kong Solar Studio'





would think energy used to be about big, rigid systems. But as we've shown already, the new world, the world E.ON is working with customers and other collaborators like Gorillaz to create, is massively different and full of almost Anthony Ainsworth, Global Head of Marketing, E.ON

Without doubt, by creating the new Kong Solar Studio we're showing how confines of the past can be thrown off and how using tech like solar panels and batteries can create exciting new opportunities. I'm sure most people

Shade

Colombian newcomer Lao Ra and beat-maker Lully.

accompanying the poetry (lyrics) of love and light".

engineering talent together on this project.



Solar studio PV panels generated 5kWh throughout the festival powering production through the night

The new track entitled 'Frequency (No Dormir)' features a collaboration between Lao Ra and Lully with production from Throwing

'Frequency (No Dormir)', the first track produced in Gorillaz' new Kong solar studio is available for streaming today, featuring vocals from

'Gorillaz x E.ON Kong Solar Studio' revealed at sold-out Demon Dayz Festival at Dreamland Margate

track. The song was produced in six hours and has been described by Lully as a "nostalgic Rhodes progression with a vitamin D infused hook

The 'Gorillaz x E.ON Kong Solar Studio' – a solar studio collaboration between the band and energy provider E.ON – was unveiled at the sold-out Demon Dayz Festival, the one day festival extravaganza curated by Gorillaz co-founders Damon Albarn and Jamie Hewlett, at Dreamland Margate this month and saw the artists working through the night alongside producer Throwing Shade to produce the new

Gorillaz bassist Murdoc Niccals, said: "Together with E.ON we made musical fireworks. Hot and fast. Liquid joy mainlined into your aorta. And all it took was a wang-load of talent and our Gorillaz x E.ON Kong Solar Studio with PV panels at Demon Dayz. And of course, my thrusting, pulsating groin. What more could anyone want?"

power output on May 26th, which is more than coal and nuclear power combined. Anthony Ainsworth, Global Head of Marketing at E.ON, commented: "Some of the greatest leaps forward in music, the arts and technology

have come about through ambitious collaborations. I'm massively proud that we've been able to bring some amazing musical and E.ON

The studio launched just weeks after the UK record was set for solar power generation, accounting for a quarter (8.7GW) of the nation's

"Without doubt, by creating the new Kong Solar Studio we're showing how confines of the past can be thrown off and how using tech like solar panels and batteries can create exciting new opportunities. I'm sure most people would think energy used to be about big, rigid systems. But as we've shown already, the new world, the world E.ON is working with customers and other collaborators like Gorillaz to

The UK's most south easterly towns and cities, stretching from Brighton to Margate, together form the most productive area for solar power output, generating 24% more solar power annually than the average for the UK as a whole. This includes Margate's surrounding area Thanet, which is often dubbed the Kent Riviera due its sunny micro-climate. Top five zones for annual solar power generation 1

4. Thames area (London)

5. Severn area (including Bristol, Cheltenham and Swindon)

1. South east of England (including Brighton, Margate and Canterbury)

The Gorillaz x E.ON Kong Solar Studio The E.ON solar PV panels fitted on the studio produced 5kWh over the course of the day which was stored in a battery, powering

South west of England (including Plymouth and Cornwall)

3. Southern England (including Southampton and Portsmouth)

create, is massively different and full of almost limitless potential."

- production from 11pm to 6am the following morning. The studio highlights the potential of solar and battery technology, generating power even when the sun isn't shining. The new studio concept is inspired by the band's original Kong Studios and will travel to five selected
- countries in Europe later in the year. The Artists

Crystal Fighters, Anne Marie, Izzy Bizu, and Rejjie Snow. Her latest single, Bala, has had 20 plays across 1xtra and BBC R1. She's a strong feminist with a passion for football and performing live.

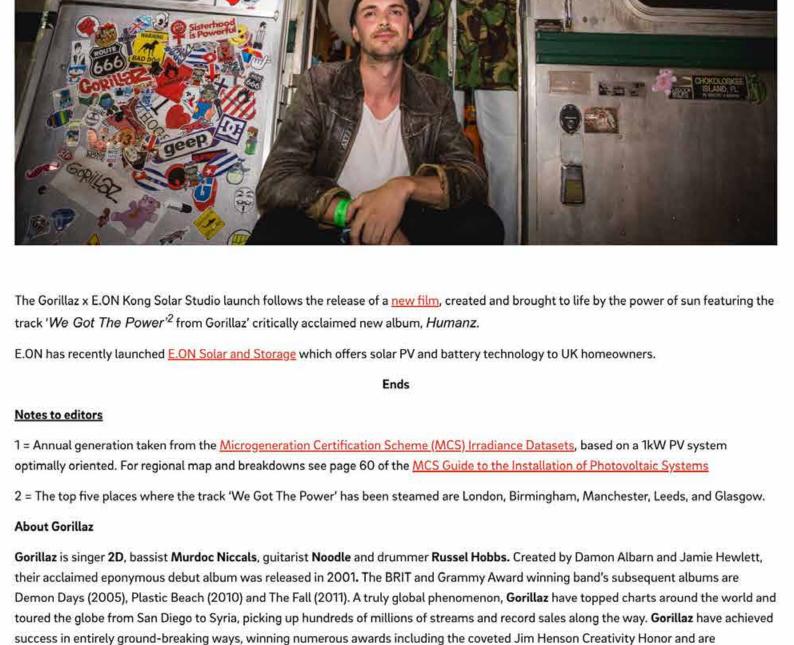
patchwork of peripheral pop.

Lully's name is derived from the 17<sup>th</sup> century French baroque composter, dancer and court troublemaker Jean Baptiste Lully, who died after striking his foot with a conducting staff in concert and refused to have it amputated so he could continue to dance, and it is apt indeed. His music finds inspiration in this spirit of fevered energy and uncompromising dedication and has already received accolades from publications ranging from the Fader, Pigeons and Planes, Noisey and many more. Many musicians speak of their versatility, but few can boast an MPhil from Cambridge specialising in African history, work in human rights

Nabihah Iqbal, a rising producer, DJ and NTS Radio host whose latest House of Silk EP was released via Ninja Tune in 2016. Having debuted on Kassem Mosse's Ominira imprint and followed suit with releases for No Pain in Pop and Happy Skull, Throwing Shade continues her

law, a Black Belt in Karate and enviable sonic CVs among their caches. Yet such is the extraordinary makeup of Throwing Shade, aka

Bogota-born Lao Ra is a London-based talent who has been charting on iTunes and garnering huge support initially throughout South America and now worldwide. She's played sold out headline shows in Europe, Bogota and been on European tour supports with the likes of



10th June, 2017. The "joyful apocalypse... took over the amusement park for a carnivalesque festival of great performances" (The Guardian) and this year featured a headline slot from Gorillaz, marking the band's welcome return to the live stage. With three stages and an eclectic line up, Demon Dayz sold out within minutes on announcement, and included performances from Kano, Vince Staples,

countries around the world.

## DannyBrown, Popcaan, Little Simz, Kali Uchis, Kilo Kish and Gorillaz Sound System at the historic amusement park in Kent. "Utterly

and earn from it.

About E.ON Solar and Storage

joyous...." - NME demondayzfestival.com

recognised by The Guinness Book Of World Records as the planet's Most Successful Virtual Act. New album Humanz was released to widespread critical acclaim in April, reaching #1 and #2 in the US and UK album charts respectively, and topping the iTunes chart in 60 plus

Demon Dayz - a one-day festival extravaganza curated by Damon Albarn and Jamie Hewlett - debuted at Dreamland Margate on Saturday

stored in a battery to use when it's needed, even at night. People who take E.ON Solar and Storage could save around 30% or £180 a year if they take solar panels or around 50% or £300 a year if they take solar panels plus battery storage. People can also earn money via the Feed-In Tariff and, together, this could make users £560 better off a year; the equivalent to 80% off their electricity bill." Currently being offered in the Midlands, E.ON hopes to offer Solar and Storage more widely later in 2017. Anyone can have E.ON Solar and

Storage installed, not just people supplied by E.ON, provided they own their home and their roof. Homeowners can visit eonsolar.co.uk to enter details about their home, using E.ON's calculator to work out how much E.ON Solar and Storage could cost and what they could save

E.ON Solar and Storage converts sunlight into electricity using solar PV panels. The electricity generated can either be used straight away or

with a consumption of 4900 kWh. It assumes fitting 12 x 320w panels and a 9.6 kWh battery plus a deemed export of 50%. FIT rate based on figures published 1 February 2017 for a March 2017 install. Every home, area, consumption and solar panel and battery system is different so customers are urged to go to eonsolar.co.uk to find out how much they could save with E.ON's online solar calculator. Properties with thatched roofs are unsuitable for E.ON Solar and Storage. As solar PV and battery systems vary in size, generation and storage capacity, an E.ON Solar and Storage advisor would help applicants choose the best system for their needs and for their property.

\* These are example figures only. Savings are based on a south-facing property in central England with a 40 degree roof tilt and no shading,

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The smallest size battery is slightly larger than a VCR player and a battery can be stored in most places such as a garage, utility room or even under the stairs. For more information contact: Jag Bickham: 02476 181 308 / jag.bickham@eon-uk.com Scott Somerville: 07889 771 804 / scott.somerville@eon-uk.com Boilerplate The information (including any forecasts or projections) contained in this press release (the "Information") reflects the views and

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29 June 2017

## Energy at your fingertips: E.ON calculates energy generating potential of 'fidget spinners'

E.ON is always looking for innovative energy solutions so as the huge toy trend for 'fidget spinners' continues, it has teamed up with a group of electrical engineering students to explore the energy generating potential of the finger-operated spinning toys.

Working with electrical engineering students from Hanover in Germany, E.ON has calculated that the colourful little toys can generate power – albeit in tiny quantities.

Based on a fidget spinner turning at an average of 15 rotations per second, it would take:

- 54,000 fidget spinners to power a standard LED light bulb for one hour
- . 1,000 fidget spinners to power a standard refrigerator for one second
- 750 fidget spinners to power a 55" flat screen TV for one second

Although the toys are not a viable source of sustainable energy (well, not yet at least!), E.ON is exploring various technologies to help people generate electricity, such as <u>E.ON Solar and Storage</u> which converts sunlight into electricity using solar PV panels. The electricity generated can either be used straight away or stored in a battery to use when it's needed, even at night.

People who take E.ON Solar and Storage could save around 30% or £180 a year if they take solar panels or around 50% or £300 a year if they take solar panels plus battery storage. People can also earn money via the Feed-In Tariff and, together, this could make users £560 better off a year; the equivalent to 80% off their electricity bill.<sup>1</sup>

Currently being offered in the Midlands, E.ON hopes to offer Solar and Storage more widely later in 2017. Anyone can have E.ON Solar and Storage installed, not just people supplied by E.ON, provided they own their home and their roof.

Homeowners can visit <u>eonsolar.co.uk</u> to enter details about their home, using E.ON's calculator to work out how much E.ON Solar and Storage could cost and what they could save and earn from it.

#### Ends

#### Notes to editors

1 = These are example figures only. Savings are based on a south-facing property in central England with a 40 degree roof tilt and no shading, with a consumption of 4900 kWh. It assumes fitting 12 x 320w panels and a 9.6 kWh battery plus a deemed export of 50%. FIT rate based on figures published 1 February 2017 for a March 2017 install. Every home, area, consumption and solar panel and battery system is different so customers are urged to go to eonsolar.co.uk to find out how much they could save with E.ON's online solar calculator. Properties with thatched roofs are unsuitable for E.ON Solar and Storage. As solar PV and battery systems vary in size, generation and storage capacity, an E.ON Solar and Storage advisor would help applicants choose the best system for their needs and for their property. The smallest size battery is slightly larger than a VCR player and a battery can be stored in most places such as a garage, utility room or even under the stairs.

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#### Boilerplate

28 June 2017





## E.ON launches new Code of Practice, improving service for business customers

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"Our TPI Code of Practice gives customers the reassurance that with E.ON as their first choice energy provider they will receive great value for money and the support they need. We've seen significant improvement in customer satisfaction and have been recognised by the industry for that – including first place in the <u>Citizens Advice league</u> table for small business customers."

lain Walker, Director of B2B Sales, E.ON UK

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E.ON has today announced a new set of standards for both Third Party Intermediaries (TPIs) and its own internal sales teams, aimed at giving all business customers better quality service and greater protection when agreeing energy contracts.

Using the insight gained from its involvement in creating the Independent TPI Code of Practice over the past five years, E.ON is aiming to improve standards in business energy sales to ensure customers receive an experience which enhances the reputation of the sector.

Brokers signing up to E.ON's Code of Practice can reassure customers they are using a reputable agent. All who subscribe to the Code are held to high standards and regularly monitored against a range of principles:

- Customers should make their decisions based on accurate and complete information including transparent unit rates and daily standing charges – as well as knowing the process for renewing or extending a contract and their rights when ending a contract.
- Sales teams will be assessed to make sure that sales practices are fair and products or services are appropriate to the customer. This
  includes making the customer aware of how much of the market was searched to obtain the offers proposed to them.
- When dealing with customers, company representatives must clearly identify themselves and the company they represent. Sales teams must be monitored and appropriately trained.
- · Monitoring will be carried out to determine whether energy brokers are adhering to the Code.

lain Walker, E.ON's Director of Business Sales, said: "Our TPI Code of Practice gives customers the reassurance that with E.ON as their first choice energy provider they will receive great value for money and the support they need. We've seen significant improvement in customer satisfaction and have been recognised by the industry for that – including first place in the <u>Citizens Advice league table for small business</u> customers.

"Alongside E.ON's direct sales channels, TPIs play a vital role in procuring energy and energy solutions for business customers and we want to work together with them to ensure we meet our responsibility to enhance customer trust.

"This new version of the Code has been drafted with input from customers, TPIs and in consultations with business representative organisations, which we believe brings it genuine authority and authenticity. I'm confident that TPIs who work with E.ON will adopt this new Code of Practice and ensure they give customers a compliant, consistent experience which enhances the reputation of their business and the sector as a whole."

The Code of Practice has been developed in line with industry regulator Ofgem's principles-based regulation to make it more focused on the delivery of fair customer outcomes for all non-domestic energy sales.

E.ON has created a separate team to carry out monitoring and assurance activity for its internal sales team and for TPIs to give assurance that principles are being consistently applied – they monitor interactions with customers when selling E.ON's energy products. Any sales teams that are found to be breaching the Code can be suspended from offering E.ON tariffs to customers and may be reported to energy regulator Ofgem.

Alongside the new TPI Code of Practice, E.ON's recent improvements to business customers include:

- E.ON is trusted to supply energy to more than 450,000 UK businesses. We know one size doesn't fit all so our focus is to supply tailored solutions to suit all our customers' needs.
- We provide online access to bills, allowing customers to manage their accounts, including amending their Direct Debit details online.
- Our new Live Chat service is available to business customers, giving them instant access to our trained and knowledgeable teams via our website to give them the answers they need.
- We have streamlined our Business Moves process to deal with all elements of the process in an end-to-end call, saving time and making things easier for customers.
- We give customers the flexibility to secure a contract up to six months in advance of their renewal date if they find a deal they are
  happy with. With a choice of energy plans, our customers are able to fix their price for 1, 2 or 3 years, helping them to manage their
  cash flow.
- Our Sustainable Business Fund supports smaller businesses struggling to pay their energy bills and provides online training courses
  to help them manage their energy costs effectively.

E.ON has been named the best small business energy supplier for dealing with complaints. The new ranking, developed by Citizens Advice, follows the charity's quarterly league table for domestic customers which was launched in 2012 and allows small businesses to measure how well their energy supplier deals with complaints. E.ON topped the list with a ratio of 18.1 complaints per 10,000 customers between January and March 2017.

End

#### Notes to editors:

- Third-party intermediaries (TPIs) play an increasingly significant role in the SME / microbusiness market, negotiating c425,000 contracts per year, up from 320,000 contracts in 2013 (Source: Cornwall Energy);
- Research from Ofgem shows that perceptions of brokers across all businesses tend towards the negative (44% negative; 20% positive), with 85% of respondents in a 2014 study saying they had been approached by a broker in the last 12 months and 38% reporting more than 10 contacts over that timeframe.

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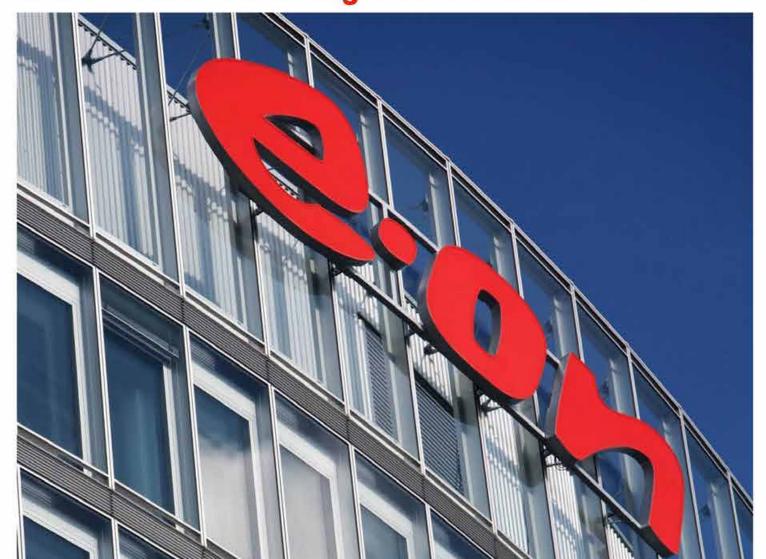
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#### Boilerplate





## E.ON launches two year fixed tariff to offer customers longer term reassurance



E.ON has today launched a longer term fixed tariff - E.ON Energy Fixed 2 Year - a two-year fixed tariff which offers customers peace of mind that prices won't change for 24 months.

E.ON Energy Fixed 2 Year v11 is priced at £1,144 a year based on national average dual fuel consumption<sup>(1)</sup>.

#### E.ON also offers:

- E.ON Saver v11: a no frills fixed one year tariff available to dual fuel and electricity only customers who choose to pay by fixed monthly Direct Debit.
- E.ON Cap and Track: a dual fuel, fixed monthly Direct Debit tariff which tracks the average price of all energy tariffs on the market<sup>(2)</sup> and is currently priced £100<sup>(2)</sup> below the market average.
- E.ON Fixed 1 Year v22: a one year fixed tariff which protects prices for 12 months, available to dual fuel and electricity only customers who pay by fixed monthly Direct Debit, cash or cheque.
- E.ON EnergyPlan: E.ON's standard variable tariff available to dual fuel, electricity and gas only customers who pay by fixed monthly Direct Debit, cash or cheque.

Further details about E.ON Energy Fixed 2 Year v11 and E.ON's other products and services can be found at <u>eonenergy.com</u>. E.ON customers can switch between its tariffs without incurring an exit fee.

#### Ends

#### Notes to editors

1 = Based on Ofgem average annual consumption of 12,500 kWh for gas and 3,100 kWh for unrestricted electricity across all regions, Available to dual fuel and electricity only customers with unrestricted or E7 meters. E.ON Energy Fixed 2 Year v11 is not available to prepayment, restricted hours tariff meters, gas only customers and non-residential customers.

2 = Based on Ofgem average annual consumption of 12,500 kWh for gas and 3,100 kWh for unrestricted electricity, across all regions, for customers paying by fixed monthly Direct Debit. Tariff tracked against the average price of all available tariffs on the market, by region using the Energy Retail Price Index (<a href="www.elxindices.com">www.elxindices.com</a>).

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#### Boilerplate





## E.ON's Blackburn Meadows plant named one of UK's best new buildings

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"Blackburn Meadows is already a real example of the new energy world – a renewable energy plant that provides both electricity to the grid and a more sustainable and affordable source of heating and hot water to local businesses. The Tinsley site has been home to power generation for almost 100 years and it is a huge honour to be told that the design of the new site is continuing to provide an iconic landmark for the area."

David Topping, Director of Business Heat and Power Solutions, E.ON



E.ON's Blackburn Meadows renewable energy plant has been named among the winners of the 2017 Royal Institute of British Architects (RIBA) national awards, with judges commenting on its 'iconic and beautiful' design.

The biomass combined heat and power plant in Sheffield is among 49 new buildings across the UK to have received 2017 RIBA National Awards which champion and celebrate the best architecture in the UK and around the world and will now be considered for the shortlist of the RIBA Stirling Prize, for the UK's best building of the year.

Commenting on the award, <u>David Topping</u>, <u>Director of Business Heat and Power Solutions at E.ON</u>, said: "Blackburn Meadows is already a real example of the new energy world – a renewable energy plant that provides both electricity to the grid and a more sustainable and affordable source of heating and hot water to local businesses. The Tinsley site has been home to power generation for almost 100 years and it is a huge honour to be told that the design of the new site is continuing to provide an iconic landmark for the area."

BDP architect director Stephen Marshall added: "It is an honour to be included in this year's national awards and particularly pleasing to see an infrastructure project recognised for its contribution to architecture. The design was naturally driven by the process engineering within but extended from the realm of the purely functional to the poetic, referencing the local industrial vernacular and the intense heat at the heart of the energy making process."

In announcing the winners, <u>RIBA President Jane Duncan</u> said: "I am delighted to see such confident, innovative and ambitious architecture delivered in such challenging times. Blackburn Meadows shows that contemporary British industrial and infrastructure architecture can be as iconic and as beautiful as its Victorian predecessors."

E.ON is also installing 10MW of batteries at the Blackburn Meadows site in a project that will

help stabilise the frequency on the national grid and balance the range of power generation available. The lithium-ion batteries are housed in four shipping containers and will be able to hold the same amount of energy as 500,000 mobile phone batteries<sup>1</sup>.

Customer solutions such as energy storage, cleaner on-site generation, or energy management are part of a range of energy solutions offered by E.ON to help customers to use energy more efficiently and make businesses more profitable.

**Blackburn Meadows CHP plant** is a 30MW renewable energy plant that can produce enough power for around 40,000 homes, converting recycled waste wood into electricity. It also uses combined heat and power technology which is a more efficient process that captures the heat produced through the electricity generation process to be used in a district heating scheme providing heat to customers including Sheffield Forgemasters, the Motorpoint Arena and Ice Sheffield.



Photo credit: Paul Karalius

 $^{1}$  Based on a system capacity of 5MWh versus a mobile phone battery energy capacity of 10wh (3.7v x 2,700 mAh = 10wh)

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#### Boilerplate







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At E.ON, we offer smarter and sustainable solutions to our customers and so it's great to be able to support community groups and charities that would like to become more sustainable but don't always have the funds to be able to progress with their plans.

Suzanne Doxey, Community Relations Manager at E.ON



26 June 2017

# E.ON Energising Communities Fund launched: schools, charities and community groups invited to apply for grants of up to £2,000



Charities, schools and community groups across England, Scotland and Wales are invited to apply for up to £2,000 of funding through the E.ON Energising Communities Fund.

To be eligible for funding organisations must submit a request which supports activities that help bring about a reduction in their own energy use, help generate energy from a renewable source, or provide energy efficiency advice for local people.

Applicants are encouraged to get their funding requests in now, ahead of the application deadline of Monday  $7^{th}$  August 2017. Groups can apply for funding of up to £2,000 which may cover the full or partial cost of energy-related improvements and activities.

Suzanne Doxey, Community Relations Manager at E.ON, said: "It's really exciting to be launching our E.ON Energising Communities Fund and to offer local community groups and charities the opportunity to receive financial support.

"At E.ON, we offer smarter and sustainable solutions to our customers and so it's great to be able to support community groups and charities that would like to become more sustainable but don't always have the funds to be able to progress with their plans.

"Since launching our fund in 2013, we've distributed over £100,000 to more than 65 community groups nationwide to fund energy-related projects.

"One recent beneficiary of the fund was a hospice in Exeter which received a grant for £2,000 to support the replacement of lighting. A community centre on the Isle of Wight was awarded a donation from the fund of £2,000 to help with improving its heating.

"We look forward to receiving the applications and supporting more successful community groups later this year."

For full Terms and Conditions for the E.ON Energising Communities Fund and to access the application form, please visit <a href="mailto:eonergy.com/About-eon/Community/energising-communities-fund">eonergy.com/About-eon/Community/energising-communities-fund</a>

Ends

#### Notes to editors

The Energising Communities Fund was previously called the Energy Action Fund.

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#### Boilerplate

23 June 2017





## E.ON launches new fixed one year no frills tariff priced at £953 a year

E.ON has today launched E.ON Saver v11 which offers people who choose to pay by fixed monthly Direct Debit a no frills fixed one year tariff.

E.ON Saver v11 is priced at £953 a year based on national average dual fuel consumption (1).

The tariff is available from today to dual fuel and electricity customers<sup>(2)</sup> who are free to choose the option of either paper or paperless billing. E.ON customers can switch between its tariffs without incurring an exit fee.

Further details about E.ON Saver v11 and E.ON's other products and services can be found at eonenergy.com.

#### Ends

#### Notes to editors

1 = Based on Ofgem average annual consumption of 12,500 kWh for gas and 3,100 kWh for unrestricted electricity, across all regions, for customers paying by fixed monthly Direct Debit. Price includes dual fuel, paperless and Direct Debt savings.

2 = Available to dual fuel and electricity only customers across all regions with unrestricted or E7 meters. E.ON Saver v11 is not available to prepayment, restricted hours tariff meters, gas only customers and non-residential customers.

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#### Boilerplate





## Rampion to recover digger from Lancing Beach

1

We want to thank people for bearing with us over the last couple of months while we've planned the vehicle recovery and we also welcome the interest the local community has continued to show in the project.

On planning the recovery, for operational and safety purposes, further seabed preparation including surveys and assessments have been required to bring a suitable vessel to the nearshore site, all of which takes time.

Chris Tomlinson, Rampion Development and Stakeholder Manager





The elevated excavator, which has been immobilised off Lancing Beach, will be recovered in the next week, subject to weather conditions.

The digger had finished backfilling cable duct trenches dug along the seabed when it became immobilised in early April. A land-based recovery was considered however, as the digger was embedded in the seabed, a sea-based recovery using a specialist vessel is required. The Cormorant, a floating sheerleg crane vessel, fitted with two 300 tonnes cranes, will be working on site to recover the digger.

Chris Tomlinson, Development and Stakeholder Manager for the project, said, "We want to thank people for bearing with us over the last couple of months while we've planned the vehicle recovery and we also welcome the interest the local community has continued to show in the project.

"On planning the recovery, for operational and safety purposes, further seabed preparation including surveys and assessments have been required to bring a suitable vessel to the nearshore site, all of which takes time.

"As always, safety remains our highest priority and with this being a relatively near shore operation, we ask people to stay clear and not to enter the water whilst the recovery takes place, and that any commercial and recreational vessels and pleasure crafts keep a minimum distance of 250m from the recovery vessel at all times."

The recovery operation is expected to take around two days to complete due to the care and precision required.

Following the initial incident, the diesel on-board (used to power the engine) was removed from the tank and vessels have continued to guard the site. Throughout the planning of the operation, the Rampion team has continued to liaise with the Maritime Coastguard Agency, the Marine Management Organisation and the Environment Agency regarding plans for a marine based recovery.

The 400MW Rampion project is being built 13km off the Sussex coast by E.ON, the UK Green Investment Bank plc and Canadian energy infrastructure company Enbridge. Turbine installation began in March 2017 and 43 of the 116 turbines are installed to date. When complete it will provide enough electricity to supply almost 347,000 homes (1) a year, equivalent to around half the homes in Sussex.

#### Ends

#### Notes to editors

Footage and images of the vehicle retrieval will be made available after the recovery.

1= Based on an average annual domestic household electricity consumption of 3,938 kWh (BEIS).

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#### Boilerplate





## "The time to repair the roof is when the sun is shining" - E.ON encourages homeowners to consider boosting their properties' energy efficiency this summer

Summer isn't typically when people spend time thinking about energy efficiency and heating their homes but it's the ideal time to get any issues sorted ahead of the colder months when we really need our heating to work and to keep our homes warm and comfortable.

Nigel Dewbery, Head of Energy Efficiency at E.ON



- · Survey finds just 5% of homeowners maintain their homes during warmer months · E.ON offers a range of finance options for boiler installation and free cavity wall and loft insulation

getting their homes ready for winter during the summer months and almost half wait until October when the weather has turned colder and they are more reliant on the heating. The research found homeowners were ignoring the words of former US President John F. Kennedy that "the time to repair the roof is

when the sun is shining", despite a third (33%) of those questioned having experienced a boiler break down at some point whilst living in

With the longest day of summer upon us, research by energy company E.ON has found that fewer than 5% of homeowners think about

their homes, and just under a quarter (23%) experiencing boiler issues as the most recent problem. To encourage homeowners to act now and not to put off decisions about whether they could make property upgrades this summer E.ON has launched a boiler finance offer meaning homeowners can now spread the cost of a new energy efficient gas boiler with a choice of

acts as the credit broker and not the lender3. The offer provides homeowners with a free, no obligation home energy assessment and an in-home quotation, guaranteed installation standards and a range of payment terms available.

payment terms over three, five or ten years to suit the homeowners' personal circumstances<sup>2</sup>. E.ON Energy Installation Services Limited

Heating costs account for up to 60%4 of a typical household energy bill and by replacing an inefficient boiler, homeowners could be saving

up to £215<sup>5</sup> per year on their annual energy bill, depending on the type of house and boiler they currently own. Homeowners who take up the offer with E.ON will also have the opportunity to be assessed for whether they qualify for E.ON's free cavity

wall and loft insulation offer<sup>6</sup>. This means that as well as producing heat more efficiently, less of it is wasted by escaping through walls and the roof.



Nigel Dewbery, Head of Energy Efficiency at E.ON, said: "Summer isn't typically when people spend time thinking about energy efficiency and heating their homes but it's the ideal time to get any issues sorted ahead of the colder months when we really need our heating to work and to keep our homes warm and comfortable.

down in the middle of winter and being without heating and hot water as the temperatures outside plummet. Winter or summer, our customers have told us one of the main barriers is the upfront cost, so our new finance offer gives the option to spread the cost over a suitable period of time, taking the stress out of keeping our homes comfortable." E.ON is a leader in energy efficiency and has provided help to over a million homes across the UK, delivering almost 1.3 million energy

"By thinking about upgrading or replacing heating systems in the summer months, we don't need to worry about a boiler suddenly breaking

helping low income and vulnerable households with their energy needs and reinvigorating the appearance of their community with external wall insulation.

efficiency measures, working with local communities to deliver solutions that are right for them; making thousands of homes warmer,



replacement and is part of E.ON's activity to offer smarter solutions to energy customers.

search 'E.ON Summer Offer'. Ends

The offer is available to both E.ON and non E.ON customers to give homeowners more choice when it comes to affording a boiler

1. Research conducted by OnePoll between 28/09/16 - 06/10/2016 among 2,000 UK homeowners. June, July and August are classed as summer months.

2. Credit is subject to application and status and you must be a UK resident aged 18 or over to apply. Terms and conditions apply. E.ON

To find out more information or to book a free home energy assessment with one of our energy efficiency experts visit eoninstall.com or

#### Energy Installation Services Limited acts as the credit broker and not the lender. Barclays Partner Finance acts as the lender. Find out more about our finance options at <a href="https://eoninstall.com/waystopay/">https://eoninstall.com/waystopay/</a> 3. E.ON Energy Installation Services Limited is regulated and authorised by the Financial Conduct Authority in relation to its credit

we can introduce you to our chosen finance lender, Barclays Partner Finance who act as the lender, Barclays Partner Finance is a trading name of Clydesdale Financial Services Limited a wholly owned subsidiary of Barclays Bank PLC. Clydesdale Financial Services Limited is authorised and regulated by the Financial Conduct Authority (Financial Services Register number 311753) Registered in England. Registered No 2901725. Registered office: 1 Churchill Place, London. E14 5HP 4. Source: www.energysavingtrust.org.uk/home-energy-efficiency/boiler-replacement

5. £215 savings information taken from the Energy Saving Trust. Estimated figures are based on installing a new A-rated condensing boiler with a programmer, room thermostat and thermostatic radiator controls (TRVs), in a gas-heated semi-detached home from a G-rated boiler with a programmer and room thermostat. Figures are based on fuel prices as of March 2016 and vary depending on

broking services under firm number 750410 on the financial services register. We act a as a credit broker and not a lender meaning

Other typical savings by property type:

£350

how old and inefficient the existing boiler is and the fuel your boiler uses.

Old boiler rating Semi-detached house Detached house Detached bungalow Mid terrace house Mid floor flat

£180

£175

£95

G (< 70%)

distribute it. © E.ON 2017

£215

Notes to editors

4-78%)	£115	£190	€95	£95	£50
(78-82%)	€85	£140	£70	£70	£35

lo a. You own your home or rent from a private landlord b. You or someone in the household claims certain income related benefits c. Your insulation is below the loft joists and is not boarded For more information contact: Naomi Troy, 02476 180523, Naomi.troy@eon-uk.com Jane Branscombe, 02476 183681, Jane.branscombe@eon-uk.com Boilerplate The information (including any forecasts or projections) contained in this press release (the "Information") reflects the views and

opinions of E.ON on the date of this press release. The Information is intended as a guide only and nothing contained within this press

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# E.ON launches Cap and Track: 1yr tariff currently guaranteed to be £100 below the market average(1)

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E.ON Cap and Track provides peace of mind to customers that their prices are capped at the level they sign up to and are reviewed every three months. By capping the price for the duration of the 12 month tariff, we guarantee the price the customer pays will not rise above their start price.

Chris Lovatt, Director of Residential Operations at E.ON



E.ON has today launched E.ON Cap and Track 1 Year, a new dual fuel, fixed monthly Direct Debit tariff, which tracks the average price of all energy tariffs on the market (2) and currently guarantees to be priced £100<sup>(1)</sup> below the market average.

The tariff tracks the price of all available products on the market<sup>(2)</sup> from all suppliers via the independent Energylinx Retail Price Index (<u>elxindices.com</u>). The price offered is revised daily as the market changes and, once signed up, customers' prices are reviewed quarterly. If the average market price at the customer's review has fallen below their start price, their price will be lowered accordingly. However if the average market price at their quarterly review is higher, then the customer's price is guaranteed not to rise above the price they originally signed up to. There is no exit fee with the Cap and Track tariff.

Chris Lovatt, Director of Residential Operations at E.ON, said: "E.ON Cap and Track provides peace of mind to customers that their prices are capped at the level they sign up to and are reviewed every three months. By capping the price for the duration of the 12 month tariff, we guarantee the price the customer pays will not rise above their start price. For many this takes away the hassle of shopping around for energy, especially for those who don't feel they have the time to do so. This is one of the many ways we're helping to boost engagement in the energy market, particularly with people on standard variable tariffs.

"As always, we encourage people to visit our website to find out more, see how their tariff compares to the market and if Cap and Track could help them save both time and money."

Further details about E.ON Cap and Track 1 Year and E.ON's other products and services can be found at <a href="mailto:eonenggy.com/products-and-services">eonengy.com/products-and-services</a>. E.ON Cap and Track 1 Year is offered only to dual fuel customers who pay by fixed monthly Direct Debit.

Ends

#### Notes to editors

1 = Tariff guaranteed to be £100 below the market average for a typical dual fuel customer using an average annual consumption of 12,500 kWh for gas and 3,100 kWh for unrestricted electricity.

2 = Tariff tracked against the average price of all available tariffs on the market, by region as defined by Energylinx.

- E.ON Cap and Track 1 Year is not available to prepayment, restricted hours tariff meters, single fuel and non-residential customers;
- Today [Thursday 15<sup>th</sup> June] the average price, based on Ofgem average annual consumption of 12,500 kWh for gas and 3,100 kWh for unrestricted electricity across all regions, is £955.
- The E.ON blog also carries information for customers <u>eonenergy.com/blog/cap-and-track</u>.

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## Rampion Operations and Maintenance base under construction at Newhaven

11

We're delighted that Rampion's investment in the facility is acting as a catalyst for the regeneration of Newhaven Port, helping to trigger associated economic benefits to the town while supporting the development of the Newhaven Enterprise Zone

Chris Tomlinson, Development and Stakeholder Manager for the Rampion Offshore Wind Farm





Construction of the Rampion Operations and Maintenance base at Newhaven Port is now underway, investment which will help shape the regeneration of the East Quay.

The facility will be the base for a team of 60 full time employees who will operate the wind farm when complete. It is located within the Newhaven Enterprise Zone, which aims to improve the economic regeneration of Newhaven over the next 25 years.

The building designed by architects Corstorphine + Wright together with the Hove based engineering firm Helmsley Orrell Partnership (HOP), will incorporate a marine and wind farm control room, offices and warehousing and is sited near the quayside for easy access to crew transfer vessels which will be operated daily to maintain the wind farm.

Chris Tomlinson, Development and Stakeholder Manager for the Rampion Offshore Wind Farm, said: "We're delighted that Rampion's investment in the facility is acting as a catalyst for the regeneration of Newhaven Port, helping to trigger associated economic benefits to the town while supporting the development of the Newhaven Enterprise Zone."

Preliminary work to drive concrete piles into the ground in preparation for laying the foundations, took place in spring and is now complete. The majority of the construction work will now take place during the summer, along with the installation of refuelling facilities and davit cranes which will be used by the wind farm maintenance vessels.

The operations and maintenance building is due to be finished by the end of the year with work likely to continue on the pontoons during 2018. In the meantime, a workforce of up to 650 people is engaged in the offshore construction work, which is being project managed from a temporary base in Newhaven Port.

The 400MW Rampion project is being built 13km off the Sussex coast by E.ON, the UK Green Investment Bank plc and Canadian energy infrastructure company Enbridge. Turbine installation began in March 2017 and 33 of the 116 turbines are installed to date. When complete it will provide enough electricity to supply almost 347,000 homes (1) a year, equivalent to around half the homes in Sussex.

Ends

#### Notes to editors

1= Based on an average annual domestic household electricity consumption of 3,938 kWh (BEIS).

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#### Boilerplate



## The 'E.ON Kong Solar Studio' to be unveiled at sold-out Demon Dayz Festival on 10th June



Gorillaz x E.ON

Gorillaz founder and bassist Murdoc Niccals, has spoken about a brand new collaboration between the world's most successful virtual act Gorillaz and energy provider E.ON, harnessing the sun's energy to create an innovative solar and battery storage powered music studio.

The E.ON Kong Solar Studio will be revealed at this year's sold-out Demon Dayz Festival, which takes place at Dreamland Amusement Park in Margate on 10<sup>th</sup> June. The E.ON Solar and Storage technology - which allows the studio to use the sun's power day and night through the use of battery storage - will be put into action at the festival, with musicians recording music throughout the night and festival goers invited to visit the studio. The E.ON Kong Solar Studio will then follow the band at selected gigs on Gorillaz' highly anticipated world tour, including, it is expected, a number of European dates.

Gorillaz founder and bassist Murdoc Niccals, said: "These days I'm not just a feminist, I'm an environmentalist too. That's why Gorillaz has partnered up with E.ON – the leading eggheads in solar storage – to create a spanking new studio that not only lets us create more mind-blowing music, it also saves the planet. E.ON do batteries as well, meaning we can keep banging out killer tunes even after dark."

In addition, a new film, created and brought to life by the power of sun, was recently released featuring the track 'We Got The Power' from Gorillaz critically acclaimed new album, Humanz.

Set in the desert, the film features over 1,000 dancing toys, hundreds of light installations, giant tanks of illuminating squid, a squadron of flashing UFOs and a giant golden lucky cat – all powered entirely by solar and battery storage technology; a technology E.ON has now made available to UK consumers through its new <u>E.ON Solar and Storage</u> offering.

#### Ends

#### Notes to editors

#### About Gorillaz

• Gorillaz is singer 2D, bassist Murdoc Niccals, guitarist Noodle and drummer Russel Hobbs. Created by Damon Albarn and Jamie Hewlett, their acclaimed eponymous debut album was released in 2001. The BRIT and Grammy Award winning band's subsequent albums are Demon Days (2005), Plastic Beach (2010) and The Fall (2011). A truly global phenomenon, Gorillaz have topped charts around the world and toured the globe from San Diego to Syria, picking up hundreds of millions of streams and record sales along the way. Gorillaz have achieved success in entirely ground-breaking ways, winning numerous awards including the coveted Jim Henson Creativity Honor and are recognised by The Guinness Book Of World Records as the planet's Most Successful Virtual Act. New album Humanz was released to widespread critical acclaim last month, reaching #1 and #2 in the U.S. and U.K. album charts respectively, and topping the iTunes chart in 60 plus countries around the world.

### About E.ON Solar and Storage

- E.ON Solar and Storage converts sunlight into electricity using solar PV panels. The electricity generated can either be used straight
  away or stored in a battery to use when it's needed, even at night.
- People who take E.ON Solar and Storage could save around 30% or £180 a year if they take solar panels or around 50% or £300 a
  year if they take solar panels plus battery storage. People can also earn money via the Feed-In Tariff and, together, this could make
  users £560 better off a year; the equivalent to 80% off their electricity bill.<sup>1</sup>
- and Storage installed, not just people supplied by E.ON, provided they own their home and their roof. Homeowners can visit <a href="mailto:eonsolar.co.uk">eonsolar.co.uk</a> to enter details about their home, using E.ON's calculator to work out how much E.ON Solar and Storage could cost and what they could save and earn from it.

Currently being offered in the Midlands, E.ON hopes to offer Solar and Storage more widely later in 2017. Anyone can have E.ON Solar

1. These are example figures only. Savings are based on a south-facing property in central England with a 40 degree roof tilt and no shading, with a consumption of 4900 kWh. It assumes fitting 12 x 320w panels and a 9.6 kWh battery plus a deemed export of 50%. FIT rate based on figures published 1 February 2017 for a March 2017 install. Every home, area, consumption and solar panel and battery system is different so customers are urged to go to eonsolar.co.uk to find out how much they could save with E.ON's online solar calculator. Properties with thatched roofs are unsuitable for E.ON Solar and Storage. As solar PV and battery systems vary in size, generation and storage capacity, an E.ON Solar and Storage advisor would help applicants choose the best system for their needs and for their property. The smallest size battery is slightly larger than a VCR player and a battery can be stored in most places such as a garage, utility room or even under the stairs.
For more information contact:

#### - Ing Birkham, 02476 19

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### Boilerplate



## E.ON colleagues put their energy into raising £40,000 for Alzheimer's Society

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I'm really proud of the way colleagues have taken up the challenge of raising money for Alzheimer's Society, whether that's by baking cakes, buying those cakes or taking on their own personal challenge to run a marathon or cycle the length of the country.

Suzanne Doxey, Community Relations Manager at E.ON

99 ▼ Tweet



Big hearted employees of E.ON based at its Leicester office have helped to raise more than £40,000 for the energy company's charity partner, Alzheimer's Society. The two-year relationship began in the summer of 2016 with the aim of donating £200,000 to fund the charity's Dementia Support Workers by mid-2018.

With around 400 employees working at the E.ON site on the city's Raw Dykes Road, thousands of cakes and samosas have been baked, sold and eaten, and colleagues have regularly donated funds to dress down in denims, and to dress up in costume, including as elves and in outfits inspired by decades past.

Suzanne Doxey, E.ON's Community Relations Manager, said: "I'm really proud of the way colleagues have taken up the challenge of raising money for Alzheimer's Society, whether that's by baking cakes, buying those cakes or taking on their own personal challenge to run a marathon or cycle the length of the country.

"The money raised by each of these activities, big or small, adds up and get us closer to our £200,000 target. It's really heartening to think that we've already managed between us to raise £40,000."

Alzheimer's Society was chosen as E.ON's official charity partner by colleague vote, and all of the money raised and donated by the company and its employees is used to fund community-based Dementia Support Workers, including in Leicester.

These professionals are on hand to help people who have been diagnosed with dementia take control of their lives and make sense of what is happening. This can include explaining how dementia progresses and also providing practical advice on things like getting financial affairs in order, claiming benefits and making referrals to the other available support services.

Helen Whittington, Alzheimer's Society Services Manager for Leicestershire and Rutland, said: "Being diagnosed with dementia can be a frightening and overwhelming experience. Our Dementia Support Workers can help by working directly with people in this situation and their carers to maintain their independence, improve their sense of wellbeing and provide healthy lifestyle advice.

"Alzheimer's Society provides a dementia support service in Leicester and Leicestershire, alongside an Advocacy Service, Singing for the Brain, activity groups and Dementia Cafes. Dementia Support Workers are available for home visits but can also provide telephone support and the café facilitators can provide information at our local groups."

For more information on accessing this service, please call Alzheimer's Society on 0116 231 1111.

For more information about E.ON's work with Alzheimer's Society, visit eonenergy.com/charity.

#### Ends

#### Notes to editors

Photo shows Jane Branscombe (E.ON, centre) presenting the cheque for £40,000 to Alzheimer's Society Leicestershire and Rutland representatives Helen Whittington (left) and Michelle Larke (right).

#### For more information contact:

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Naomi Troy, 02476 180 523, naomi.troy@eon-uk.com

#### Boilerplate



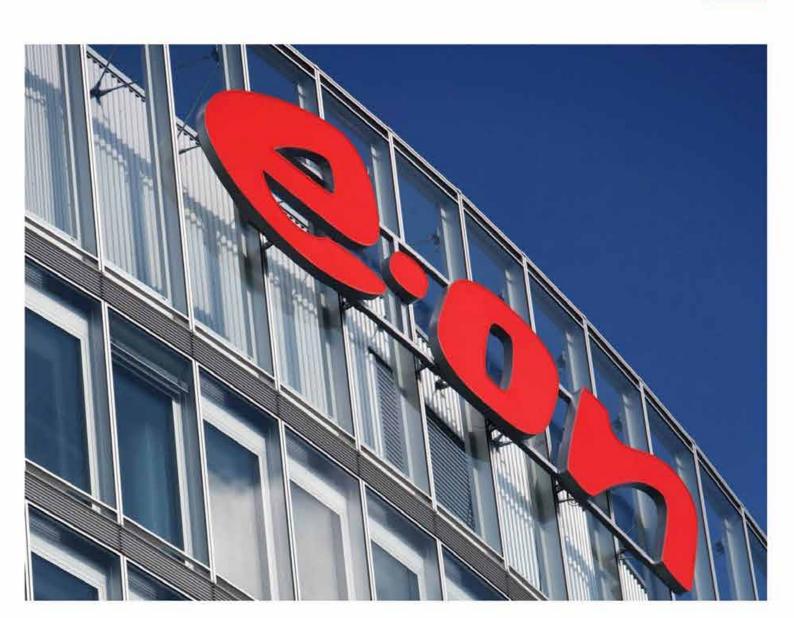




E.ON Saver tariff is our cheapest available tariff. As well as offering peace of mind that customers' prices won't change for a year, it is one of the cheapest tariffs currently offered by the larger suppliers.

An E.ON Spokesman





01 June 2017

### E.ON launches no frills fixed one year tariff

E.ON has launched E.ON Saver v10, a one year no frills fixed tariff available to customers who pay by fixed monthly Direct Debit.

Priced at £954<sup>(1)</sup> a year based on national average dual fuel consumption, it is E.ON's current cheapest tariff and is available to both dual fuel and electricity only<sup>(2)</sup> customers.

An E.ON Spokesman said: "E.ON Saver tariff is our cheapest available tariff. As well as offering peace of mind that customers' prices won't change for a year, it is one of the cheapest tariffs currently offered by the larger suppliers.

"As always we encourage people to check they are on the best tariff for them and take a few minutes to visit our website for a quote to see how we compare to their current tariff and how much they could save."

E.ON customers can benefit from a total of £100 off their annual bill. This is made up of a saving of £70 on the standing charge for payment by fixed monthly Direct Debit (£35 per fuel), £20 a year for taking both fuels and £10 a year for taking paperless bills (£5 per fuel).

Customers are free to switch between E.ON tariffs without incurring an exit fee. Further details about E.ON Saver v10 and E.ON's other products and services can be found at <a href="mailto:eone-neg-good-neg-goo

Ends

#### Notes to editors

- 1 = Based on Ofgem average annual consumption of 12,500 kWh for gas and 3,100 kWh for unrestricted electricity, across all regions, for customers paying by fixed monthly Direct Debit. Price includes dual fuel, paperless and Direct Debt savings.
- 2 = Available to dual fuel and electricity only customers across all regions with unrestricted or E7 meters. It is not available to prepayment, restricted hours tariff meters, gas only customers and non-residential customers.
  - Product available to customers who take either paper or paperless bills.

#### For more information contact:

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#### Boilerplate



## Wind and solar power harnessed at Somerset 'forest school' thanks to support from E.ON's Energy Action Fund

//



All of E.ON's community projects are intended to provide the support that groups tell us they need.

Suzanne Doxey, Community Relations Manager at E.ON



Science and technology learning at an Ilminster primary school has been energised by the purchase of renewable energy educational kits thanks to a £2,000 donation from the E.ON Energy Action Fund.

Staff and governors at Neroche Community Primary School have developed a unique 'forest school' area at its site in Broadway, used to educate pupils across each of its seven classes about the natural environment. They were keen to add to this some equipment to help demonstrate to pupils how renewable sources of energy like the sun and wind can be harnessed to heat water and generate electricity.

Using the funding from E.ON, the school has now been able to buy a set of wind turbine and solar thermal and photovoltaic educational kits. As well as investigating how the number of turbine blades and their angle affects the amount of electricity generated, the pupils are also using the solar equipment to experiment with different light conditions.



Connel Boyle, Headteacher at Neroche Community Primary School, said: "Our children are really curious about energy, particularly electricity conservation. These superb educational tools we've purchased with £2,000 awarded by E.ON are helping us to understand energy production and this is adding an important element to our environmental forest school curriculum. As a result, our children are becoming very efficient energy monitors!"

Suzanne Doxey, Community Relations Manager at E.ON, said: "For a small school, the judges of the E.ON Energy Action Fund were impressed by Neroche's ambition in wanting to build on the foundations of its forest school area and learn about renewable energy in such a hands-on way. All of E.ON's community projects are intended to provide the support that groups tell us they need.

"It's also heartening that this equipment and forest school area more generally will benefit the wider community, as local pre-schools and nurseries make visits to the school to take advantage of its facilities. I'd like to think that the fully kitted out forest school area will help inspire an audience of two-four year olds before they even start school."



Since 2013, the E.ON Energy Action Fund has given more than £108,000 to 65 community groups and charities in England, Scotland and Wales. For more information on the fund, including when it opens for applications for 2017, please visit <a href="mailto:eonergy.com/community">eonergy.com/community</a>.

Ends

#### Notes to editor:

Photos show Neroche pupils with the new renewable energy educational kits.

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#### Boilerplate

## E.ON and Gorillaz collaborate to create a unique film and music studio powered entirely by the sun

Our collaboration with Gorillaz brings the possibilities of solar power and battery storage to life - using the sun's energy as the driving force behind an incredibly creative and ambitious project. Gorillaz have always inspired audiences and artists with their bold and pioneering approach to sound and visuals and that's exactly what this project was set up to showcase.

performance. This is all part of our ambition for E.ON to offer our customers smarter, more sustainable solutions that support their individual energy needs and to be a business at the heart of a new energy world. Anthony Ainsworth, Global Head of Marketing at E.ON

The partnership highlights the potential for solar power to help deliver more sustainable results without compromising on





#### Gorillaz x E.ON Vol.1

featuring Gorillaz track 'We Got The Power' from new album 'Humanz'. The 'E.ON Kong Solar Studio' to be unveiled at sold-out Demon Dayz Festival on

. Collaboration launched with a new solar and battery storage powered film

- 10th June Behind the scenes footage and more information available at eon.com/gorillaz
- Today sees the launch of a brand new collaboration between the world's most successful virtual act Gorillaz and energy provider **E.ON**, harnessing the sun's energy to create an

innovative solar and battery storage powered music studio. The launch marks the introduction of E.ON's new global brand position which reflects its desire to deliver innovative customer solutions that help create a better tomorrow.

A new film, created and brought to life by the power of sun, is released today featuring the track 'We Got The Power' from Gorillaz critically acclaimed new album, Humanz.

Set in the desert, the film features over 1,000 dancing toys, hundreds of light installations, giant tanks of illuminating squid, a squadron of flashing UFOs and a giant

golden lucky cat - all powered entirely by solar and battery storage technology; a

technology E.ON has now made available to UK consumers through its new E.ON Solar and Storage offering. The film paves the way for unveiling of the 'E.ON Kong Solar Studio', a concept based on the band's original Kong Studios, which offers a solar and battery storage powered creative space for music projects. Using the power generated by E.ON solar PV panels, Gorillaz' Kong. Studios 2.0 will come to life at night and provide aspiring music artists the opportunity to create new tracks which will appear on



eon.com/gorillaz. Gorillaz founder and bassist Murdoc Niccals, said "These days I'm not just a feminist, I'm an environmentalist too. That's why Gorillaz has partnered up with E.ON - the leading eggheads in solar storage - to create a spanking new studio that not only lets us create more mindblowing music, it also saves the planet. E.ON do batteries as well, meaning we can keep banging out killer tunes even after dark."



Anthony Ainsworth, Global Head of Marketing at E.ON, commented: "Our collaboration with Gorillaz brings the possibilities of solar power and battery storage to life - using the sun's energy as the driving force behind an incredibly creative and ambitious project. Gorillaz have always inspired audiences and artists with their bold and pioneering approach to sound and visuals and that's exactly what this project was set up to showcase. "The partnership highlights the potential for solar power to help deliver more sustainable results without compromising on performance. This is all part of our ambition for E.ON to offer our customers smarter, more sustainable solutions that support their individual energy

Ends Notes to editors

For behind the scenes footage around the creation of the 'We Got The Power' film and the E.ON Kong Solar Studio visit eon.com/gorillaz.

**About Gorillaz** 

. Gorillaz is singer 2D, bassist Murdoc Niccals, guitarist Noodle and drummer Russel Hobbs. Created by Damon Albarn and Jamie Hewlett, their acclaimed eponymous debut album was released in 2001. The BRIT and Grammy Award winning band's subsequent albums are Demon Days (2005), Plastic Beach (2010) and The Fall (2011). A truly global phenomenon, Gorillaz have topped charts around the world and toured the globe from San Diego to Syria, picking up hundreds of millions of streams and record sales along the

#### way. Gorillaz have achieved success in entirely ground-breaking ways, winning numerous awards including the coveted Jim Henson Creativity Honor and are recognised by The Guinness Book Of World Records as the planet's Most Successful Virtual Act. New album Humanz was released to widespread critical acclaim last month, reaching #1 and #2 in the U.S. and U.K. album charts

respectively, and topping the iTunes chart in 60 plus countries around the world.

needs and to be a business at the heart of a new energy world."

it is expected, a number of European dates.

About E.ON Solar and Storage • E.ON Solar and Storage converts sunlight into electricity using solar PV panels. The electricity generated can either be used straight away or stored in a battery to use when it's needed, even at night. People who take E.ON Solar and Storage could save around 30% or £180 a year if they take solar panels or around 50% or £300 a year if they take solar panels plus battery storage. People can also earn money via the Feed-In Tariff and, together, this could make users £560 better off a year; the equivalent to 80% off their electricity bill.<sup>1</sup> Currently being offered in the Midlands, E.ON hopes to offer Solar and Storage more widely later in 2017. Anyone can have E.ON Solar

1. These are example figures only. Savings are based on a south-facing property in central England with a 40 degree roof tilt and no shading, with a consumption of 4900 kWh. It assumes fitting 12 x 320w panels and a 9.6 kWh battery plus a deemed export of 50%. FIT rate based on figures published 1 February 2017 for a March 2017 install. Every home, area, consumption and solar panel and battery system is different so customers are urged to go to eonsolar.co.uk to find out how much they could save with E.ON's online solar calculator.

and Storage installed, not just people supplied by E.ON, provided they own their home and their roof. Homeowners can visit

eonsolar.co.uk to enter details about their home, using E.ON's calculator to work out how much E.ON Solar and Storage could cost

Properties with thatched roofs are unsuitable for E.ON Solar and Storage. As solar PV and battery systems vary in size, generation and storage capacity, an E.ON Solar and Storage advisor would help applicants choose the best system for their needs and for their property. The smallest size battery is slightly larger than a VCR player and a battery can be stored in most places such as a garage, utility room or even under the stairs.

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and what they could save and earn from it.

Boilerplate





# E.ON employees mark Dementia Awareness Week in support of company's charity partner - Alzheimer's Society

I'm proud to work for a company which is committed to helping increase understanding of dementia, the impact it can have on individuals' lives and how we can help ease that.

Carol di Iulio, who manages a section of customer service advisers for E.ON



Groups of energy employees from E.ON's offices in several locations joined forces as part of Dementia Awareness Week to promote Alzheimer's Society's Dementia Friends initiative to colleagues and explain how they feel they have benefitted from attending one of the associated information sessions designed to help increase awareness of the condition.



E.ON is giving its employees across the country the opportunity to find out more about dementia as part of its relationship with Alzheimer's Society. Those who take part in a Dementia Friends event learn about what it is like to live with dementia and how to turn that understanding into action, at home and at work.

Since announcing a two-year fundraising partnership with Alzheimer's Society in July 2016, more than 500 E.ON employees have become Dementia Friends.



Carol di Iulio, who manages a section of customer service advisers for E.ON, took part in one of the first Dementia Friends information sessions held at E.ON's Bedford office. She said: "I lost my father late last year, who had dementia for three years. Becoming a Dementia Friend can provide a small insight into what life can be like for people living with the condition, and the confidence to know how to be of practical help to those affected.

"I'm proud to work for a company which is committed to helping increase understanding of dementia, the impact it can have on individuals' lives and how we can help ease that."

For more information about E.ON's work with Alzheimer's Society, visit eonenergy.com/charity

#### Ends

#### Notes to editor:

Photos show just some of E.ON's Dementia Friends gathered at sites in Coventry, Kingswinford and Bedford.

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#### Boilerplate

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# Humber Gateway colleagues get on their bikes for Alzheimer's Society

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Having lost my father to dementia, this is a cause close to my heart given my family benefitted personally from the support Alzheimer's Society provide. So we're determined to raise as much money as we can and hope this will go some way to making a real difference.

Stuart McWilliam, Wind Farm Technician at E.ON's Humber Gateway Wind Farm





A team of seven colleagues from E.ON's Humber Gateway Offshore Wind Farm are cycling almost 400 miles from Grimsby to Newhaven in aid of Alzheimer's Society, E.ON's charity partner for 2017.

The team will make the journey over the Spring May Bank Holiday weekend from the site's Operations and Maintenance base in Grimsby's Fish Dock, via E.ON's Scroby Sands Wind Farm in Great Yarmouth to the Rampion Offshore Wind Farm development's base in Newhaven.

Stuart McWilliam, Wind Farm Technician at E.ON's Humber Gateway Wind Farm, said: "Over the last few months the team has been gearing up and training for the 400 mile journey. I'm very proud of the team in taking on this challenge, especially as most of the group haven't cycled any distance until recently.

"Having lost my father to dementia, this is a cause close to my heart given my family benefitted personally from the support Alzheimer's Society provide. So we're determined to raise as much money as we can and hope this will go some way to making a real difference."

Stuart, will be joined by Humber Gateway Production Manager Chris Snell, Wind Farm Technicians, Nathan Kerins, Ryan Thain, Mark Holden and Richard Chaplin, apprentice Freya Spong and Mark Challinor who will drive the support vehicle.

Julie Lee, Community Fundraiser for Alzheimer's Society in North East Lincolnshire, said: "It is fantastic to hear the great lengths staff at E.ON are prepared to take in order to raise money for Alzheimer's Society. Every action brings us closer to finding a cure and giving everyone the support they need. Research shows there are 850,000 people living in the UK with dementia, of whom 4,527 live in North East Lincolnshire and North Lincolnshire. We wish those taking part in the challenge the best of luck."

Alzheimer's Society has been E.ON's official charity partner since the summer of 2016, and the overall aim is to raise and donate £200,000 by the middle of next year. All of the money raised and donated by the company and its employees is used to fund community-based Dementia Support Workers including those in Lincolnshire, Norfolk and Sussex.

To sponsor Stuart and the team visit <u>uk.virginmoneygiving.com/team/HumberGateway</u>. More information about E.ON's work with Alzheimer's Society can be found at <u>eonenergy.com/charity.</u>

Ends

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#### Boilerplate







"To deliver the future of energy in Britain, we need a coherent set of energy policies and an adherence to guiding principles that will deliver the best outcomes for customers: a commitment to competitive markets that drive innovation and lower costs, evidence-based policy making, and a recognition of the vital role that energy plays in Britain's industrial strategy and in providing high quality, skilled jobs across the country."

Michael Lewis, E.ON UK CEO





Coventry, 15 May 2017

### E.ON launches UK energy manifesto

E.ON has today launched its own <u>energy manifesto</u> ahead of the UK General Election to set out its positions and policy suggestions to a future Government in order to make energy simpler, smarter, sustainable, and more efficient for customers.

Globally, the energy sector is taking advantage of new technology and new ways of doing things. E.ON's aim is to be at the forefront of this global change and create a better tomorrow for everyone by delivering new solutions, products and services built around customers' needs, to help them save energy and money.

To deliver this energy future for Britain, E.ON asks the new Government to:

- 1. Choose competitive markets as the best way of fostering innovation and delivering value for money for customers
- 2. Enable us to deliver a smarter energy future for our customers in the next Parliament
- 3. Make energy efficiency a National Infrastructure Priority to keep homes warm, businesses competitive and create skilled jobs country-wide
- 4. Continue to tackle climate change in the electricity, heat and transport sectors to keep the UK on course for meeting the fifth carbon budget
- $5. \ Work \ with \ us \ to \ deliver \ a \ low \ carbon \ industrial \ strategy$

**E.ON's UK Chief Executive, Michael Lewis**, said: "E.ON's three core businesses mirror the major changes that are happening in energy today: increasing demand for innovative customer solutions, the global growth of renewables as part of the effort to tackle climate change, and the transformation to a smarter energy system.

"To deliver the future of energy in Britain, we need a coherent set of energy policies and an adherence to guiding principles that will deliver the best outcomes for customers: a commitment to competitive markets that drive innovation and lower costs, evidence-based policy making, and a recognition of the vital role that energy plays in Britain's industrial strategy and in providing high quality, skilled jobs across the country."

End

#### Boilerplate



# Saving energy is child's play for local primary school pupils thanks to E.ON

We're really pleased that we've been able to bring these workshops to Leicester as part of this year's tour. We hope that through engaging with the local community and bringing our energy education workshops to local schools we can continue to build on the strong relationships we've already developed and offer more support to our local communities.

Suzanne Doxey, Community Relations Manager at E.ON





Over 250 pupils from eight primary schools across Leicester have taken part in E.ON's 'Play in a Day' workshops, learning all about how to save energy and become more energy wise around the home.

The day-long workshops took the groups of Key Stage 2 pupils through a variety of fun tasks and activities to explore the subject of energy. The young actors then learned and practised a play about the importance of saving energy, which they performed to the rest of their school at the end of the day.

The workshops form part of E.ON's commitment to helping educate communities across the UK about saving energy and smarter energy solutions.

Suzanne Doxey, Community Relations Manager at E.ON, said: "Our Play in a Day workshops are great as they teach pupils about the importance of saving energy in a fun way and encourage all of the pupils to get involved and explore the subject of energy in different ways.

"We're really pleased that we've been able to bring these workshops to Leicester as part of this year's tour. We've previously worked with Leicester City Council to support its plans to improve the energy efficiency of local housing. We hope that through engaging with the local community and bringing our energy education workshops to local schools we can continue to build on the strong relationships we've already developed and offer more support to our local communities."

**Peter Driver, Head Teacher at Bridge Junior School, said:** "The pupils have thoroughly enjoyed E.ON's Play in a Day workshop and it's encouraged them to get hands-on and to think about the topic of energy in a fun and engaging way.

"By performing the play at the end of the day to the whole school all of the pupils have gained something from the day's activities and picked up some ideas about the steps we can all take around the home to make sure we're using energy wisely."

Play in a Day forms part of E.ON's broader educational activities, developed to help teach children about where energy comes from and how it's used in our everyday lives. E.ON offers a range of educational workshops through its Energise Anything programme, which also includes online parent and classroom based activities. The activities support the national curriculum and have been designed to help pupils aged 5-16 understand all stages of energy production, distribution and consumption. Full details and resources can be found at eon-uk.com/energiseanything

7......

#### Ends

#### Notes to editors

#### Schools involved in the workshops:

Medway Community Primary, Glebelands Primary School, Houghton on the Hill Primary, Sandfield Close Primary, Thurnby Lodge Primary School, Humberstone Junior School, Bridge Junior School and Slater School.

#### For more information contact:

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#### Boilerplate

11 May 2017

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# Outdoor learning at Pelsall Village School gets a makeover thanks to E.ON

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Taking part in the two week challenge at Pelsall Village School has been great and we feel a huge sense of achievement now that the outdoor learning area has been completed. We wanted to choose a project where we could utilise the skills we have as a group to help benefit pupils and their studies.

Nathan Davies, 25, a fourth year apprentice in E.ON's Highways Lighting Team





A team of nine apprentices from E.ON have completed a two week challenge to transform a previously unused area of Pelsall Village School in Walsall in to an exciting outdoor learning environment for the primary school pupils to enjoy.

Since February the nine E.ON apprentices have been busy travelling around the South West region as part of the Brathay Apprentice Challenge 2017, presenting to young people at schools, youth groups and careers fairs. They have been sharing their own personal experiences to raise awareness of apprenticeships and encourage others to consider them as an option for their future. The challenge at Pelsall Village School is the final phase of the activity and demonstrates E.ON's commitment to supporting local communities where they need it most.

The new outdoor area will give the pupils access to additional educational facilities beyond the classroom. The improved facilities now include a stage area providing a teaching platform with sleeper seating, 11 planter boxes - one for each individual class to be responsible for - and a sensory walk with pathways offering various visual aspects, textures, sounds and smells.

Nathan Davies, 25, a fourth year apprentice in E.ON's Highways Lighting Team, said: "Taking part in the two week challenge at Pelsall Village School has been great and we feel a huge sense of achievement now that the outdoor learning area has been completed.

"We wanted to choose a project where we could utilise the skills we have as a group to help benefit pupils and their studies. This has been a particularly exciting opportunity for me as my daughter is currently a pupil at Pelsall and I know she will really enjoy the new facilities – especially as her dad helped build them."

Mr Glyn Bagley, Head Teacher at Pelsall Village School, said: "The new learning area that the apprentices have created is brilliant and something we've been hoping for at the school for a while. Outdoor learning is a huge part of our curriculum and the exciting new area will mean the pupils can really get hands-on and involved in the exploring their outdoor environment.

"We're so appreciative of the hard work the apprentices have put in and they worked tirelessly to achieve what they have in just two weeks. Everyone at the school, including our chair of governors, is thrilled at the outcome and are eager for the summer weather to arrive so they can start to use the new facilities."

For more information about E.ON's apprenticeship opportunities visit eon-uk-careers.com

-Ends-

### Notes to editors

#### The Brathay Apprentice Challenge

- The Brathay Apprentice Challenge (#BAC17) is the search for the apprentice team of the year, supported by the National Apprenticeship Service.
- Teams initially compete on a regional level with eight teams then progressing to the National Finals with the Challenge culminating in a four day Logistical and Team Building Finale at Brathay Trust's Windermere headquarters in June 2017. The apprentice team of the year 2017 will be announced on 14 June.
- The challenges are designed to ensure that the teams demonstrate their team building, leadership, logistical and communications
  abilities. With teams working together on the Brathay Apprentice Challenge, the apprentices and employers benefit from an
  enhanced apprenticeship experience.
- enhanced apprenticeship experience.
  To win the Brathay Apprentice Challenge, teams undertake a series of exciting and interactive work-related challenges to develop new
- Teams of nine apprentices can be from a single employer, a group of small businesses, an industry, supply chain or training provider.

skills and showcase their employer by engaging with young people and businesses to promote the benefits of apprenticeships.

- With teams working together on the Brathay Apprentice Challenge, the apprentices and employers benefit from an enhanced apprenticeship experience.
- To find out more please visit <u>brathay.com/challenge</u>

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## Boilerplate

in Share Tweet



## Energy efficiency improvements for Newport charity completed thanks to £2,000 donation from E.ON

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We're always looking to offer people smarter, sustainable solutions and our £2,000 donation has helped to cover the cost of changes that should now boost the centre's energy efficiency and make the centre cosier for visitors.

Suzanne Doxey, Community Relations Manager at E.ON



Visitors to the Riverside, Newport's largest community centre, should notice a change in temperature thanks to the award of £2,000 from E.ON's Energy Action Fund to Community Action Isle of Wight, the charity which manages the facility. The grant covered half the cost of two overhead heaters and new radiators, which have now been fitted.

The Riverside houses several charities, and is used by Community Action Isle of Wight to provide a centre for volunteers from across the island and to deliver a range of community projects. Several thousand people visit each week to access a range of activities and services, with many visitors having a physical illness, disability or poor mental health.

Philippa Daley, Development Officer at Community Action Isle of Wight, said, "Our community centre is heavily used by people with limited mobility and wheelchair users. Automatic doors are vital for easy access, but their constant use meant our open plan seating area, where people meet or wait to access services within the building, was becoming very cold through the winter.

"Even now, with the variable weather we've seen in recent weeks, the improvements are making a difference. We've been able to get rid of our inefficient portable electric heaters in the reception and visitor seating areas which we were having to use to supplement the central heating system. We expect to use less energy and save money over the longer term thanks to our upgraded heating."



Suzanne Doxey, Community Relations Manager at E.ON, said: "When Community Action Isle of Wight initially approached the E.ON Energy Fund it had recently installed a new, energy efficient gas boiler, but its need for automatic doors, and their constant use, was still making it difficult to maintain a comfortable temperature.

"The charity had identified that not only was this situation making conditions for the Riverside's users less than ideal, it was also wasting energy and money. We're always looking to offer people smarter, sustainable solutions and our £2,000 donation has helped to cover the cost of changes that should now boost the centre's energy efficiency and make the centre cosier for visitors."

Since 2013, the E.ON Energy Action Fund has given more than £108,000 to 65 community groups and charities in England, Scotland and Wales. Please visit <u>conenergy.com/community</u> for more information about E.ON's community relations activities.

Ends

#### Notes to editors

Photo shows Dean French, Receptionist at Community Action Isle of Wight with Lisa Toyne, the charity's Age Friendly Development Officer.

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#### Boilerplate

03 May 2017





# E.ON and Google are launching partnership to expand solar energy

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With Sunroof, we are able to digitize sales of solar systems more intensively and thereby increase the appeal of photovoltaics. It clearly demonstrates the potential benefits of digitalization for the ongoing shift in energy production. Along with Sunroof and E.ON SolarCloud, we will be developing additional digital products in order to offer our customers the highest degree of independence and security through E.ON solar systems.

Karsten Wildberger, COO of E.ON



#### Digital platform simplifies photovoltaic design for residential buildings

- Facilitates potential use of solar energy for seven million buildings in Germany
- · Sunroof platform is based on Google Earth, Maps, and machine learning technology is now available for the first time outside the US
- E.ON and Google plan expansion across Germany

E.ON and Google are launching an offensive on behalf of solar power. Starting now, the two companies will begin jointly offering the <u>Sunroof</u> platform in Germany - for the first time ever outside the US. Around seven million buildings are covered by the website, including those in major urban areas like Munich, Berlin, Rhine-Main and the Ruhr. Using this technology, homeowners can easily and precisely determine their home's potential solar capacity and generate plans for installing a solar system. All they need to do is enter their address online.

E.ON, Google and software producer Tetraeder are joining forces to promote the expansion of solar energy in Germany. The Sunroof website brings together technologies like Google Earth & Maps, 3D models, and machine learning (i.e. automated software optimization) in order to answer inquiries as precisely as possible. Sunroof calculates how much sunlight falls on a roof during the course of a year. It takes into account weather data, the position of the sun in different seasons, the area and slope of the roof as well as shadows from surrounding buildings or trees. Then Sunroof "converts" the data on sunlight into energy and calculates the potential cost savings.

During the platform's launch in Germany, "Sunroof" will be available exclusively at <a href="www.eon-solar.de">www.eon-solar.de</a>. Interested homeowners not only can determine their solar potential, they can also assemble a suitable all-in-one package consisting of a photovoltaic module, an Aura battery storage unit and E.ON SolarCloud. Moreover, with its "Sunshine Guarantee," E.ON promises that a solar power system will actually produce the returns calculated — and the company provides financial compensation for any shortfall.

"With Sunroof, we are able to digitize sales of solar systems more intensively and thereby increase the appeal of photovoltaics. It clearly demonstrates the potential benefits of digitalization for the ongoing shift in energy production. Along with Sunroof and E.ON SolarCloud, we will be developing additional digital products in order to offer our customers the highest degree of independence and security through E.ON solar systems," says Karsten Wildberger, COO of E.ON.

In the US, Sunroof has been in operation since 2015, covering some 60 million buildings. On average, 79 percent of all roofs tested proved suitable for solar power. Southern states such as Arizona achieved peak values of over 90 percent, but even northern states like Maine achieved values of over 60 percent. This indicates the considerable potential of solar. The rooftops in a city like Houston, Texas, could generate roughly 19,000 gigawatt hours (GWh) of electricity each year. That equals to the power requirements of 1.7 million households.

"Google has been relying on renewable energy sources for many years in supplying the needs of its own infrastructure and beyond. With Sunroof our goal is to encourage more people tapping into the potential found in their own rooftops," explains Philipp Justus, Vice President of Google in Germany and Central Europe.

To start, the online tool will cover about 40 percent of the German population. In the medium term, as many German households as possible will be covered. In parallel with this, the partners are examining whether the system can be rolled out to other European markets as well. In addition to "Sunroof", E.ON and Google are also partnering on the development of start-ups as well as in the areas of digital marketing and digital transformation.

#### About E.ON

E.ON is an international private energy company based in Essen that focuses entirely on energy grids, customer solutions and renewable energy. In 2016, its 43,000 employees generated sales of 38 billion euros. As one of the largest energy companies in Europe, E.ON plays a leading role in shaping a new world of clean, digitized and decentralized energy. The company develops and sells products and systems for around 32 million private, commercial and industrial customers as well as for cities and municipalities. The company is one of the world's leading producers of renewable energy and in recent years has invested more than 10 billion euros in this business segment. About Alphabet / Google:

#### About Alphabet / Google:

Larry Page and Sergey Brin founded Google in September 1998. Since then, the company has grown to over 50,000 employees worldwide, offering a wide range of products and platforms, including Search, Maps, Ads, Gmail, Android, Chrome and YouTube. In October 2015, Alphabet became Google's parent company. More than 10 years ago, Google installed a company-owned solar system in Mountain View. Since then, the company has been focusing on sustainability and in 2017 will for the first time provide all its electricity needs through renewable energy. Find out more about Alphabet's mission <a href="here">here</a>.

#### About Tetraeder:

Tetraeder.solar GmbH is an international engineering firm based in Dortmund. Tetraeder.solar focuses on the development and application of new technologies for the collection and forecasting of renewable energy capacity and in the development of planning and design software. The company develops its own software and participates in research and development projects. In addition to being a leader in the field of analysis and technology for forecasting potential solar capacity, the company also specializes in high-efficiency processing of large amounts of special-related data. Their analyses and expansion forecasts are used both in marketing and sales as well as in network planning.

#### Quote module 1

in Share Tweet

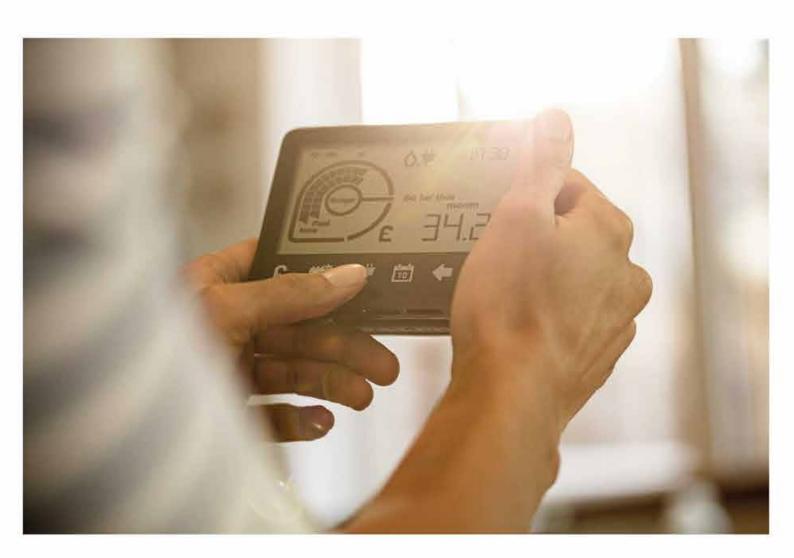


## E.ON response to Smart Energy GB report into smart meters and energy usage

The research reflects what our own customers tell us; that having smart meters helps them better recognise how they're using energy so they can see for themselves where savings can be made. In addition to increased clarity around their energy use, customers also tell us they welcome the end to estimated bills and not having to submit meter readings themselves.

Graham Line, Director of Smart Metering at E.ON





Commenting on Smart Energy GB's new report, 'Smart meters and energy usage: a survey of energy behaviour before and after upgrading to a smart meter', Graham Line, Director of Smart Metering at E.ON, said:

"We welcome today's report from Smart Energy GB. It's important that we're all aware of how people's behaviour changes once they've had their self-reading smart meters installed.

"As is consistent with previous research findings, it's encouraging that most people are making positive changes to their energy habits as a result of having their meters upgraded. It's also really promising that people are making their homes more energy efficient too.

"The research reflects what our own customers tell us; that having smart meters helps them better recognise how they're using energy so they can see for themselves where savings can be made. In addition to increased clarity around their energy use, customers also tell us they welcome the end to estimated bills and not having to submit meter readings themselves.

"We're committed to offering smarter solutions for our customers and we'd encourage anyone who hasn't yet contacted us about getting a smart meter to visit <a href="https://www.eonenergy.com/smart">https://www.eonenergy.com/smart</a> for more information and to see if they're able to have one installed."

#### Ends

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#### Boilerplate



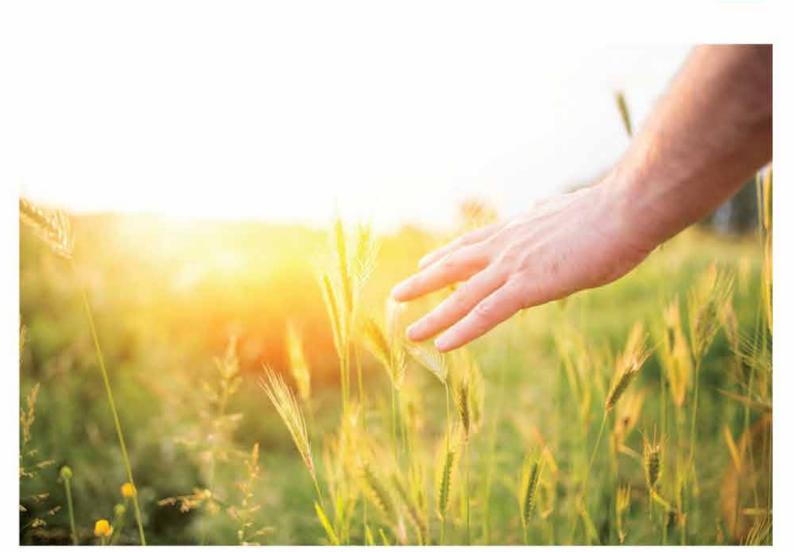


## E.ON launches solar PV and battery storage solution which could cut electricity bills by 50% and save people £300 a year

We're really pleased to launch E.ON Solar and Storage for consumers in Britain. We all know that solar panels give people the power to generate their own electricity, helping to lower bills and lessening their reliance on the grid. But the introduction of an at-home battery elevates this technology to the next level by giving people the means to store the power they generate for use whenever it

Gavin Stokes, Head of Commercial Solutions at E.ON UK





- E.ON Solar and Storage launches in Britain following more than 1,000 installs in Europe
- People can generate power from the sun and store it for use whenever they like, even when the sun goes down
- . Combined total savings on electricity bills from solar PV and battery plus earnings from Feed In Tariff payments could equate to around 80% or £560 a year
- Retrofit battery option available for people who already have solar PV allowing them to use around 30% more of the electricity they generate than with solar panels alone

E.ON has launched an innovative home energy solution technology for British consumers that's already revolutionising the way people generate, store and use solar power in their homes in Europe.

As part of E.ON's commitment to providing its customers with smarter, sustainable solutions, E.ON Solar and Storage uses rooftop solar PV panels to convert sunlight into electricity which can then be used to provide power straightaway or stored in an at-home battery to use even when the sun goes down.

People who take E.ON Solar and Storage could make significant savings on their electricity bills of around 30% or £180 a year for those who take solar panels or around 50% or £300 a year for those who take solar panels and battery storage.

As well as energy savings people can also earn money via the Feed-In Tariff. Combined, this could mean that E.ON Solar and Storage users are £560 better off a year - the equivalent to a reduction of 80% on their electricity bill.<sup>1</sup>

E.ON Solar and Storage also offers people:

- E.ON Solar Manager which is an easy-to-use app to see what they're generating, saving, earning and storing; Peace of mind with warranties that cover the solar panels for 25 years and the battery for 10 years;
- · Reassurance through a performance guarantee, available with some of our systems, so if the generation drops below what we quoted
- for the design, E.ON will pay the difference. Access to a team of specialist advisors who'll be on hand to help answer any queries before, during and after the installation.
- The technology has been tried and tested by E.ON in Germany and Sweden markets that lead in sustainable technology and engineering -

and is already helping customers to generate and store power. E.ON plans to replicate this in the British market. Gavin Stokes, Head of Commercial Solutions at E.ON UK, said: "We're really pleased to launch E.ON Solar and Storage for consumers in

Britain. We all know that solar panels give people the power to generate their own electricity, helping to lower bills and lessening their reliance on the grid. But the introduction of an at-home battery elevates this technology to the next level by giving people the means to store the power they generate for use whenever it suits them. "We want to be at the heart of a new energy world that will be more decentralised, more interconnected, lower in carbon and offer our

commitment to achieving this ambition; it will help put power directly into consumers' hands, helping them save energy and money." Anyone can have E.ON Solar and Storage installed, not just people supplied by E.ON. People must own their home and, crucially, own their

customers smarter, sustainable solutions that support their individual energy needs. E.ON Solar and Storage demonstrates our continued

To allow homeowners to tailor E.ON Solar and Storage to their individual needs, they can choose to have the full solution with a solar PV and battery system fully installed, just the battery installed if they already have a solar PV system, or a solar PV system installed without the

battery. E.ON is launching E.ON Solar and Storage in the Midlands and hopes to offer it more widely later in 2017. Homeowners can visit eonsolar.co.uk to enter details about their home, using E.ON's calculator to work out how much E.ON Solar and Storage could cost and

Once they register their interest, an E.ON Solar and Storage advisor will visit their home at a mutually agreed date and time to carry out a suitability survey in order to ensure solar PV and battery is the right solution for them and their home.

Notes to editors

what they could save and earn from it.

1. These are example figures only. Savings are based on a south-facing property in central England with a 40 degree roof tilt and no shading, with a consumption of 4900 kWh. It assumes fitting 12 x 320w panels and a 9.6 kWh battery plus a deemed export of 50%. FIT rate based on figures published 1 February 2017 for a March 2017 install.

Ends

- 2. Every home, area, consumption and solar panel and battery system is different so customers are urged to go to eonsolar.co.uk to find out how much they could save with E.ON's online solar calculator. 3. Properties with thatched roofs are unsuitable for E.ON Solar and Storage. As solar PV and battery systems vary in size, generation
- and storage capacity, an E.ON Solar and Storage advisor would help applicants choose the best system for their needs and for their property. The smallest size battery is slightly larger than a VCR player and a battery can be stored in most places such as a garage, utility room or even under the stairs.

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### Boilerplate

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19 April 2017





# 2,000 tonne offshore substation installed at Rampion

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The offshore substation is the largest and most complex component of the wind farm to be installed offshore and a great amount of skill was required by the engineers, crane operators and vessel operators, to lift and position the 2,000 tonne structure into place.

Chris Tomlinson, Development and Stakeholder Manager for the Rampion Offshore Wind Farm





This week marks the installation of the 2,000 tonne offshore substation at Rampion, situated 14 kilometres off the Sussex coast.

After taking approximately two years to design and build, the offshore substation was transported by sea over a distance of 500 nautical miles, from the Firth of Forth in Scotland where it was constructed at Babcock's Rosyth base, to Southampton Port where it arrived last week. The final leg of its journey to the Rampion Offshore Wind Farm site, took place on Saturday before being lifted into place on top of the substation foundation on Monday, once weather and sea conditions allowed.

The substation, known as the 'topside', was installed using a heavy lift vessel, known as the Rambiz and required the use of two cranes with a combined capacity of 3,300 tonnes, which lifted and lowered the structure in tandem. The topside was then positioned by steel guide cones fitted to the bottom of the legs into steel tubes on the foundation. Work to weld the topside to the foundation will be completed in the coming days. Further completion and commissioning works will continue to take place on the substation platform over the coming months in preparation for first generation.

The main role of the substation is to transform the electricity generated by the turbines from 33 kilovolts (kV) up to 150 kV. The structure, which will house electrical components including transformers, switchgear and control systems, will be connected to the 116 turbines via a network of underwater array cables.

The turbine installation began last month and to date eight are now fully installed. The turbine installations are set to continue throughout 2017, with the project due to be completed and fully operational in 2018.

Chris Tomlinson, Development and Stakeholder Manager for the Rampion Offshore Wind Farm, said: "The offshore substation is the largest and most complex component of the wind farm to be installed offshore and a great amount of skill was required by the engineers, crane operators and vessel operators, to lift and position the 2,000 tonne structure into place.

"We are delighted to have reached this important step in the construction process, which takes us another step closer to first generation later this year."

The 400MW Rampion project is being built 13km off the Sussex coast by E.ON, the UK Green Investment Bank plc and Canadian energy company Enbridge. When complete it will provide enough electricity to supply almost 347,000 homes <sup>(1)</sup> a year, equivalent to around half the homes in Sussex.

#### Ends

#### Notes to editors

1= Based on an average annual domestic household electricity consumption of 3,938 kWh (BEIS).

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#### Boilerplate







## E.ON employee puts his energy into running the London Marathon for Alzheimer's Society

I was looking for a new challenge after I ran the Lincoln Half Marathon, and felt the time was right to step up to the full 26 miles. I'm lucky that I've been able to concentrate on my training while my supporters have been helping with the fundraising. One of my colleagues managed to raise £800 towards my total with a sponsored silence which was a real boost.

Will Stimpson, Quantity Surveyor at E.ON





Will Stimpson is clocking up his final miles on the roads around his home in Bassingham as he prepares to run his first marathon later this month in London. The 36-year old has also set himself the challenge of raising £2,500 to fund Dementia Support Workers managed by the charity Alzheimer's Society.

Will completed the Lincoln Half Marathon last year, having only taken up running seriously in 2015. He is hoping to cross the finish line in London in around four hours, after fitting his training around his job as a Quantity Surveyor for energy company E.ON, which sees him working on projects to improve the energy efficiency of people's homes.

Alzheimer's Society has been E.ON's official charity partner since the summer of 2016, and the overall aim is to raise and donate £200,000 by the middle of next year. All of the money raised and donated by the company and its employees is used to fund community-based Dementia Support Workers.

Will said: "I was looking for a new challenge after I ran the Lincoln Half Marathon, and felt the time was right to step up to the full 26 miles. The London Marathon is such a special event, with so many people coming together to take part, that I was delighted to get a place.

"I'm lucky that I've been able to concentrate on my training while my supporters have been helping with the fundraising. One of my colleagues managed to raise £800 towards my total with a sponsored silence which was a real boost."

Danielle Hindle, Community Fundraiser for Alzheimer's Society, said: "We're really grateful for Will's fundraising. Being diagnosed with dementia can be a frightening and overwhelming experience. Our Dementia Support Workers can help by working directly with people in this situation and their carers to maintain their independence, improve their sense of well-being and provide healthy lifestyle advice.

For more information about E.ON's work with Alzheimer's Society, visit eonenergy.com/charity

#### Ends

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#### Boilerplate





## People saving almost £370 and 21 days a year by using apps and online services

Our research shows that apps and online services are having a huge impact on various aspects of people's everyday lives, saving them valuable time and money. Having now installed more than three quarters of a million self-reading smart meters in our customers' properties, we're keen to find out what people think of our new E.ON See app.

Chris Lovatt, Director of Residential Operations at E.ON



#### 'E.ON See' app launched as a new alternative to smart in-home energy displays

New research from E.ON (1) reveals that people estimate they're saving an average of £369.36 a year each by using apps and online services for advice and tuition in various areas of their lives, including exercise, cooking and beauty, instead of more traditional methods such as going to classes or buying books (2).

The research, which has been conducted following the recent launch of the 'E.ON See' smart meter in home display app - the latest smart solution being offered to E.ON customers - reveals that many people estimate they make savings in terms of time too.

Respondents say they're saving an average of 21 days or 504 hours a year by going online and using apps for:

- Shopping around for better deals (estimated saving 112 hours a year);
- Banking (estimated saving 104 hours a year);
- Grocery shopping (estimated saving 97 hours a year);
- Making reservations (estimated saving 96 hours a year);
- Buying clothes and getting style tips (estimated saving 95 hours a year).

As part of its aim to offer innovative solutions for its customers, E.ON has recently launched 'E.ON See' which enables some of its smart meter customers to view their electricity and gas use wherever they are and whenever they like through an easy to use smartphone app (3).

The app enables customers to view near-real time information about how much energy they're using. This information can be shown as pounds and pence, kilowatts, or graphs that show usage over days, weeks and months. Using a traffic light system, E.ON See customers can spot if their energy use deviates from usual patterns and they can also receive alerts to remind them to keep track of how much they're using.

Chris Lovatt, Director of Residential Operations at E.ON, said: "Our research shows that apps and online services are having a huge impact on various aspects of people's everyday lives, saving them valuable time and money.

what people think of our new E.ON See app. We're always looking for smarter solutions for our customers and believe that E.ON See could be a great option for people who want to be able to see how much energy they're using and how much they're spending, even when they're not at home. E.ON See also provides customers with personalised information to help them better control their energy use."

"Having now installed more than three quarters of a million self-reading smart meters in our customers' properties, we're keen to find out

instead of a physical smart in-home energy display when they have a smart meter installed. E.ON hopes to offer E.ON See to all its eligible residential customers in due course. In the meantime, E.ON is inviting customers to visit eonenergy.com/smart to check if they're able to have a self-reading smart meter installed.

E.ON See is being offered to more than 2,000 selected customers in the North East of England, Yorkshire, Staffordshire and Cheshire

E.ON also offers an app which customers can use to manage their account, make payments and submit meter readings. The app is available at eonenergy.com.

## Ends

## Notes to editors:

- 1. Research carried out with 2,000 UK adults in September 2016 by Censuswide on behalf of E.ON;
- online advice as opposed to having a personal trainer, going to gym classes, buying cook books, newspapers and magazines, and paying for beauty treatments;

2. Respondents were asked how much they estimate they're saving on the following services, if they use them, by using apps and following

requires an operating system of at least iOS 8 for iPhone or Android 4.4 and a resolution greater than 320 x 568 pixels. Customers must also have a broadband connection compatible with Wi-Fi with a recommended minimum speed of 2Mb. Terms and conditions apply.

3. E.ON See can be downloaded onto multiple devices, meaning the whole household can engage with their energy use. The E.ON See app

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### Boilerplate



## E.ON breaks ground on Blackburn Meadows battery project

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Batteries at this scale allow us to make best of all renewable energy sources by harnessing the energy and having it ready for use whenever it's needed – increasing the share of renewable energy in the grid while at the same time providing a secure supply for our customers.

David Topping, Director of Business Heat and Power Solutions, E.ON





E.ON has begun installing a 10MW battery at its biomass combined heat and power (CHP) plant at Blackburn Meadows near Sheffield – a new energy storage project that will help keep power supplies stable and balance the range of power generation sources feeding into the UK's national grid.

The 10 megawatt (MW) lithium-ion battery is the size of four shipping containers. It will have the same power as roughly 100 family cars and will be able to hold the same amount of energy as 500,000 mobile phone batteries<sup>1</sup>.

As well as helping to make more efficient use of renewable energy sources, the batteries will also be able to provide extra power to the network at times of peak demand as part of the Capacity Market.

Work began on site in January with the system planned to be fully operational by late 2017.

This will be one of the first commercial battery systems in Britain and will provide a <u>necessary technology at times of either an over- or under-supply of energy to the grid</u>, E.ON's battery system will respond within one second, absorbing or discharging power into the local distribution network, ensuring that the power supply and quality is maintained.

"This is a milestone for E.ON in the new energy world and an important recognition of the enormous potential for battery solutions in the UK," said **David Topping, Director of Business Heat and Power Solutions at E.ON**. "Blackburn Meadows is already a real example of the new energy world – a renewable energy plant that provides both electricity to the grid and a more sustainable and affordable source of heating and hot water to local homes and businesses.

"Batteries at this scale allow us to make best of all renewable energy sources by harnessing the energy and having it ready for use whenever it's needed – increasing the share of renewable energy in the grid while at the same time providing a secure supply for our customers."

E.ON has signed a contract with Nidec ASI to supply the battery storage system using its power conversion technology.

NIDEC's Global Director of Sales, PV and BESS, Matteo Rizzi, said: "This is the second important order we have received related to the first round EFR National Grid tender taking our overall market share in terms of MW to 30% in the UK. We are pleased to be working with E.ON on this project which we hope will lay the framework for future endeavours where our technology and experience in energy storage can contribute to E.ON's efforts to provide competitive, reliable solutions and services to their customers."

Customer solutions such as energy storage, cleaner on-site generation, or energy management are part of a range of energy solutions offered by E.ON to help customers to use energy more efficiently and make businesses more profitable.

E.ON is now offering battery and energy storage solutions to commercial customers, ranging from hundreds of kilowatts to tens of megawatts in scale and is able to help larger businesses to cut their energy costs by reducing exposure to peak power prices and grid fees which are due to increase in the coming years. Storage solutions help businesses to manage their own power needs, making best use of on-site generation or reducing the impact of power cuts or supply interruptions. With E.ON's help and market access customers can also generate new revenues by using the storage system in central market applications when not needed on site.

To power homes, E.ON began selling its <u>Aura</u> electricity storage system in Germany last year. The all-in-one solution consists of a storage device, the E.ON Aura app, and, if desired, a solar PV system allied to an Aura electricity tariff. The system can increase the proportion of self-produced electricity the home consumes from about one third to around 70%, meeting the entire electricity needs of a three or four-person family during evening and night hours.

**Blackburn Meadows CHP plant** is a 30MW renewable energy plant that can produce enough power for around 40,000 homes, converting recycled waste wood into electricity. It also uses combined heat and power technology which is a more efficient process that captures the heat produced through the electricity generation process to be used in a district heating scheme providing heat to customers including Sheffield Forgemasters, the Motorpoint Arena and Ice Sheffield.

- $^{1}$  Based on a system capacity of 5MWh versus a mobile phone battery energy capacity of 10wh (3.7v x 2,700 mAh = 10wh)
- 2 http://media.nationalgrid.com/press-releases/uk-press-releases/corporate-news/national-grid-brings-forward-new-technology-with-enhanced-frequency-response-contracts/
- 3 http://www.eon.com/en/media/news/press-releases/2016/4/7/eon-begins-selling-electricity-storage-system-in-germany.html

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## E.ON introduces 'Sam': an innovative new solution that brings control and convenience to people moving home

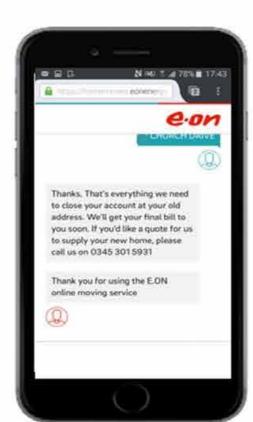
We know that moving house is an incredibly stressful time for many people. We're always keen to offer our customers the support they need and solutions that can genuinely improve their experiences with us. That's why we're delighted to launch this innovative service that could help make dealing with us easier and quicker at this often frantic time.

Phil Shaw, Director of Sales and Service Operations at E.ON









- Virtual advisor 'Sam' will help improve customers' experiences by offering them a simple, convenient way to control the energy elements of their house move, whenever and wherever they like
- Moving home named as the most stressful life event for two in three people questioned, ahead of divorce and relationship break ups,
   preparing for a new job and having a baby

E.ON has launched what is believed to be the energy industry's first ever online 'chatbot' service specifically designed to offer customers a smarter solution to help them manage their energy accounts when they're moving home.

The new service uses a virtual advisor called 'Sam': a chatbot (short for 'chat robot') which is a computer program designed to simulate a human conversation. Sam will help transform the experience of customers who are moving home by giving them a simple, convenient way to share important information with E.ON, such as their move date, meter readings and changes to their address.

According to research from E.ON $^{1}$ , moving home is the most stressful event for two in three people (62%), ahead of going through a divorce or break up (43%), being interviewed for or starting a new job (43%), having a baby (39%) and planning a wedding (36%).

With one in ten people (11%) saying they've moved home 10 times or more, and a similar number saying that having an expert would help make moving easier (12%), Sam has been launched to offer customers the support they need by allowing them to easily manage the energy elements of their home move online or via their mobile phone whenever it suits them.

This first phase of the service enables customers who've already left their previous property and who have an online energy account to use Sam to notify E.ON simply and easily of the date they moved out, their closing meters readings at that property, and their new address.

Over the coming weeks and months, the service will evolve to also enable customers to tell E.ON, via Sam, about their meter readings at their new property, to choose their tariff and to discuss any queries with Live Chat advisors, whether they have an online account with E.ON or not.

Phil Shaw, Director of Sales and Service Operations at E.ON, said: "We know that moving house is an incredibly stressful time for many people. We're always keen to offer our customers the support they need and solutions that can genuinely improve their experiences with us. That's why we're delighted to launch this innovative service that could help make dealing with us easier and quicker at this often frantic time.

"With so many companies to deal with when moving home, customers can simply use Sam to tell us about the really important stuff we need to know – like their moving date, meter readings and new address – in just a couple of minutes and whenever it suits them, leaving them free to deal with the hundred and one other things that need to happen on and around moving day.

"Many customer interactions require conversations with our advisors – either on the phone, through our social channels, through email or via Live Chat. But sometimes having an easy-to-use online tool is just what our customers need. That's why, in addition to the host of services already available, we're pleased to be leading the way by launching this pioneering solution for our customers."

services already available, we're pleased to be leading the way by launching this pioneering solution for our customers."

People questioned said that the most stressful aspects of moving home were misplacing things (32%) and not being able to find essentials (30%), struggling to fit existing furniture into their new home (29%) or into the moving van (28%), forgetting to redirect post and update

suppliers (25%) and arguing with those they're moving with (25%).

Other areas of anxiety included causing injury by moving heavy boxes (20%), breaking possessions (19%) and damaging the property (16%),

not remembering how furniture fits back together (14%), and not knowing how to use built-in appliances (14%).

People also worried about forgetting to take electricity and gas meter readings (13%) and not knowing who supplied energy and utilities at

their new property (13%).

For more information and advice about moving home with E.ON visit eonenergy.com/movinghome

Ends

### Notes to editors

1. Research conducted by OnePoll on behalf of E.ON in March 2015 with 2,000 adults who had moved home in the past three years.

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Boilerplate

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## Commercial landlords 'more worried about meeting upcoming energy efficiency regulations than mortgage repayments and keeping tenants happy'

Clearly there's no silver bullet that works for all types of business buildings and all industry sectors but by getting some expert advice from a trusted energy partner you can make your buildings work harder for you.

Phil Gilbert, Director of Customer Solutions, E.ON

**W** Tweet



With a year to go until regulations start coming into effect outlining minimum standards for energy efficiency in rented premises<sup>1</sup>, new research from E.ON reveals property managers' and landlords' lack of awareness and worries about getting their properties to make the grade.

The research<sup>2</sup> found that nearly half (45%) of commercial landlords say they are either only vaguely aware or not aware at all of the new Minimum Energy Efficiency Standards (MEES) regulations - which will prevent commercial landlords in the public and private sector from renewing existing tenancies or agreeing new lets if it doesn't meet minimum standards.

Concern is mounting among commercial landlords over the impending deadline of 1st April 2018. More than half of landlords surveyed believe that at least 40% of their property portfolio currently has an "F" or "G" Energy Performance Certificate (EPC) rating and more than a third are worried that the new regulations will impact their ability to renew leases (34%).

Almost a third say they don't feel adequately informed on how to maximise their properties' energy efficiency (30%) and are worried about the new regulations because they do not know how to make their property compliant (33%).

Phil Gilbert, Director of Customer Solutions at E.ON, said: "Our research reveals that many landlords, freehold owners or property managers have a long way to go to get their properties up to standard. These new regulations are already causing uncertainty for landlords looking at new lets and renewals so it's vital that landlords act now to improve the EPC rating of their properties.

"Clearly there's no silver bullet that works for all types of business buildings and all industry sectors but by getting some expert advice from a trusted energy partner you can make your buildings work harder for you; either by holding tenants longer because their overheads are reduced, commanding higher rents for energy efficient buildings, or by future-proofing your building through intelligent building management systems or on site generation and demand side response technologies which could actually provide an extra source of income by providing services to the national grid.

"E.ON has helped its business customers with all these measures, providing an in-depth energy strategy that helps them become more efficient and save money by offering a suite of bespoke solutions tailored to meet business needs."

(37%) - more so than being able to make mortgage repayments (34%), keeping tenants happy (27%) and having to unexpectedly make expensive repairs (27%). Their concerns could become realised if they do not make the necessary improvements and carries a heftier fine than many expect. Half of

The worry over the regulations are trumping more everyday landlord concerns. Many are worried about having an acceptable EPC rating

landlords underestimate the penalty for breaching the MEES regulations, guessing the fine for renting out a property with an EPC below "E" for over three months after 1 April 2018 is 15% of rateable value or less (50%). In reality, the penalty after this period is 20% of the rateable value up to a maximum of £150,000.1 To cover the cost of making the necessary upgrades to meet the new regulations, nearly two-thirds have or would consider raising the rent

(65% - with the majority saying this is because the tenants are the ones to see the benefit in terms of lower bills (88%). There are benefits to making energy efficient upgrades for the landlord beyond meeting the MEES regulations. Commercial landlords say

they have an easier time convincing prospective tenants to let out the property (43%), along with higher rental values (39%) when their

properties are seen as energy efficient. A third say improving energy efficiency is also beneficial because it pre-empts future regulations (33%), as some landlords fear the minimum EPC rating will be increased in the future (33%). Phil Gilbert from E.ON has provided a number of tips for landlords looking to improve their property's EPC rating:

. EPC ratings look only at permanent improvements to the fabric of the building so think about long-term upgrades that will help to reduce heat and electricity use. To improve your EPC you need to find permanent ways to fill the gaps to stop heat escaping such as

properties that are energy efficient, so make sure you're making the most of this as a selling point.

cavity wall insulation, draught proofing or ducting and pipework insulation.

 Make a play of your energy savings standards – don't just think of improving energy efficiency as something for meeting regulations, it's a commercial decision too. Given most tenants are responsible for paying energy bills, some may be willing to pay more for

· Don't underestimate the importance of insulation in making a property more energy efficient. Solid wall insulation can be installed

from either the inside or the outside. If a property is difficult or expensive to insulate, then changing the heating system to more

- Lighting, heating, ventilation, air conditioning, boilers, chillers and compressed air account for around 95% of building energy consumption. Improving controls to your Building Energy Management System means you can better analyse your energy data and
- significant effect on improving energy efficiency, as well as reducing a property's CO2 emissions and energy costs. For those looking to future-proof their buildings or even use them as an additional source of revenue, consider renewable

. Take advantage of on-site generation such as Combined Heat and Power, high-efficiency boilers or heat pumps which can have a

- technologies such as solar panels with battery storage to store energy for use even when the sun goes down. · On-site low and zero carbon energy generating systems can not only help improve a building's EPC rating. Flexible generating units or
- to generate income or avoid fees through integrating them into power networks during periods of grid stress. Energy solutions providers can optimise these technologies and help you to sell this capacity to short-term markets. Ends

shiftable loads such as backup generators, CHPs, heat pumps or compressors can also play a part in grid balancing systems - helping

Dom Private Rented Property Minimum Standard - Landlord Guidance 2 .pdf

### Notes to editors:

[1] https://www.gov.uk/government/uploads/system/uploads/attachment\_data/file/593422/Non-

<sup>2</sup> Based on research commissioned by E.ON with 200 commercial landlords carried out by OnePoll between 17/03/17 and 27/03/17 For more information please contact:

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efficient boiler or fuel type might be an option to consider.

optimise energy consumption and efficiency opportunities.

Boilerplate The information (including any forecasts or projections) contained in this press release (the "Information") reflects the views and

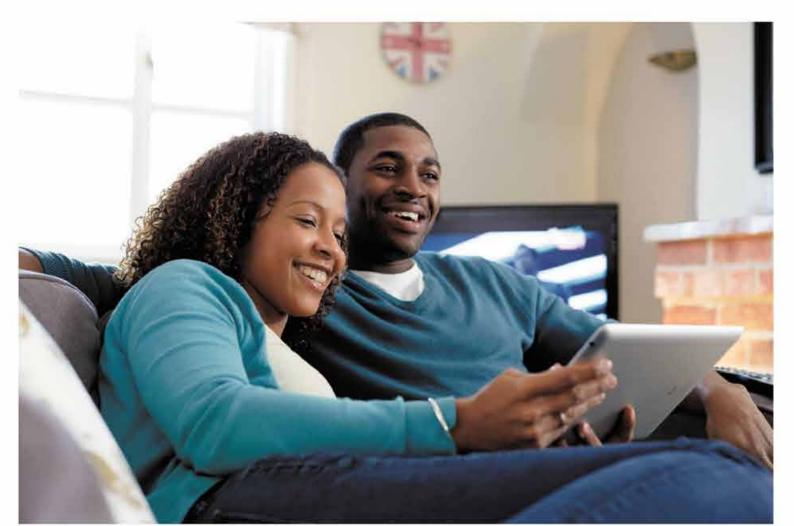


## Home temperature and chore wars spark conflict between couples

With our research showing that one in ten couples argue over who submits their energy meter readings, we're delighted to have installed more than three quarters of a million self-reading smart meters for our customers so far. Technology can be a huge help around the home and that's why we're constantly looking for smarter solutions to offer our customers more and help make their lives that bit more harmonious.

Sarah Walker-Jones, Head of E.ON's Smart Metering Hub

**W** Tweet



A third of couples say smarter technologies would make living together easier

New research reveals that couples argue about the temperature of their home, leaving lights on and leaving heating on

- E.ON offers smarter solutions and partners with professional decluttering expert Juliet Landau-Pope to help power a more peaceful
- home

As spring cleaning season sets in, a new survey of 2,000 British couples by E.ON<sup>1</sup> reveals that the temperature of the home and chore wars are disrupting the peace at home, with many couples feeling smarter solutions around the home would help. When asked what the most common energy-related causes of conflict with their partners were over the past six months, the temperature

forgetting to unplug things (13%). With regards to household chores, a third of couples say defrosting the freezer is their top hate (32%), followed by cleaning the house (30%), doing laundry (27%) and washing up (23%). But there are many tasks we like or love doing with cooking topping the list (41%),

of the home came top (22%) followed closely by leaving lights (22%) and the heating (18%) on, leaving windows or doors open (16%) and

followed by grocery shopping (32%), looking after the garden (31%) and DIY/decorating (23%). With almost a third of couples (32%) saying smarter technologies would help make living together easier, E.ON offers a number of solutions to help support its customers' differing needs. For example, self-reading smart meters can help avoid disputes for the one in ten couples

Sarah Walker-Jones, Head of E.ON's Smart Metering Hub, says: "We all know that maintaining harmony in the home can be tricky when there are chores to be done or differences of opinion on things like how warm the living room should be.

"With our research showing that one in ten couples argue over who submits their energy meter readings, we're delighted to have installed more than three quarters of a million self-reading smart meters for our customers so far. Technology can be a huge help around the home and that's why we're constantly looking for smarter solutions to offer our customers more and help make their lives that bit more harmonious."

When asked what technologies, real or imagined, could help with household chores and reduce rifts, two in five respondents (40%) said

clothes that never need ironing would be their ultimate smart technology of choice. A quarter would like a fridge that stocks itself (26%) and a fifth like the sound of a bed that makes itself (22%). Familiarity powers contentment

#### The research also shows that the longer couples live together, the more peaceful their homes are. Eight in ten (83%) of those living together for more than 21 years say they never argue over changing the bed compared to half (53%) of those who are new to living together.

Chore

who argue over submitting energy meter readings (10%).

% of couples living together

over...

for 21+ years who never argue

Changing the bedsheets	53%	83%	
Changing the loo	47%	78%	
Cleaning the nouse	29%	68%	
Doing the washing up	41%	73%	
Taking energy meter readings	65%	86%	

% of couples living together

over...

for 0-1 years who never argue

#### "I don't have time" (14%), "I'll do it later" (11%), "I forgot" (9%) and "I didn't notice that they needed doing" (7%). E.ON has partnered with life coach and professional decluttering expert, Juliet Landau-Pope, to provide advice to couples on handling the

spring clean 'chore-war'. Juliet says: "Having the right type of communication between you and your partner can mean the difference between a tranquil and testing

home. Couples who argue a lot rarely agree on who does what and when. As such, they're re more likely to live in a neglected environment that spawns more arguments. But there are simple ways to transform a home into a place of peace and the key is communication and

cooperation." Juliet's Top Tips for Powering a Peaceful Home:

. Teamwork: acknowledge that running a household requires teamwork. It shouldn't be the responsibility of just one person with the other person 'helping' out. Even if the division of labour isn't entirely equal, you each have an important role to play in creating a

- peaceful home. . Routines: create routines so that certain jobs are tackled on a daily or weekly basis rather than waiting for one of you to feel like doing them. Maybe designate which evenings each of you will cook dinner, for example, and decide in advance that whoever cooks, the other one will wash up.
- . Simplicity: simplify systems so that chores can be accomplished quickly and easily. For example, keep spare toilet rolls in or near the bathroom rather than under the stairs so that they can be replaced within minutes.

Communication: be polite and specific about requests while avoiding critical generalisation and rhetorical questions which are likely

remember to turn off the lights" or "Why do you always leave the lights on?" Priorities: since you both have limited time and energy to dedicate to chores, establish priorities and choose your battles accordingly. If it irks you to waste electricity by filling the kettle with too much water, point this out but perhaps be willing to overlook a dirty mug

to escalate disputes. Do say, for example: "Next time you leave the bathroom, please turn off the lights". Don't say: "You never

· Smart solutions: looking into new, smarter technologies and solutions can help avoid disputes. For example, a smart meter reads itself so avoids the need to argue over who goes to the back of the under-stairs cupboard. And tools like E.ON Marketplace help make easy decisions about buying energy efficient appliances and lighting, so even if a light does sometimes get left on when it shouldn't do, it won't be as wasteful as your partner might think.

To find out more about E.ON's smarter customer solutions, such as self-reading smart meters and E.ON Marketplace, visit eonenergy.com.

Ends

#### Notes to editors [1] Based on research conducted by OnePoll in March 2017 among 2,000 British adults who live with a partner.

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Boilerplate

29 March 2017





## Creativity and fun help pupils win prizes in E.ON's energy competition

The #MyEnergyHack competition was intended as a way of engaging young people in the topic of energy which we hoped would allow them to think creatively about how they use it, and passionately about how they could save it. Suzanne Doxey, Community Relations Manager at E.ON



Twelve-year old Charlie Jordan from Stockport is celebrating his success after being named a winner of a national competition organised by energy company E.ON for his attempt to charge a mobile phone using an onion.

Charlie won an iPad mini after he impressed the judges of the #MyEnergyHack competition, which asked entrants to share their ingenious ideas for using, saving or celebrating energy, by experimenting with different vegetables to complete an electrical circuit and try to provide enough power to charge the phone.



Suzanne Doxey, Community Relations Manager at E.ON, said: "The #MyEnergyHack competition was intended as a way of engaging young people in the topic of energy which we hoped would allow them to think creatively about how they use it, and passionately about how they could save it.

"We received around 200 entries, but Charlie's idea stood out for us because he'd taken a really very simple concept around electrical circuits and clearly had some fun in the kitchen investigating the conducting properties of various foodstuffs."

Charlie said: "We always seem to be needing to charge phones at home, and although the circuit still needs a traditional power source, I thought I'd try to complete the circuit using what I could find lying around the house."

Megan Winter, aged seven, from Walkington, was the winner in the younger age group category, and also received an iPad mini for her challenge to her family to see who could manage the quickest shower and using an egg timer to track their progress.

Pupils from Carlton Academy and Henry Whipple Primary School, both in Nottingham, won £500 for each school to support Science, Technology, Engineering and Maths (STEM) education and activities for their submissions into the competition.

The team of pupils from Carlton Academy won the secondary school category with their innovative idea for a safety shoe for the visually impaired that uses a circuit board to make different sounds if the person wearing the shoe bumps into anything unexpected. The pupils from Henry Whipple Primary School were selected for coming up with a range of creative ideas to encourage their peers to save and use energy more wisely.

Dale Mears, Head of Design and Technology at Carlton Academy, said: "We're thrilled that our school has been chosen as a winner of this national competition and to be awarded the £500 prize money to support our pupils in developing their STEM skills is really exciting.

programming and control. We plan to use the prize money to buy more kits to enable us to introduce robotics into the Design and Technology curriculum and further the pupils' learning in this area."

"Changes in the national curriculum have meant that we will be introducing more STEM-related learning into the classroom, including



and Sophia Azzopardi, aged 10 and from Wokingham, who used lemons and pennies to power up fairy lights.

The runners up in the individual category were 15-year old Jess Stanbridge from Chatteris for her drawing of a solar-powered heated bed



olds to explore the STEM subjects in an unexpected way. Full details and E.ON Energise Anything! resources can be found at <a href="eonergy.com/energiseanything">eonergiseanything</a>

The #MyEnergyHack competition forms part of E.ON's new educational programme, E.ON Energise Anything! It includes online educational content (videos, classroom activities, home activities) and hands-on workshops delivered in schools, all aimed at encouraging 5 to 18 year

Ends Notes to editor:

#### Photos show: Winner Charlie Jordan with onion and iPad mini; pupils of Carlton Academy; runner up Sophia Azzopardi receiving her prize from her head teacher Mrs Kerton.

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Naomi Troy: 02476 180 523 / naomi.troy@eon-uk.com

## Boilerplate



## E.ON volunteers ring in the fundraising for Red Nose Day

We're really excited to be involved in Red Nose Day again this year and to donate our call centre to the charity. We've a variety of fun activities planned, including some Laughter Yoga sessions to re-energise the team during the night. We hope to have a really enjoyable evening, whilst raising lots of cash for this extremely worthwhile cause.

Damian Kirk, Operations Director for E.ON's Business to Business Team





E.ON employees will be volunteering to receive donation calls for Red Nose Day 2017 on Friday 24<sup>th</sup> March. The call centre team will make their laugh matter and join in with the fundraising themselves, all in the name of charity.

We expect there to be over 250 employees manning the phone lines at E.ON's Phoenix Park call centre in Nuthall, Nottingham, where they'll be getting creative and stepping back in time with a 1980's inspired themed fundraising evening.

Volunteers will be re-creating the nation's favourite TV shows from the era, including Blind Date and The Generation Game, and will have the opportunity to take part in a session of Laughter Yoga, all to raise money for Comic Relief.

Damian Kirk, Operations Director for E.ON's Business to Business Team, said: "We're really excited to be involved in Red Nose Day again this year and to donate our call centre to the charity.

"Employees will be travelling from different sites across the UK to join us on the evening, volunteering to take the calls. We've a variety of fun activities planned, including some Laughter Yoga sessions to re-energise the team during the night. We hope to have a really enjoyable evening, whilst raising lots of cash for this extremely worthwhile cause."

In 2015 over 146 call centres including E.ON supported Red Nose Day helping to raise cash to give extremely vulnerable and disadvantaged people a helping hand to turn their lives around.

Since 1985, Comic Relief has raised over £1 billion. That money has helped, and is helping, people living incredibly tough lives, both at home in the UK and across the world.

For more information about how E.ON supports charities and local communities, please visit <a href="www.eonenergy.com/about-eon/community">www.eonenergy.com/about-eon/community</a>

Don't miss an unforgettable evening of Red Nose Day TV, live on BBC One, Friday 24th March.

#### Ends

### Notes to editor:

#### About Red Nose Day 2017

- Red Nose Day is back on Friday 24<sup>th</sup> March 2017 and it's all about your power to make the world a better place, simply by having a great time.
- By raising (or donating) cash this Red Nose Day, you're helping to change lives. That's because Comic Relief spends the money raised to help the people who really need it most, both here in the UK and across Africa.
- From workplace bake sales and fancy-dress fundraising in schools, to danceathons, quizzes and surreal sponsored challenges, put on a Red Nose and make your laugh matter by doing whatever you enjoy to raise life-changing cash.
- It all culminates in a massive night of comedy and entertainment, live on the BBC.

### **About Comic Relief**

Comic Relief is a UK charity which aims to create a just world, free from poverty - where everyone is safe, healthy, educated and empowered. Since 1985, Comic Relief has raised over £1 billion. That money has helped, and is helping, people living incredibly tough lives, both at home in the UK and across the world. For information about Comic Relief and the work it carries out, please visit www.comicrelief.com

Comic Relief, registered charity 326568 (England/Wales); SC039730 (Scotland)

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#### Boilerplate

# E.ON trainees become first to complete smart metering dual fuel apprenticeship in England

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I'm really proud to see our first apprentices graduate at this standard and it's a really exciting time for the business as we commit to another 400 roles in 2017, supporting more people into real job opportunities through quality training and mentoring.

Dave Newborough, E.ON UK HR Director





Five apprentices have attended a graduation ceremony and been presented with certificates by E.ON UK CEO Tony Cocker after becoming the first in England to complete the Dual Fuel Smart Meter Installer Apprenticeship Standard.

The apprentices, now full-time Smart Metering Technicians at E.ON, all completed the Level 2 apprenticeship, which is a one-year course comprising of classroom study and on the job learning. The ceremony to mark their achievement follows E.ON's announcement that it will be increasing the number of apprenticeship roles available in 2017 from 100 to up to 400.

Upskilling colleagues and training apprentices is a key focus for E.ON as it continues to strengthen its workforce, improve services for its customers as well as develop new solutions and technologies for the future.

Dave Newborough, E.ON UK HR Director, said: "I'm really proud to see our first apprentices graduate at this standard and it's a really exciting time for the business as we commit to another 400 roles in 2017, supporting more people into real job opportunities through quality training and mentoring.

"We have a number of smart metering roles to fill as we continue our nationwide rollout, but as this scheme has been so successful, we're recruiting apprentices in other areas of the business in a variety of technical disciplines – from cyber security and wind farm technicians to our decentralised energy teams.

"Through our ongoing recruitment initiatives, working collaboratively with government, the industry and other sectors, we want to continue

Zoe Finch, 27, from Basildon, Essex, who was the first ever female engineering apprentice to achieve the Level 2

Dual Fuel Smart Meter Installer Apprenticeship Standard in England, said:

to provide other talented people looking to learn new skills or retrain, with similar opportunities."

applied for the apprenticeship scheme as I thought it was the best way to start a career in something I knew I'd enjoy. I'd always been interested in working with electrics so when this opportunity came up I couldn't have been happier.

"I used to own and run a catering van selling sandwiches and other food, but realised that I wanted to try my hand at something new. I

to learn and experience new things, so my future at E.ON could hold many possibilities for me. I'd like to be a tech specialist once I've gained enough experience and become the best at what I do."

"All of what I've learnt and experienced will definitely prove valuable in the future. I'm always looking to better the skills I already have and

Ben Mitchelmore, 34, from Whitchurch in the West Midlands, who served in the army for eight years before starting his apprenticeship, said:

"I specialised in communications whilst in the army and after making the decision to leave, I chose to build on the experience I'd already gained and learn new skills through an apprenticeship with E.ON.

"I was 32 when I left the army and started my apprenticeship, so not the typical age people usually associate with an apprentice. However, I've certainly met people of all ages and backgrounds undertaking an E.ON apprenticeship and the whole experience has been something that I would recommend to anyone either leaving school or those looking for a change of career, like me.

that's continually growing in terms of innovation and technology."

E.ON is part of the Energy & Utilities Skills Partnership, a collaboration of 29 energy and utilities sector employers that was formed last

"This apprenticeship has given me the opportunity to earn while I learn, whilst working towards future career opportunities in an industry

summer. It quickly developed the first-ever Workforce Renewal and Skills Strategy to chart how the sector's 500,000 employees will continue the delivery of its essential services – providing electricity, gas, clean water, waste removal, environmental protection and recycling – across the UK. To do this, the sector needs to recruit 221,000 new people by 2027.

"It was inspiring to attend the ceremony to meet the graduates and celebrate further evidence of the sector being able to attract a diverse

range of applicants," added **Nick Ellins, Chief Executive of** the **Energy & Utility Skills Group**, the West Midlands-based expert voice on workforce issues in the sector, which led the formation of the Skills Partnership.

"These five apprentices demonstrate that apprenticeships offer opportunities to start new careers and transfer from others; also that they are open to all, regardless of age, gender, background or location. The sector is working in unison to attract and develop the talent it needs."

Dave Newborough added: "It is key that businesses across our sector work together to raise the profile of the issues and, ultimately,

industry."

For further information about E.ON's apprenticeships and other career opportunities, please visit E.ON's careers website.

encourage and support more people, whatever their background, into training and long-term career opportunities in the energy and utilities

Ends

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Read about the Skills Partnership and Workforce Renewal Skills Strategy

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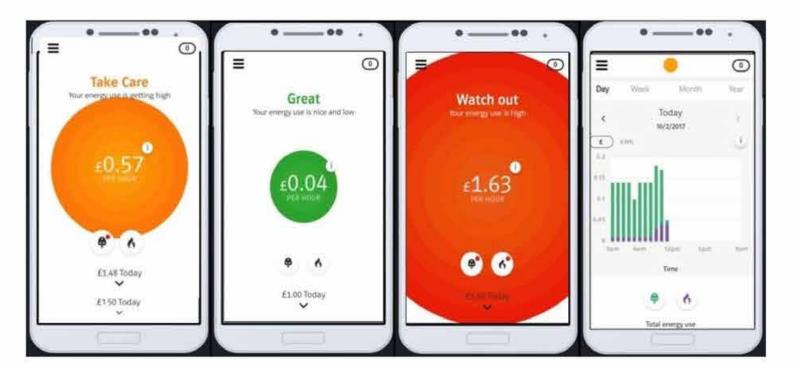
# 'E.ON See' launched to help customers gain greater visibility of their energy use, whenever and wherever they are

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We've installed more than three quarters of a million self-reading smart meters in our customers' properties so far. The launch of E.ON See is our next step in helping our customers get more visibility of their energy use than ever before, whether they're at home or not.

Chris Lovatt, Director of Residential Operations at E.ON





<u>E.ON</u> has today launched 'E.ON See' – a new app that will enable some customers with smart meters to view their electricity and gas use whenever and wherever they are through an easy to use smartphone app<sup>1</sup>.

E.ON See is being offered to some customers instead of a physical in-home smart energy display when they have a smart meter installed.

The app enables customers to gain greater clarity about their energy use through near-real time information about how much electricity and gas they're using. This can be represented as pounds and pence, kilowatts, or as graphs that show usage over days, weeks and months.

E.ON See also includes a traffic light system which allows customers to easily spot if their energy consumption is higher, lower or in line with usual use. In addition, customers can receive regular alerts to remind them to keep track of how much energy they're using.

Chris Lovatt, Director of Residential Operations at E.ON, said: "We've installed more than three quarters of a million self-reading smart meters in our customers' properties so far. The launch of E.ON See is our next step in helping our customers get more visibility of their energy use than ever before, whether they're at home or not.

"Smart meters already offer a number of benefits for customers, such as helping bring an end to estimated bills. And through innovative solutions like E.ON See, we're making it even easier for our customers to benefit from complete clarity about their energy habits by providing detailed, personalised insights through a convenient and easy to use app."

E.ON See is being offered to more than 2,000 residential customers as part of its smart meter installations in the North East of England, Yorkshire, Staffordshire and Cheshire. E.ON hopes to offer E.ON See to all its eligible residential customers in due course.

For more information about E.ON's smart meter programme and to check if they're able to have one installed, customers should visit eonenergy.com/smart

#### Ends

#### Notes to editors

1. E.ON See can be downloaded onto multiple devices, meaning the whole household can engage with their energy use. The E.ON See app requires an operating system of at least iOS 8 for iPhone or Android 4.4 and a resolution greater than 320 x 568 pixels. Customers must also have a broadband connection compatible with Wi-Fi with a recommended minimum speed of 2Mb. Terms and conditions apply.

#### Boilerplate

13 March 2017

Share Tweet



## Michael Lewis to succeed Tony Cocker at E.ON UK

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"I am delighted to be appointed to lead E.ON UK and I look forward to joining what I already know to be an excellent team. It is a fascinating time to take on this challenge and a real privilege to follow Tony, who has ensured E.ON UK is leading the change needed to ensure we live up to our purpose of improving peoples' lives."

Michael Lewis









Michael Lewis will be the new CEO of E.ON UK effective April 10. He will succeed Tony Cocker, who has decided to retire from E.ON to pursue a portfolio career at end of July 2017.

Lewis has been CEO of E.ON Climate & Renewables since 2015. He joined E.ON in the United Kingdom in 1993 and has played an instrumental role in expanding E.ON's renewables business. Tony Cocker has worked for E.ON for over 20 years and has been the company's UK CEO since September 2011.

E.ON CEO Johannes Teyssen said: "I'd like to thank Tony Cocker for his outstanding contribution, not only to our UK business but also to our company as a whole. During his time leading our UK business, Tony helped make customer focus part of our DNA. The Management Board wishes Tony and his family all the best for the future."

Tony Cocker said: "Having spent five years in post I decided it was time to take on new challenges and I am personally delighted that Michael is to succeed me. I will, of course, miss my colleagues, as from the very first day I have witnessed firsthand the pride, determination and dedication our team put in to helping customers and striving to improve and innovate."

Karsten Wildberger, E.ON board member, said: "I'm delighted that Michael Lewis will be leading our business and team in the United Kingdom. His wealth of experience will help to continue to accelerate our company's transformation there."

Michael Lewis said: "I am delighted to be appointed to lead E.ON UK and I look forward to joining what I already know to be an excellent team. It is a fascinating time to take on this challenge and a real privilege to follow Tony, who has ensured E.ON UK is leading the change needed to ensure we live up to our purpose of improving peoples' lives."

#### Please note:





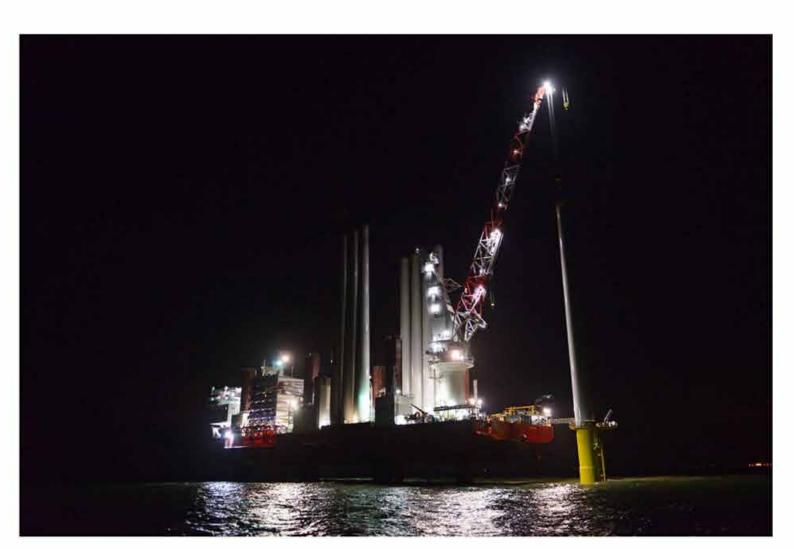
### First turbine installed at Rampion

66

After seven years of planning, development and initial construction, we are especially proud to have reached this major milestone, which will see the Rampion project really begin to take shape. The first turbine is a powerful symbol of the engineering achievement that Rampion and other offshore wind farms represent.

Chris Tomlinson, Development and Stakeholder Manager for the Rampion Offshore Wind Farm





This week marks the installation of the first of 116 wind turbines at the Rampion Offshore Wind Farm, with the installations set to continue throughout 2017.

The turbines are being installed by a jack up vessel, the MPI Discovery, which will transport the components for eight turbines in each trip from Esbjerg in Denmark to the Rampion site, off the Sussex coast. Weather dependent, each turbine will take around 24 hours to install from initial positioning at each turbine location and jacking of the vessel.

Carrying eight 80 metre towers, eight nacelles and 24 turbine blades, the vessel will install each turbine in turn. First each tower, weighing approximately 200 tonnes, is lifted, positioned and bolted onto each turbine foundation. Next the nacelle, which houses the generator and gearbox, is lifted and fitted onto the tower, and finally the three blades, each measuring 55m in length, are hoisted and connected one at a time. A second vessel, the MPI Adventure, will support the installation from June onwards.

Chris Tomlinson, Development and Stakeholder Manager for the Rampion Offshore Wind Farm, said: "After seven years of planning, development and initial construction, we are especially proud to have reached this major milestone, which will see the Rampion project really begin to take shape. The first turbine is a powerful symbol of the engineering achievement that Rampion and other offshore wind farms represent.

"Since we completed the foundation installation in November, our multi-skilled teams have continued to install the onshore and offshore electrical infrastructure, and have made final preparations for the turbine construction. Over the coming months the 116 turbines will gradually be installed as we work towards the first generation of electricity later in the year."



During spring, offshore cabling work will continue. An elevated excavator will be working from Lancing Beach over an estimated eight week period, to backfill the cable duct trenches that were dug along the seabed last year, for the cable installation. The vehicle will work in calm conditions around the changing tide at a water depth of up to three meters. The offshore substation that transforms the electricity up to 150 kilovolts before transporting it to shore, is also due to be lifted into position on its foundation later in the spring.

Onshore construction of the Operations and Maintenance (O&M) base at Newhaven Port will commence in March. The O&M base will include offices and warehousing and will employ up to 60 full time, permanent staff and store spare parts and tools to support the maintenance of the turbines.

The 400MW project being built 13km off the Sussex coast by E.ON, the UK Green Investment Bank plc and Canadian energy company Enbridge, will, when complete provide enough electricity to supply almost 347,000 homes <sup>(1)</sup> a year, equivalent to around

half the homes in Sussex. The project is due to be completed and fully operational in 2018.

Ends

#### Notes to editors

08 March 2017





## Read all about it! Energy-themed books donated to seven schools by E.ON

11

What's important is that we now have a bigger selection of books to use in support of our teaching of energy and electricity, so all of our pupils should benefit from E.ON's donation.

Michael Wilson, Headteacher at Underwood C of E Primary School

**▼** Tweet



Science and technology learning at seven primary schools across the UK has been energised by the donation to each of a set of 14 non-fiction and story books from energy company E.ON.

E.ON held a competition for employees to nominate a school to receive this new reading material to help celebrate World Book Day on 2<sup>nd</sup> March.

Underwood C of E Primary School in Nottinghamshire is one of the schools to have received the book bundle, nominated by E.ON employee Charles Turner.

Charles Turner, Senior Technical Analyst for E.ON, said: "I entered the competition to win the books for Underwood C of E Primary School as the school is located in an area of Nottinghamshire which was associated with mining and so it seems relevant for them to learn about today's energy world and how this is evolving.

"Whilst I know the pupils will make their own career choices in time, I hope that these new books will spark an interest amongst them in the energy industry and help them understand where their gas and electricity comes from, which I think can only be a good thing."

The collection of books, all of which are linked to the theme of energy, were carefully selected with help from a panel of Key Stage 1 and 2 teachers.

Michael Wilson, Headteacher at Underwood C of E Primary School, said: "Some pupils choose for themselves a reference or factual book when tackling a new topic, but for others, energy can sometimes be a bit of a dry subject and for them a story book might be more effective.

"What's important is that we now have a bigger selection of books to use in support of our teaching of energy and electricity, so all of our pupils should benefit from E.ON's donation."

Other schools can access online videos, suggested classroom and home activities and request hands-on workshops delivered in schools, all aimed at encouraging 5 to 18 year olds to explore the STEM subjects (Science, Technology, Engineering and Maths) in an unexpected way through the E.ON Energise Anything! Programme.

Full details and E.ON Energise Anything! resources can be found at <a href="mailto:eonergiseanything">eonergiseanything</a>

Photo shows pupils from Underwood C of E Primary School dressed up to celebrate World Book Day receiving the books from E.ON representative Charles Turner.

Ends

#### Boilerplate

07 March 2017





## E.ON announces 8.8% dual-fuel price increase from 26th April 2017

9

We will continue to work to make sure our customers are on the best tariff for them. For example we will be sending more than three million letters to customers this month with personalised savings messages making it clear how easy it is to swap to another tariff that might offer cheaper prices. In addition we will also be working to contact a number of potentially vulnerable customers currently on our standard variable tariff with a personalised quote for

an exclusive product, which will be E.ON's cheapest tariff.

Tony Cocker, Chief Executive, E.ON UK



E.ON has today announced that, due in large part to increasing policy costs and other costs it doesn't control, it will increase its standard variable dual fuel prices from Wednesday 26<sup>th</sup> April 2017. This is the first rise in E.ON's standard variable prices in more than three years, during which time it lowered its standard variable gas prices on two occasions<sup>(1)</sup>.

The dual fuel price change stems largely from an increase in costs, due mainly to the rise in non-energy parts of the bill such as social and environmental schemes, which support renewable energy and help customers use less energy. E.ON has been able to partially offset some of these increases through a reduction in the cost of energy purchased on the wholesale market and some other factors.

#### Key details:

- On Wednesday 26<sup>th</sup> April E.ON's standard dual fuel energy prices will increase by an average of 8.8%<sup>(2)</sup>. Standard electricity prices will increase by an average of 13.8%. Standard gas prices will increase by an average of 3.8%;
- Around 38% (1.5m) of E.ON's residential customers are unaffected. 62% (2.5m) of E.ON's residential customers will potentially see an
  increase if they take no action before 26th April 2017;
- This is largely due to an increase of around 36% in the cost of supporting various social and environmental programmes, such as the Renewables Obligation (RO) and Electricity Market Reform (EMR), but E.ON has been able to partially offset some of these increases;
- E.ON has also announced today a number of measures to both shield potentially vulnerable customers from the impact of this
  increase and offer customers on standard variable tariffs an alternative to the increase through a fixed term product. E.ON has also
  flagged a series of interventions targeted at standard variable customers that it will make in 2017, to seek to encourage those
  customers to engage with the market and potentially choose an alternative tariff.

Commenting on the changes Tony Cocker, Chief Executive of E.ON UK said: "This is the first time since January 2014 that we have increased our standard variable prices. It is an announcement we never want to make but is due in large part to the fact that many of the costs we don't directly control, such as policies including EMR, RO and the Energy Company Obligation (ECO), which are paid for via people's energy bills, are increasing. We have been able to partially offset some of these rises through our wholesale hedging policy and other means, but we do have to make an increase.

"We will continue to work to make sure our customers are on the best tariff for them. For example we will be sending more than three million letters to customers this month with personalised savings messages making it clear how easy it is to swap to another tariff that might offer cheaper prices. In addition we will also be working to contact a number of potentially vulnerable customers currently on our standard variable tariff with a personalised quote for an exclusive product, which will be E.ON's cheapest tariff."

E.ON has also announced a series of measures which will further boost engagement with customers on standard variable tariffs:

- One stop switch: A letter to potentially vulnerable standard variable customers with a personalised quote for an exclusive tariff<sup>(3)</sup> which will be E.ON's cheapest tariff. This letter carries a simple tear-off permission slip which can be signed and returned to E.ON, meaning the customer needs to do nothing else to switch to the exclusive tariff.
- Longer fix: The launch of a new two-year fixed tariff, E.ON Energy Fixed 2 Year v10, which allows customers to avoid the price
  increase, offering peace of mind that prices won't change for 24 months<sup>(4)</sup>.
- >3 million Energy Interventions in 2017: Over 3 million energy interventions will be made by E.ON in 2017. Targeted at standard
  variable tariff customers these will include, but not be limited to: innovative new tariffs, a 'Could You Pay Less?' campaign and
  bespoke potential savings information;
- Energy Direct: A trial programme is being developed which will aim to speak directly with customers. These conversations will take place in town centres to engage customers who may be less likely to respond to other methods, including those on a standard variable tariff with E.ON or another supplier.
- Smart meters: E.ON believes smart meters are a vital upgrade to the UK's energy infrastructure and has installed almost three
  quarters of a million to customer properties so far. They will improve the experience for customers by helping them gain greater
  visibility of their energy use and spend and help bring an end to estimated bills as well as further improving engagement and enabling
  even easier and faster switching. E.ON is committed to getting smart meters into its customers' homes and businesses so they can
  see the benefits for themselves.

#### Where does E.ON's customers' money go?

E.ON also provides clear information to its customers about where their money goes and the different costs which make up a bill. This information is updated annually following publication of the Ofgem Consolidated Segmental Statements.

https://www.eonenergy.com/for-your-home/help-and-support/Understanding-your-bill/where-does-customers-money-go

#### Ends

#### Notes to editors

- 1 = E.ON last increased its standard variable dual fuel prices on 18 January 2014 by 3.7%. Standard gas prices fell by 3.5% on 13 January 2015 and 5.1% on 1 February 2016.
- 2 = Weighted average percentage increase to E.ON's customers in each region across all payment types. Based on Ofgem average annual consumption of 12,500 kWh for gas and 3,100 kWh for unrestricted electricity, the standard variable dual fuel bill will be £1,144 a year with payment by fixed monthly Direct Debit when taking paperless bills, effective 26 April 2017.
- 3 = This tariff will shortly be made available to E.ON customers who are either in receipt of the Warm Home Discount or aged 65 years and over, and who have been on E.ON's standard variable tariff for three years.
- 4 = E.ON Energy Fixed 2 Year v10 is priced at £1,047 a year for dual fuel customers paying by fixed monthly Direct Debit when taking paperless bills, based on Ofgem average consumption of 12,500 kWh for gas and 3,100 kWh for unrestricted electricity. It is available to dual fuel and electricity only customers across all regions with unrestricted or E7 meters.

#### Boilerplate





# E.ON helps small business owners to become sustainable with funding of up to £3,000 through its new Sustainable Business Fund

66

Small and medium business owners are tied up doing lots of things- they are often the boss, sales agent, secretary, procurement department and accountant all in one. So it's not always surprising that they might need support in specific areas. That's where the Sustainable Business Fund can help with training and advice to ease that pressure.

Damian Kirk, B2B Operations Director at E.ON UK



E.ON has launched the Sustainable Business Fund – an independently-run fund to help small and medium business 1 customers who are struggling with their energy bills.

Eligible small and medium business owners are invited to apply for up to £3,000 of funding to help with energy debt and to access online training programmes in subjects which can enable business owners to learn or refresh core business skills. These include accountancy, project management and social media skills.

Damian Kirk, B2B Operations Director at E.ON UK, said: "Small and medium business owners are tied up doing lots of things- they are often the boss, sales agent, secretary, procurement department and accountant all in one. So it's not always surprising that they might need support in specific areas. That's where the Sustainable Business Fund can help with training and advice to ease that pressure.

"Successful applicants can receive help with settling debts on their energy bills and access to online courses to provide them with the knowledge and skills to enable them to become a sustainable business in the long term. We'd urge anyone who's eligible to get in touch so we can advise them on the support available."

The E.ON Sustainable Business Fund has been set-up to give back closed credits (money which E.ON has been unable to return to business customers who have left or ceased trading) to struggling but solvent small and medium businesses which meet its eligibility criteria.

The fund is being independently managed by Charis Grants which will play a primary role in the funding process, from handling applications through to decision-making and issuing payments.

The E.ON Sustainable Business Fund is open to E.ON-supplied small and medium business owners who've been with E.ON for more than 12

**Damian continued:** "It's important to remember that as well as this new fund, we offer a range of other services to help our business customers to keep their companies on a firm footing. This includes working to ensure our customers use no more energy than they need, and thereby pay less too. Anyone who's concerned about their energy bills should get in touch with us to see what help is available."

E.ON offers a range of additional services for its small and medium business customers including:

- An Energy Toolkit to provide personalised advice for small businesses to help them better understand and manage their energy usage
  - · Sector specific energy efficiency advice
  - · Discounts on trade prices for energy efficient equipment
  - · Providing energy solutions for small business customers, for example smart meters
  - Fixed price contracts

#### For more information

- $\bullet\,$  To apply for support from the E.ON Sustainable Business Fund, please call E.ON on 0345 301 5898
- For full details about the E.ON Sustainable Business Fund, including eligibility and how to apply, visit eonsustainablebusinessfund.com
- · For more information about the additional services E.ON offers its small and medium business customers, visit eonenergy.com/sme

#### Ends

#### Notes to editor:

- 1. A small and medium business customer is defined (as per the Ofgem definition) if they meet one of the following criteria:
  - Employs fewer than 10 employees (or their full time equivalent) and has an annual turnover or balance sheet no greater than €2
    million, or
  - Consumes no more than 100,000 kWh of electricity per year, or
  - Consumes no more than 293,000 kWh of gas per year

#### Boilerplate





# Energy and utilities businesses unite to address the skills gap with 221,000 new recruits needed in the next 10 years

The <u>Energy & Utilities Skills Partnership</u>, a collaboration of 27 industry employers, has today launched the first ever joint Workforce Renewal and Skills Strategy for the sector.

Commenting on the strategy launch Tony Cocker, Chief Executive of E.ON UK and Chair of the Energy & Utilities Skills Partnership, said:

"Our sector touches the lives of almost everyone in the UK each day, providing essential services for our homes and businesses. In order to deliver and continually develop these services, we need a skilled and sustainable workforce that can help businesses supply the UK's power, fresh drinking water, safe sanitation, recycling and much more.

"We face an ageing workforce, increasing competition for talent with unemployment reaching its lowest recorded levels and a lack of proficient skills leading to over a third of vacancies being hard-to-fill. Therefore, as a partnership we seek to be the catalyst for change, sharing an ambition to achieve a more sustainable future.

"It is key that businesses across our sector work together to raise the profile of the issues and recommendations outlined in the strategy and, ultimately, encourage and support more people, whatever their background, into training and long-term career opportunities in the energy and utilities industry."

Dave Newborough, UK HR Director at E.ON, said: "The launch of the strategy marks an important step for the sector in terms of tackling the workforce renewal and skills challenges that we currently face.

"We want to build on the breadth of talent we already have in our business and ensure that we are investing in our future through training schemes and creating real job opportunities that mean we can keep up with the sector's rapidly evolving needs.

"As just one example, E.ON has recruited almost 150 apprentices over recent years and has currently committed to creating more than 100 apprenticeship roles nationwide during 2017.

"We hope that, through our own efforts and this collective approach, we can face this challenge head on and make a lasting difference for the UK economy, the industry and local communities."

For further information about the Energy & Utilities Skills Partnership and the strategy, please visit euskills.co.uk/sector-skills-strategy,

#### Ends

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Scott Somerville: scott.somerville@eon-uk.com / 07889 771 804

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Published by VictoriaBlake





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#### Ends

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01 February 2017

### E.ON comment following the publication by BEIS of the 2016 annual progress report on smart metering

Commenting on the publication by BEIS of the 2016 annual progress report on smart metering, an E.ON spokesperson said:

"We're pleased to be on track with our plans for installing smart meters in our customers' properties to help bring an end to estimated bills and give people a better understanding of their energy use. We've been fitting smart meters for our customers for a number of years now, and have so far installed more than three quarters of a million in our customers' homes and businesses.

"But we're not complacent and the successful nationwide rollout remains a huge challenge for our industry, not least given the compressed timescales for delivery we're now working towards. That said, we remain completely committed to the programme and are working to ensure our customers can realise the benefits smart meters can bring for themselves."

Ends

#### Notes to editors

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Published by AndrewBarrow





## E.ON named best energy supplier in CAB small business complaints table

E.ON has been named the best small business energy supplier for dealing with complaints. The new ranking, developed by <u>Citizens Advice</u>, follows the charities quarterly league table for domestic customers which was launched in 2012 and allows small businesses to measure how well their energy supplier deals with complaints.

E.ON topped the list with a ratio of 21.1 complaints per 10,000 customers.

Damian Kirk, B2B Operations Director at E.ON, said: "We're delighted to have been voted best small business energy supplier for dealing with complaints. I'm very proud that E.ON continues to improve things for its customers and that our work is recognised and valued.

"All businesses depend on energy to varying degrees, which is why we remain committed to offering excellent service, competitive products and energy solutions that will help those businesses to save energy and become more competitive in their markets.

"We have made great strides in improving things for our business customers, including our range of energy efficiency solutions, which range from smart metering and energy efficiency advice to our free online <a href="Energy Toolkit">Energy Toolkit</a> which helps track and adapt energy use, allowing them to budget better and manage their cash flow."

The CAB announcement follows E.ON's success in November in being named large supplier of the year for residential customers, for the fifth year running, in the 2017 uSwitch Customer Satisfaction Report. E.ON came third overall with a rating of 79% for overall customer satisfaction, up three points on last year's score.

#### Ends

#### Notes to editors:

Suppliers' scores are calculated based on the seriousness of the complaint against them and how long it took to resolve. Firms with lower complaints ratios are better at resolving complaints than those with high scores.

The Citizens Advice non-domestic league table ranks the 15 largest energy firms with more than 10,000 non-domestic customers. The data is based on the number of non-domestic consumers that have contacted an independent organisation for advice or support with an energy problem. Complaints made to the Citizens Advice consumer service, the Extra Help Unit and Ombudsman Services: Energy are weighted differently to reflect the severity of the complaint. Weightings have been allocated to reflect the seriousness of the complaint and the time and effort spent by the consumer to get their problem resolved. The weightings in the model place greater emphasis on situations where the consumer has had to repeatedly contact their supplier, or another agency, because the company has failed to deal with their problem. The measures used in the model are outlined in the methodology.

The table's definition of a non-domestic consumer uses Ofgem's micro-business consumer criteria.

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Published by VictoriaBlake

12 January 2017





### E.ON launches new fixed one year tariff

E.ON has today [Thursday 12 January] launched E.ON Saver v4, a one year fixed tariff. Priced at £959, based on annual average dual fuel consumption<sup>(1)</sup>, it is E.ON's cheapest currently available tariff.

E.ON Saver v4 is available to dual fuel and electricity only customers<sup>(2)</sup> who pay by fixed monthly Direct Debit and who manage their account online and receive paperless bills.

#### Ends

#### Notes to editors

- 1 = Based on Ofgem average annual consumption of 12,500 kWh for gas and 3,100 kWh for electricity.
- 2 = Available to dual fuel and electricity only customers across all regions with unrestricted or E7 meters. It is not available to prepayment, restricted hours tariff meters, gas only customers and non-residential customers.
- A cancellation fee of £30 per fuel applies. E.ON's customers can switch between E.ON tariffs without paying a cancellation fee.

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Published by VictoriaBlake

03 January 2017





### Solihull pupils take part in first ever 'Sir Kit Breaker' workshop tour thanks to E.ON

Over 750 pupils from primary schools in Solihull have taken part in E.ON's first ever 'Sir Kit Breaker' energy workshops.

The two-week workshop tour travelled to five of the borough's schools, introducing Sir Kit Breaker who lacks energy awareness and his assistant Penny Saver who is passionate about saving time, money and the planet. With the help of the pupils, Penny aims to encourage Sir Kit to become more energy efficient, increasing pupils' awareness at the same time.



Samantha Boswell, Science Subject Leader at Fordbridge Community Primary School, said: "The Sir Kit Breaker workshop is unique and really grabbed the children's attention right from the start. The engaging and interactive games and rhymes that the children have been involved in have made learning about energy and how appliances use different amounts of electricity a lot of fun. I hope that it'll encourage them to think more about energy usage in the classroom and at home."

Suzanne Doxey, Community Relations Manager at E.ON, said: "This is the first time we've delivered this workshop in schools and we're really pleased with how well it's been received by the pupils and teachers, including at Fordbridge Community Primary School.

"By taking part in a series of hands-on activities, rhymes and challenges the Year 4 and 5 pupils supported Penny on her mission, learning all about energy by creating human circuits, using a tea cosy to demonstrate how insulation works and generating enough electricity themselves to power a TV screen."

Hazel Oak School in Solihull was also recently visited by E.ON's new 'STEAM Ahead' workshop for secondary schools, which is designed to spark students' interest in Science, Technology, Engineering, Arts and Mathematics (STEAM).

As their school hall was turned into a 'Future Energy Lab', the year 7 and 8 pupils took part in scientific demonstrations and were given tasks to complete focusing on energy generation. A series of challenges and physical activities were used to demonstrate how our bodies can be used to generate kinetic power. Students were also asked to consider the varying amounts of energy used in getting themselves ready for

The Sir Kit Breaker and STEAM Ahead workshops form part of E.ON's broader educational activities, developed to help teach children about where energy comes from and how it is used in our everyday lives. E.ON offers a range of educational workshops through its Energise Anything programme, which also includes online parent and classroom based activities. The activities support the national curriculum and

have been designed to help pupils aged 5-16 understand all stages of energy production, distribution and consumption. To celebrate the recent launch of E.ON Energise Anything, E.ON is giving schools and individuals the opportunity to win prizes, such as iPads or vouchers for their school, through its #MyEnergyHack competition. The competition is open to schools as well as individuals aged 5-18

Full details about the competition and resources can be found at eonenergy.com/energiseanything

years. Parents and teachers of younger students who do not have social media accounts can enter on their behalf.

#### **Ends**

#### Notes to editors:

school each day.

Photos show Fordbridge Community Primary School pupils with Sir Kit Breaker and Penny Saver.

Participating schools in E.ON's Sir Kit Breaker workshop were Valley Primary School, Fordbridge Community Primary School, Bishop Wilson Church of England Primary School, Coleshill Heath School and Shirestone Academy. Hazel Oak School took part in E.ON's STEAM Ahead workshop.

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