

What is the Hazard?	What are the Risks?	Who May Be Harmed?	How are we Controlling the Risks?
One of our Technicians is ill or has been in contact with someone who has Covid19 symptoms.	Risk of spreading the virus to others.	<ul style="list-style-type: none"> • Technician • Customers • Members of the public 	<ul style="list-style-type: none"> • Technicians, or members of their household showing symptoms will remain at home in line with Government Guidance. • Self-isolation for individuals in contact with someone who has Covid19 as per Government Guidance. • If the Technician is taken ill during the working day then they will return home and follow Government Guidance.
Attending an Emergency where someone in the property has symptoms of Covid19	Risk of contracting or spreading the virus.	<ul style="list-style-type: none"> • Technician • Customers • Members of the public 	<ul style="list-style-type: none"> • Minimise the time on site, e.g. Call ahead by the Technician to check with the customer if it is still safe to visit. • Ensure 2 metre social distancing is maintained throughout the visit. • Provision of hand and work area sanitising products to sanitize all surfaces that need to be touched prior to and after the work has been completed. • Additional PPE for the Technician to wear whilst in the property. This includes face mask, disposable overalls and overshoes. • All waste is double bagged, removed from site, and disposed of in the appropriate manner.
Attending any Meter appointment with no known symptoms of COVID-19, or where vulnerable / shielding persons are on site.	Risk of contracting or spreading the virus.	<ul style="list-style-type: none"> • Technician • Customers • Members of the public 	<ul style="list-style-type: none"> • Minimise the time on site, e.g. Call ahead by the Technician to check with the customer if it is still safe to visit. • Ensure 2 metre social distancing is maintained throughout the visit. • Provision of hand and work area sanitising products to sanitize all surfaces that need to be touched prior to and after the work has been completed. • Full-face visor utilised as a physical barrier when customers are in the vicinity of the working areas. • All waste is double bagged, removed from site, and disposed of in the appropriate manner.