AMR Automated Meter Reading

What is it?
Automated Meter Reading (AMR) is a new technological development that allows reliable and accurate billing based on actual meter reads. This provides energy consumption information to show you exactly how much energy is being used and when.

How does it work?
Although the principle is the same, the AMR equipment used for gas and electricity works quite differently. For gas, we’ll supply an AMR device which sits on or next to your gas meter. This device records the volume of gas passing through the meter and regularly transmits its recordings by way of SMS to a central database for billing and analysis.

For electricity, we’ll replace your existing electricity meter with an AMR meter. Using SIM card technology, this meter will automatically transmit data to us, which you can then access through our eData service to help you monitor and manage your energy consumption.

How does it benefit your business?
Consistency: Data is automatically sent between your business and ours, eliminating any shortfalls in data collection.

Accuracy: Bills are based on actual readings, giving you more control over forecasting and budgeting.

Convenience: Meter readings are collected remotely, saving you time and hassle.

Choice: If you are a gas user, you can choose between our Bronze Service, which gives you just the AMR device for remote meter reading, or our Platinum Service (for an additional charge) which also offers 24/7 access to our online monitoring tools to help with your energy management.

Knowledge: As an electricity AMR or gas Platinum user, you can access our online monitoring tools enabling you to manage your energy in a more informed and intelligent way.

Reporting: If you are part of the CRC Energy Efficiency Scheme, your AMR data can be used in your annual reporting, ensuring you comply with the scheme’s requirements.
How will my AMR equipment be installed?
Our Energy Solutions business will install your electricity AMR device or meter by contacting you with a convenient date and time.
You will be contacted by Onstream, our gas AMR provider, to arrange installation of the gas AMR device.

Will my supply be disrupted during the installation?
It may be necessary to turn off your electricity supply to install the electricity AMR meter. There will be no disruption to install the gas AMR device.

Have you experienced any delays during installation?
Most installations are quite straightforward, so delays are rare. Sometimes, things like gaining access, network defects and signal strength can hold up the work. Occasionally, some gas meters will not be suitable and may need to be exchanged.

How much will it cost?
Your Account Manager is on hand to run through your monthly charges and associated benefits.

What kind of reports will I be able to see?
You’ll be able to access graphical and numerical reports, at both site and company level with our electricity AMR or gas Platinum AMR services.

Our business is focused around you
Our dedicated team are here for you, whatever your business needs.

For more information, please call us on 02476 424242 or visit eonenergy.com/corporates
Lines open 8.30am – 5.30pm Monday to Thursday and 8.30am – 4.30pm on Fridays.